



Council of the
European Union

016183/EU XXVI. GP
Eingelangt am 26/03/18

Brussels, 23 March 2018
(OR. en)

7398/18

FAUXDOC 17
COMIX 147

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5262/1/17 REV 1 FAUXDOC 2 COMIX 29
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

AUT - Österreich
BEL - België / Belgique / Belgien
BGR - България
CYP - Κύπρος
CZE - Česká republika
DEU - Deutschland
DNK - Danmark
EST - Eesti
ESP - España
FIN - Suomi ♦ Finland
FRA - France
GBR - United Kingdom
GRC - Ελλάς
HRV - Republika Hrvatska
HUN - Magyarország
IRL - Éire / Ireland
ITA - Italia
LTU - Lietuva
LUX - Luxembourg / Luxemburg
LVA - Latvija

MLT - Malta
NLD - Nederland
POL - Polska
PRT - Portugal
ROU - România
SVK - Slovensko
SVN - Slovenija
SWE - Sverige

CHE - Schweiz / Suisse / Svizzera

ISL - Ísland

NOR - Norge

* * *

Associated Schengen country, not participating

LIE - Liechtenstein

* * *

Neighbouring countries

MDA - Moldova

AUT
REPUBLIK
ÖSTERREICH



08.00
-
16.00
CET

Bundesministerium für
Inneres
Herrengasse 7
Postfach 100
1014 Wien

post@bmi.gv.at

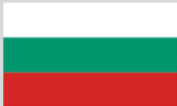
BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK
BELGIË /
KÖNIGREICH
BELGIEN



*Document numbers - ID
documents:*
FOD Binnenlandse Zaken
- Instellingen en
Bevolking - Rijksregister
* SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des
colonies / Kolonienstraat
11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

			<i>Travel documents (passports):</i> Federale Overheidsdienst Buitenlandse Zaken - Dienst reis- en identiteitsdocumenten * Service public fédéral Affaires étrangères - Service documents de voyage et d'identité Rue des Petits Carmes / Karmelietenstraat 15 1000 Bruxelles / Brussel	paspoort@diplobel.fed.be passeport@diplobel.fed.be FAX: +32.2.507 89 58	Tel.: +32 2 501 81 11
BGR РЕПУБЛИКА БЪЛГАРИЯ		08.30 - 17.30 EET	Ministry of Interior Identity Documents Directorate 48, Maria Luiza Blvd. 1202 Sofia	int.151@mvr.bg	Tel.: +359 2 982 39 94
CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ		1.	Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia	cs.registry@police.gov.cy FAX: +357 2 280 86 09 Σε αμφίβολες περιπτώσεις, να αποτείνεστε στο τοπικό σας αστυνομικό τμήμα.	Tel.: +357 2 280 84 26 + 357 2 280 83 66

CZE
ČESKÁ
REPUBLIKA



07.30
-
16.00
CET

Directorate of Alien Police
Forgery Section
Olšanská 2
130 51 Prague 3

V případě pochybností se
obraťte na místní policejní
služebnu.

DEU
BUNDESREPUBLIK
DEUTSCHLAND



Mon-
Thu
07.00
-
17.00
Fri
07.00
-
15.00
CET

Bundespolizeipräsidium
Referat 33
Heinrich-Mann-Allee 103
14473 Potsdam

bpolp@polizei.bund.de

FAX: +49 331 97997 1010
Hotline der Bundespolizei für
alle Fälle:

In konkreten Zweifelsfällen
wenden Sie sich bitte an Ihre
örtliche Polizeidienststelle.
Notruf 110.

Tel.: +49 331 979 970
+49 800 6 888
000

DNK
DANMARK



The National
Commissioner of the
Danish Police, Forensic
Services, Questioned
Documents Units
Slotsherrensvej 113
2720 Vanløse

I tvivlstilfælde kontaktes det
lokale politi.

EST
EESTI



08.00
-
17.00
EET

Police and Border Guard
Board - Intelligence
Management Bureau,
Intelligence Analysis
Division
Pärnu Mnt. 139/1
15183 Tallinn

pass@politsei.ee
Kahtluse korral pöörduge
palun oma kohaliku
politseiasutuse poole.

Tel.: + 372 614 9198
+ 372 614 9147

ESP
ESPAÑA



09.00
-
21.00
CET

COMISARÍA GENERAL
DE EXTRANJERÍA Y
FRONTERAS
Calle General Pardiñas
90 BIS°
28006 Madrid

En caso de duda, diríjase a las
autoridades policiales locales.

FIN
SUOMI ♦
FINLAND



07.00
-
24.00
EET

Border Guard - Gulf of
Finland Coast Guard
District, Helsinki Border
Control Unit / Document
Examination
PO Box 12
01531 Vantaa

docu@raja.fi
FAX: +358 295 411 545

Tel.: +358 295 426
650

FRA
RÉPUBLIQUE
FRANÇAISE



09:00
-
18:00
CET

Ministère de l'Intérieur,
Direction Centrale de la
Police Aux Frontières -
DEFDI - Division de
l'Expertise en Fraude
Documentaire et à
l'Identité
27, cours des Petites
Ecuries
77185 Lognes

[dcpaf-defdi-
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez
contacter le bureau de police
le plus proche.

Tel.: +33 1 60 37 17
61

GBR
UNITED
KINGDOM OF
GREAT BRITAIN
AND NORTHERN
IRELAND



Local Police
or
UK Border Agency
Enforcement Offices

In case of doubt please contact
your local police.

