



Council of the  
European Union

Brussels, 8 May 2017  
(OR. en)

5262/1/17  
REV 1

FAUXDOC 2  
COMIX 29

**NOTE**

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From: General Secretariat of the Council

To: Working Party on Frontiers / False Documents - Mixed Committee  
(EU-Iceland/Liechtenstein/Norway/Switzerland)

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No. prev. doc.: 5262/17 FAUXDOC 2 COMIX 29

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Subject: List of national contact points available to the general public for information  
on identity and travel documents

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Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

*Participating countries*  
AUT - Österreich  
BEL - België / Belgique / Belgien  
BGR - България  
CYP - Κύπρος  
CZE - Česká republika  
DEU - Deutschland  
DNK - Danmark  
EST - Eesti  
ESP - España  
FIN - Suomi ♦ Finland  
FRA - France  
GBR - United Kingdom  
GRC - Ελλάς  
HRV - Republika Hrvatska  
HUN - Magyarország  
IRL - Éire / Ireland  
ITA - Italia  
LTU - Lietuva  
LUX - Luxembourg / Luxemburg  
LVA - Latvija

MLT - Malta  
NLD - Nederland  
POL - Polska  
PRT - Portugal  
ROU - România  
SVK - Slovensko  
SVN - Slovenija  
SWE - Sverige  
  
CHE - Schweiz / Suisse / Svizzera  
ISL - Ísland  
NOR - Norge  
\* \* \* \*  
  
Associated Schengen country, not participating  
LIE - Liechtenstein  
\* \* \* \*  
  
Neighbouring countries  
MDA - Moldova

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00  
-  
16.00  
CET

Bundesministerium für  
Inneres  
Herrngasse 7  
Postfach 100  
1014 Wien  
  
[post@bmi.gv.at](mailto:post@bmi.gv.at)

**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK  
BELGIË /  
KÖNIGREICH  
BELGIEN



*Document numbers - ID  
documents:*  
FOD Binnenlandse Zaken  
- Instellingen en  
Bevolking - Rijksregister  
\* SPF Intérieur -  
Institutions et Population -  
Registre National  
Park Atrium, Rue des  
colonies / Koloniënstraat  
11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)  
<https://www.checkdoc.be/>

<p><i>Travel documents (passports):</i>          Federale Overheidsdienst Buitenlandse Zaken - Dienst reis- en identiteitsdocumenten          * Service public fédéral Affaires étrangères - Service documents de voyage et d'identité          Rue des Petits Carmes / Karmelietenstraat 15          1000 Bruxelles / Brussel</p> <p><a href="mailto:paspoort@diplobel.fed.be">paspoort@diplobel.fed.be</a>  <a href="mailto:passeport@diplobel.fed.be">passeport@diplobel.fed.be</a></p> <p>Tel: +32 2 501 81 11          Fax: +32.2.507 89 58</p>	<p><b>BGR</b>          РЕПУБЛИКА БЪЛГАРИЯ</p> <p></p> <p>08.30 - 17.30 EET</p> <p>Ministry of Interior          Identity Documents Directorate          48, Maria Luiza Blvd.          1202 Sofia</p> <p><a href="mailto:int.151@mvr.bg">int.151@mvr.bg</a></p> <p>Tel: +359 2 982 39 94</p>
<p><b>CYP</b>          ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ</p> <p></p> <p>1.</p> <p>Cyprus Police Forensic Document Examination Laboratory          Criminalistic Services Department          1478 Nicosia</p> <p><a href="mailto:cs.registry@police.gov.cy">cs.registry@police.gov.cy</a>          Σε αμφίβολες περιπτώσεις, να απoτείνεστε στο τοπικό σας αστυνομικό τμήμα.</p> <p>Tel: +357 2 280 84 26 + 357 2 280 83 66          Fax: +357 2 280 86 09</p>	<p>DGD 1A</p> <p>MLA/LB/fp</p> <p>4</p> <p><b>EN</b></p>

**CZE**  
ČESKÁ REPUBLIKA



07.30  
-  
16.00  
CET

Directorate of Alien Police  
Forgery Section  
Olšanská 2  
130 51 Prague 3

V případě pochybností se obraťte  
na místní policejní služebnu.

**DEU**  
BUNDESREPUBLIK  
DEUTSCHLAND



Mon-  
Thu  
07.00  
-  
17.00  
Fri  
07.00  
-  
15.00  
CET

Bundespolizeipräsidium  
Referat 33  
Heinrich-Mann-Allee 103  
14473 Potsdam

[bpolp@polizei.bund.de](mailto:bpolp@polizei.bund.de)

Fax: +49 331 979 971 010  
Hotline der Bundespolizei für alle  
Fälle:

Tel: +49 331 979  
970

Tel: +49 800 6  
888 000

In konkreten Zweifelsfällen wenden  
Sie sich bitte an Ihre örtliche  
Polizeidienststelle. Notruf 110.

