



Council of the  
European Union

Brussels, 31 March 2015  
(OR. en)

6323/1/15  
REV 1

FAUXDOC 2  
COMIX 78

**NOTE**

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From: General Secretariat of the Council

To: Working Party on Frontiers / False Documents - Mixed Committee  
(EU-Iceland/Liechtenstein/Norway/Switzerland)

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No. prev. doc.: 6323/15 FAUXDOC 2 COMIX 78

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Subject: List of national contact points available to the general public for information  
on identity and travel documents

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Delegations will find annexed the revised list of national contact points available to the general public (via <http://prado.consilium.europa.eu/EN/homeindex.html>) for information on identity and travel documents.

*Participating countries*

AUT - Österreich	FIN - Suomi / Finland	LUX - Luxembourg / Luxemburg	SWE - Sverige
BEL - België / Belgique / Belgien	FRA - France	LVA - Latvija	CHE - Schweiz / Suisse / Svizzera
BGR - България	GBR - United Kingdom	MLT - Malta	ISL - Ísland
CYP - Κύπρος	GRC - Ελλάς	NLD - Nederland	NOR - Norge
CZE - Česká republika	HRV - Republika Hrvatska	POL - Polska	* * *
DEU - Deutschland	HUN - Magyarország	PRT - Portugal	
DNK - Danmark	IRL - Éire / Ireland	ROU - România	<i>Neighbouring countries</i>
EST - Eesti	ITA - Italia	SVK - Slovensko	MDA - Moldova
ESP - España	LTU - Lietuva	SVN - Slovenija	
		* * *	

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00  
-  
16.00  
CET

Bundesministerium für Inneres  
Herrngasse 7  
Postfach 100  
1014 Wien

[post@bmi.gv.at](mailto:post@bmi.gv.at)

**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK  
BELGIË /  
KÖNIGREICH  
BELGIEN



*Document numbers - ID documents:*

FOD Binnenlandse Zaken - Instellingen en  
Bevolking - Rijksregister \* SPF Intérieur -  
Institutions et Population - Registre National  
Park Atrium, Rue des colonies / Kolonienstraat  
11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)

[www.checkdoc.be/](http://www.checkdoc.be/)

*Travel documents (passports):*

Federale Overheidsdienst Buitenlandse Zaken  
- Dienst reis- en identiteitsdocumenten \*  
Service public fédéral Affaires étrangères -  
Service documents de voyage et d'identité  
Rue des Petits Carmes / Karmelietenstraat 15  
1000 Bruxelles / Brussel

[paspoort@diplobel.fed.be](mailto:paspoort@diplobel.fed.be)

Tel: +32 2 501 81 11

[passeport@diplobel.fed.be](mailto:passeport@diplobel.fed.be)

Fax: +32.2.507 89 58

**BGR**  
РЕПУБЛИКА  
БЪЛГАРИЯ



08.30  
-  
17.30  
EET

Ministry of Interior  
Identity Documents Directorate  
48, Maria Luiza Blvd.  
1202 Sofia

[int.151@mvr.bg](mailto:int.151@mvr.bg)

Tel: +359 2 982 39 94

**CYP**  
ΚΥΠΡΙΑΚΗ  
ΔΗΜΟΚΡΑΤΙΑ /  
KIBRIS  
CUMHURİYETİ








1.

Cyprus Police  
Forensic Document Examination Laboratory  
Criminalistic Services Department  
1478 Nicosia

Σε αμφίβολες περιπτώσεις, να  
αποτεινεστε στο τοπικό σας  
αστυνομικό τμήμα.

Tel: +357 2 280 84 26  
+ 357 2 280 83 66  
Fax: +357 2 280 86 09

<p><b>CZE</b> ČESKÁ REPUBLIKA</p>		<p>07.30 - 16.00 CET</p> <p>Directorate of Alien Police Forgery Section Olšanská 2 130 51 Prague 3</p>	<p>V případě pochybností se obratte na místní policejní služebnu.</p>
<p><b>DEU</b> BUNDESREPUBLIK K DEUTSCHLAND</p>		<p>Mon- Thurs 07.00 - 17.00 Fri 07.00 - 15.00 CET</p> <p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p>	<p><a href="mailto:bp@polizei.bund.de">bp@polizei.bund.de</a></p> <p>Tel: +49 331 979 970 Fax: +49 331 979 971 010</p> <p>In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle.</p>
<p><b>DNK</b> DANMARK</p>		<p>The National Commissioner of the Danish Police, Forensic Services, Questioned Documents Units Slotsherrensvej 113 2720 Vanløse</p>	<p>I tvivlstilfælde kontaktes det lokale politi.</p>
<p><b>EST</b> EESTI</p>		<p>08.00 - 16.00 EET</p> <p>Police and Border Guard Board, Travel Document Evaluation Centre Pärnu Mnt. 139/1 15183 Tallinn</p>	<p><a href="mailto:pass@politsei.ee">pass@politsei.ee</a> Kahtluse korral pöörduge palun oma kohaliku politseiasutuse poole.</p> <p>Tel: + 372 614 9198 Fax: + 372 614 9016</p>
<p><b>ESP</b> ESPAÑA</p>		<p>09.00 - 21.00 CET</p> <p>COMISARÍA GENERAL DE EXTRANJERÍA Y FRONTERAS Calle General Parodiñas 90 BIS° 28006 Madrid</p>	<p>En caso de duda, dirijase a las autoridades policiales locales.</p>