GRC
ΕΛΛΗΝΙΚΗ
ΔΗΜΟΚΡΑΤΙΑ



07.30
-
15.00
EET

Hellenic Police
Headquarters
Forensic Science Division
Counterfeit and Forgery
Section
Antigonis Str. 2-6 &
Leoforos Athinon
10442 Athens

enfsingr@astynomia.gr
FAX: +30 210 647 00 19

Tel.: +30 210 647 68
38
+30 210 645 69
83

HRV
REPUBLIKA
HRVATSKA



08.00
-
16.00
CET

Ministry of Interior
General Police
Directorate
Forensic Science Centre
„Ivan Vucetic“
Ilica 335
10 000 Zagreb

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88
165

HUN
MAGYARORSZÁG



07.30
-
16.00
CET

Országos Rendőr-
főkapitányság
Rendészeti
Főigazgatóság
Határrendészeti
Főosztály
Documentációs Osztály

dokumentacio@orfk.police.hu

FAX: +36 1 4435 452

Tel.: +36 1 4435 447

IRL
ÉIRE / IRELAND



09.00
-
17.00
WET
(GMT)

Garda National
Immigration Bureau
13-14 Burgh Quay
Dublin 2

GNIB_DV@garda.ie

Tel.: +353 1 666 9100

ITA REPUBBLICA ITALIANA		08.00 - 14.00 + 15:00 - 18:00 CET	Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma	In caso di dubbio si prega di contattare il locale ufficio di polizia.	
LTU LIETUVOS RESPUBLIKA		08.00 - 17.00 EET	State Border Guard Service - Border Guard School - Forensic Examination Unit	sbgs.docucentre@vrm.lt Tel + FAX: +370 5 232 51 54	Tel.: +370 5 219 82 22
		00.00 - 24.00	State Border Guard Service National Coordination Center	vilnius.vsatsat.vrm.lt FAX: +370 5 271 93 06	Tel.: +370 5 271 93 05
LUX GRAND-DUCHÉ DE LUXEMBOURG		09.00 - 11.30 + 13.00 - 16.30 CET	Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-	service.passeports@mae.etat.lu FAX: +352 220291	Tel.: +352 478 8300

LVA
LATVIJAS
REPUBLIKA



08.00
-
16.30
EET

Office of Citizenship and
Migration Affairs -
Identification Documents
Department - Methodical
Management Division
(Pilsonības un migrācijas
lietu pārvaldes - Pasu
nodaļa)
Čiekurkalna 1. līnija 1, k-3
Rīga LV-1026

marina.svinka@pmlp.gov.lv
ieva.cirule@pmlp.gov.lv

MLT
MALTA



07.30
-
17.30
CET
Sum-
mer
time:
07:15
-
14.00

National Document
Examination Unit

doclab.police@gov.mt

Tel.: +356 2294 2729

NLD
KONINKRIJK DER
NEDERLANDEN



07:00
-
16:00
CET

Expertise Centre Identity
Fraud and Documents
Royal Marechaussee
Schiphol - Ministry of
Defense
Postbus 90615
2509 LP Den Haag
MPC 51 B

ECID.FADO@mindef.nl
FAX: +31 20 603 9752

Tel.: +31 20 603 97
83

POL RZECZPOSPOLITA POLSKA		08:15 - 16:15 CET	Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23 02-145 Warsaw	W razie wątpliwości należy skontaktować się z miejscową policją.	
PRT PORTUGAL		08.30 - 20.00 WET	Serviço de Estrangeiros e Fronteiras DCID-UCPAT	PRADO@sef.pt FAX: +351 21 42 36 634	Tel.: +351 21 42 36 200
ROU ROMÂNIA		08.00 - 16.00 EET	<i>ID documents:</i> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 Bucureşti	operator1.depabd@mai.gov.ro FAX: +40 21 4134849	Tel.: +40 21 7463049

			<u>Other documents:</u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 București	d1.b1.igpf@mira.gov.ro	Tel.: +40 21 408 74 01
SVK SLOVENSKÁ REPUBLIKA			Bureau of Border and Alien Police of the Presidium of the Police Force Račianska ul. č. 45 812 72 Bratislava	V prípade pochybností kontaktujte svoj miestny policajný zbor. FAX: +421 9610 59115 FAX: +421 9610 59074	
SVN REPUBLIKA SLOVENIJA		08.00 - 16.00 CET	Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana	gp.mnz@gov.si	Tel.: +386 1 428 40 00
SWE - SVERIGE			Police Authority National Operations Department - Border Policing Section PO Box 122 56 102 26 Stockholm	Om tveksamhet råder vänligen kontakta närmaste polisstation. utl-cge.rkp@polisen.se	

* * *

CHE
CONFÉDÉRATION
SUISSE /
SCHWEIZ /
SVIZZERA /
SVIZRA



08.00
-
16.30
CET

Bundesamt für Polizei
Sektion KILA

Nussbaumstrasse 29
3003 Bern

kila@fedpol.admin.ch

FAX: +41 58 464 14 10

Tel.: +41 58 464 87
00

ISL
ÍSLAND



05.30
-
17.30
WET

Document Center -
Borderpolice at Keflavik
Airport -

Brekkestíg 39
260 Reykjanesbæ

LSS.docu@police.is

Tel.: +354 444 2200

NOR
NORGE / NOREG



Please contact your local
police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei
Kriminalpolizei -
Kommissariat
Kriminaltechnik
Gewerbeweg 4
9490 Vaduz

helen.saxer@llv.li
FAX: +354 425 0952

Tel.: +354 420 182

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of
the Republic of Moldova,
Department of the Border
Police,
Document Expertise
Directorate

MD 2012, mun. Chişină, str.
Petricani 19

[docsec@border.gov.m
d](mailto:docsec@border.gov.md)

Tel.: +373 22 259
634