**DNK**  
DANMARK



The National  
Commissioner of the  
Danish Police, Forensic  
Services, Questioned  
Documents Units  
Slotsherrensvej 113  
2720 Vanløse

I tvivlstilfælde kontaktes det lokale  
politi.

**EST**  
EESTI



08.00  
-  
17.00  
EET

Police and Border Guard  
Board - Intelligence  
Management Bureau,  
Intelligence Analysis  
Division  
Pärnu Mnt. 139/1  
15183 Tallinn

[pass@politsei.ee](mailto:pass@politsei.ee)

Kahtluse korral pöörduge palun oma  
kohaliku politseiasutuse poole.

Tel: + 372 614  
9198  
+ 372 614  
9147

**ESP**  
ESPAÑA



09.00  
-  
21.00  
CET

COMISARÍA GENERAL  
DE EXTRANJERÍA Y  
FRONTERAS  
Calle General Pardiñas  
90 BIS<sup>o</sup>  
28006 Madrid

En caso de duda, dirijase a las  
autoridades policiales locales.

**FIN**  
SUOMI ♦ FINLAND



07.00  
-  
24.00  
EET

Border Guard - Gulf of  
Finland Coast Guard  
District, Helsinki Border  
Control Unit / Document  
Examination  
PO Box 12  
01531 Vantaa

[docu@raja.fi](mailto:docu@raja.fi)

Fax: +358 295 411 545

Tel: +358 295  
426 650

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



09:00  
-  
18:00  
CET

Ministère de l'Intérieur,  
Direction Centrale de la  
Police Aux Frontières -  
DEFDI - Division de  
l'Expertise en Fraude  
Documentaire et à  
l'Identité  
27, cours des Petites  
Ecuries  
77185 Lognes

**dcpaf-defdi-  
expertise@interieur.gouv.fr**

En cas de doute, veuillez contacter  
le bureau de police le plus proche.

Tel: +33 1 60 37  
17 61

**GBR**  
UNITED KINGDOM  
OF GREAT BRITAIN  
AND NORTHERN  
IRELAND



Local Police  
or  
UK Border Agency  
Enforcement Offices

In case of doubt please contact your  
local police.

**GRC**  
ΕΛΛΗΝΙΚΗ  
ΔΗΜΟΚΡΑΤΙΑ



07.30  
-  
15.00  
EET

Hellenic Police  
Headquarters  
Forensic Science Division  
Counterfeit and Forgery  
Section  
Antigonis Str. 2-6 &  
Leoforos Athinon  
10442 Athens

**enfsingr@astynomia.gr**  
Fax: +30 210 647 00 19

Tel.: +30 210  
647 68 38  
+30 210  
645 69 83

**HRV**

REPUBLIKA  
HRVATSKA



08.00  
-  
16.00  
CET

Ministry of Interior  
General Police  
Directorate  
Forensic Science Centre  
„Ivan Vucetić“  
Ilica 335  
10 000 Zagreb

Fax: + 385 1 37 88 051

Tel.: +385 1 37  
88 165

**HUN**

MAGYARORSZÁG



07.30  
-  
16.00  
CET

Országos Rendőr-  
főkapitányság  
Rendészeti  
Főigazgatóság  
Hatarrendészeti  
Főosztály  
Documentációs Osztály

[dokumentacio@orfk.police.hu](mailto:dokumentacio@orfk.police.hu)

Tel: +36 1 4435  
447

Fax: +36 1 4435 452

**IRL**

ÉIRE / IRELAND



09.00  
-  
17.00  
WET  
(GMT)

Garda National  
Immigration Bureau  
13-14 Burgh Quay  
Dublin 2

[GNIB\\_DV@garda.ie](mailto:GNIB_DV@garda.ie)

Tel: +353 1 666  
9100

<p><b>ITA</b> REPUBBLICA ITALIANA</p> 	<p>08.00 - 14.00 + 15:00 - 18:00 CET</p> <p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p><b>LTU</b> LIETUVOS RESPUBLIKA</p> 	<p>08.00 - 17.00 EET</p> <p>State Border Guard Service - Border Guard School - Forensic Examination Unit</p>	<p><a href="mailto:sbgs.docucentre@vrm.lt">sbgs.docucentre@vrm.lt</a> Tel: +370 5 219 82 22 Tel + Fax: +370 5 232 51 54</p>
<p><b>LUX</b> GRAND-DUCHÉ DE LUXEMBOURG</p> 	<p>00.00 - 24.00</p> <p>State Border Guard Service National Coordination Center</p> <p>09.00 - 11.30 + 13.00 - 16.30 CET</p> <p>Ministère des Affaires Etrangères et de l'Immigration -Bureau des Passeports, Visas et Légalisations-</p>	<p><a href="mailto:service.passeports@mae.etat.lu">service.passeports@mae.etat.lu</a> Tel: +370 5 271 93 05 Fax: +370 5 271 93 06</p> <p><a href="mailto:service.passeports@mae.etat.lu">service.passeports@mae.etat.lu</a> Tel: +352 478 8300 Fax: +352 220291</p>