**FIN**  
SUOMI : FINLAND



07.00  
-  
24.00  
EET

Border Guard - Gulf of Finland Coast Guard  
District, Helsinki Border Control Unit /  
Document Examination  
PO Box 12  
01531 Vantaa

[docu@raja.fi](mailto:docu@raja.fi)

Tel: +358 295 426 650  
Fax: +358 295 411 545

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



Ministère de l'Intérieur  
Direction centrale de la police aux frontières -  
Bureau de la Fraude documentaire  
8, rue de Penthièvre  
75008 Paris

[bfd.dcpaf@interieur.gouv.fr](mailto:bfd.dcpaf@interieur.gouv.fr)

Tel: +33 1 40 07 69 04  
En cas de doute, veuillez  
contacter le bureau de police le  
plus proche.

**GBR**  
UNITED  
KINGDOM OF  
GREAT BRITAIN  
AND NORTHERN  
IRELAND



Local Police  
or  
UK Border Agency Enforcement Offices

In case of doubt please contact  
your local police.

**GRC**  
ΕΛΛΗΝΙΚΗ  
ΔΗΜΟΚΡΑΤΙΑ



07.30  
-  
15.00  
EET

Hellenic Police Headquarters  
Forensic Science Division  
Counterfeit and Forgery Section  
Antigonis Str. 2-6 & Leoforos Athinon  
10442 Athens

[enfsin@astynomia.gr](mailto:enfsin@astynomia.gr)

Tel.: +30 210 647 68 38  
+30 210 645 69 83  
Fax: +30 210 647 00 19





**HRV**  
REPUBLIKA  
HRVATSKA



08.00  
-  
16.00  
CET

Ministry of Interior  
General Police Directorate  
Forensic Science Centre „Ivan Vucetic“  
Ilica 335  
10 000 Zagreb

Tel.: +385 1 37 88 165  
Fax: + 385 1 37 88 051

<p><b>HUN</b> MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p>	<p>Országos Rendőr-főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p><a href="mailto:dokumentacio@orfk.police.hu">dokumentacio@orfk.police.hu</a></p> <p>Tel: +36 1 4435 447 Fax: +36 1 4435 452</p>
<p><b>IRL</b> ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p><a href="mailto:GNIB_DV@garda.ie">GNIB_DV@garda.ie</a></p> <p>Tel: +353 1 666 9100</p>
<p><b>ITA</b> REPUBBLICA ITALIANA</p>		<p>Mon– Fri 09.00 - 14.00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p><b>LTU</b> LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 00.00 - 24.00 EET</p>	<p>State Border Guard Service - Border Guard School - Forensic Examination Unit  State Border Guard Service National Coordination Center</p>	<p><a href="mailto:sbgs.docucentre@vrm.lt">sbgs.docucentre@vrm.lt</a></p> <p>Tel: +370 5 219 82 22 Tel + Fax: +370 5 232 51 54</p> <p><a href="mailto:vilnius.vsat.ob@vsat.vrm.lt">vilnius.vsat.ob@vsat.vrm.lt</a></p> <p>Tel: +370 5 271 93 05 Fax: +370 5 271 93 06</p>

**LUX**  
GRAND-DUCHÉ  
DE  
LUXEMBOURG



Mon  
- Fri  
09.00  
-  
11.30  
13.00  
-  
16.30  
CET

Ministère des Affaires Etrangères et de  
l'Immigration -Bureau des Passeports, Visas et  
Légalisations-

[service.passeports@mae.etat.lu](mailto:service.passeports@mae.etat.lu)

Tel: +352 478 8300  
Fax: +352 220291

**LVA**  
LATVIJAS  
REPUBLIKA



08.00

Office of Citizenship and Migration Affairs  
Identity Documents Department  
(Pilsonības un migrācijas lietu pārvaldes - Pasu  
nodāja)  
Ciekurkalna 1st line, 1, building 3  
1026 Rīga