**LVA**  
LATVIJAS  
REPUBLIKA



Office of Citizenship and  
Migration Affairs -  
Identification Documents  
Department - Methodical  
Management Division  
(Pilsonības un migrācijas  
lietu pārvaldes - Pasu  
nodaļa)  
Čiekurkalna 1. līnija 1, k-3  
Rīga LV-1026

08.00  
-  
16.30  
EET

[marina.svinka@pmlp.gov.lv](mailto:marina.svinka@pmlp.gov.lv)  
[ieva.cirule@pmlp.gov.lv](mailto:ieva.cirule@pmlp.gov.lv)

**MLT**  
MALTA



National Document  
Examination Unit

07.30  
-  
17.30  
CET  
Summer  
time:  
07:15  
-  
14.00

[doclab.police@gov.mt](mailto:doclab.police@gov.mt)

Tel: +356 2294  
2729

**NLD**  
KONINKRIJK DER  
NEDERLANDEN



Expertise Centre Identity  
Fraud and Documents  
Royal Marechaussee  
Schiphol - Ministry of  
Defense  
Postbus 90615  
2509 LP Den Haag  
MPC 51 B

07:00  
-  
16:00  
CET

[ECID.FADO@mindef.nl](mailto:ECID.FADO@mindef.nl)  
Fax: +31 20 603 9752

Tel: +31 20 603  
97 83

**POL**  
RZECZPOSPOLITA  
POLSKA



08:15  
-  
16:15  
CET

Border Guard  
Headquarters  
Forensic Laboratory of  
Border Guard  
ul. 17 Stycznia 23  
02-148 Warsaw

W razie wątpliwości należy  
skontaktować się z miejscową  
policją.

**PRT**  
PORTUGAL



08.30  
-  
20.00  
WET

Serviço de Estrangeiros e  
Fronteiras  
DCID-UCPAT

[PRADO@sef.pt](mailto:PRADO@sef.pt)  
Fax: +351 21 42 36 634

Tel: +351 21 42  
36 200

**ROU**  
ROMÂNIA



08.00  
-  
16.00  
EET

ID documents:

Ministerul Afacerilor  
Interne  
Directia pentru Evidenta  
Persoanelor si  
Administrarea Bazelor de  
Date  
Str.Obcina Mare nr. 2,  
sector 6  
București

[operator1.depabd@mai.gov.ro](mailto:operator1.depabd@mai.gov.ro)  
Fax: +40 21 7463049

Tel: +40 21  
7463049



**SWE -**  
SVERIGE



Police Authority  
National Operations  
Department - Border  
Policing Section  
PO Box 122 56  
102 26 Stockholm

Om tveksamhet råder vänligen  
kontakta närmaste polisstation.  
[uti-cge.rkp@polisen.se](mailto:uti-cge.rkp@polisen.se)

\* \* \*

**CHE**  
CONFÉDÉRATION  
SUISSE / SCHWEIZ /  
SVIZZERA /  
SVIZRA



08.00  
-  
16.30  
CET

Bundesamt für Polizei  
Sektion KILA  
Nussbaumstrasse 29  
3003 Bern

[kila@fedpol.admin.ch](mailto:kila@fedpol.admin.ch)  
Fax: +41 58 464 14 10

Tel: +41 58 464 87  
00

**ISL**  
ÍSLAND



05.30  
-  
17.30  
WET

Document Center -  
Borderpolice at Keflavik  
Airport -  
Brekkuftíg 39  
260 Reykjanesbæ

[LSS.docu@police.is](mailto:LSS.docu@police.is)  
Tel: +354 444  
2200

**NOR**  
NORGE / NOREG



Please contact your local  
police.

**LIE**  
FÜRSTENTUM  
LIECHTENSTEIN



Landespolizei  
Kriminalpolizei -  
Kommissariat  
Kriminaltechnik  
Gewerbeweg 4  
9490 Vaduz

[helen.saxer@llv.li](mailto:helen.saxer@llv.li)

Tel: +354 420 182

Fax: +354 425 0952

\* \* \*

## Neighbouring countries

<b>MDA</b> REPUBLICA MOLDOVA		08.00 - 17.00 EET	Ministry of Internal Affairs of the Republic of Moldova, Department of the Border Police, Document Expertise Directorate  MD 2012, mun. Chişină, str. Petricani 19	<a href="mailto:docsec@border.gov.md">docsec@border.gov.md</a>  Tel: +373 22 259 634
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