[marina.svinka@pmip.gov.lv](mailto:marina.svinka@pmip.gov.lv)  
[padd@pmip.gov.lv](mailto:padd@pmip.gov.lv)

[gunta.laganovska@rs.gov.lv](mailto:gunta.laganovska@rs.gov.lv)

State Border Guard - Expertise Section  
(Valsts robežsardzes - Ekspertīžu dienests)  
Rudolfa 5,  
1012 Rīga

-  
16.30  
EET

**MLT**  
MALTA







07.30  
-  
17.30  
Sum-  
mer  
time:  
07.15  
-  
14.00  
CET





National Document Examination Unit

[doclab.police@gov.mt](mailto:doclab.police@gov.mt)

Tel: +356 2294 2729

<p><b>NLD</b> KONINKRIJK DER NEDERLANDEN</p>		<p>07:00 - 20:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p><a href="mailto:ecid.fado@mindef.nl">ecid.fado@mindef.nl</a></p> <p>Tel: +31 20 603 97 83 Fax: +31 20 603 9752</p>
<p><b>POL</b> RZECZPOSPOLIT A POLSKA</p>		<p>08.15 - 16.15 CET</p>	<p>Criminalistic Laboratory of Border Guards (Laboratorium Kryminalistyczne) Straży Granicznej ul. 17 Stycznia 23 02-148 Warsaw</p>	<p>W razie wątpliwości należy skontaktować się z miejscową policją.</p>
<p><b>PRT</b> PORTUGAL</p>		<p>Mon - Fri 08.30 - 20.00 WET</p>	<p>Serviço de Estrangeiros e Fronteiras DCID-UCPAT</p>	<p><a href="mailto:prado@sef.pt">prado@sef.pt</a></p> <p>Tel: +351 21 42 36 200 Fax: +351 21 42 36 634</p>
<p><b>ROU</b> ROMÂNIA</p>		<p>Mon - Fri 08.00 - 16.00 EET</p>	<p><i>ID documents:</i> Ministerul Afacerilor Interne Directia pentru Evidenta Persoanelor si Administrarea Bazelor de Date Str.Obcina Mare nr. 2, sector 6 Bucureşti</p> <p><i>Other documents:</i> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 Bucureşti</p>	<p><a href="mailto:operator1.depabd@mai.gov.ro">operator1.depabd@mai.gov.ro</a></p> <p>Tel: +40 21 7463049 Fax: +40 21 7463049</p>
				<p><a href="mailto:d1.b1.igpf@mira.gov.ro">d1.b1.igpf@mira.gov.ro</a></p> <p>Tel: +40 21 408 74 01</p>



<p><b>SVK</b> SLOVENSKÁ REPUBLIKA</p>		<p>Prezídium Policajného zboru Račianska ul. č. 45 812 72 Bratislava</p>	<p>V prípade pochybností kontaktujte svoj miestny policajný zbor.</p>
<p><b>SVN</b> REPUBLIKA SLOVENIJA</p>		<p>08.00 - 16.00 CET</p> <p>Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana</p>	<p><a href="mailto:gp.mnz@gov.si">gp.mnz@gov.si</a></p> <p>Tel: +386 1 428 40 00</p>
<p><b>SWE -</b> SVERIGE</p>		<p>Swedish National Police Board Control and Communication Center PO Box 122 56 102 26 Stockholm</p>	<p>Om tveksamhet råder vänligen kontakta närmaste polisstation.</p>
* * * * *			
<p><b>CHE</b> CONFÉDÉRATION SUISSE / SCHWEIZ / SVIZZERA / SVIZRA</p>		<p>08.00 - 16.30 CET</p> <p>Bundesamt für Polizei Sektion KILA Nussbaumstrasse 29 3003 Bern</p>	<p><a href="mailto:kila@fedpol.admin.ch">kila@fedpol.admin.ch</a></p> <p>Tel: +41 58 464 87 00 Fax: +41 58 464 14 10</p>

**ISL**  
ÍSLAND



05.30  
-  
17.30  
WET

Document Section  
Keflavik Airport Police

[borderpolice@dc.is](mailto:borderpolice@dc.is)

Tel: +354 420 1820  
Fax: +354 425 0952

**NOR**  
NORGE / NOREG



Please contact your local police.

\* \* \*

### *Neighbouring countries*

**MDA**  
REPUBLICA  
MOLDOVA



Mon  
-  
Fri  
08.00  
-  
17.00  
EET

Ministry of Internal Affairs of the Republic of  
Moldova,  
Department of the Border Police,  
Document Expertise Directorate  
MD 2012, mun. Chişină, str. Petricani 19

[docsec@border.gov.md](mailto:docsec@border.gov.md)

Tel: +373 22 259 634