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NOTE

From:	General Secretariat of the Council
To:	Delegations
Subject:	Proposal for a REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on a pan-European Personal Pension Product (PEPP) - Presidency compromise proposal

Delegations will find below a Presidency compromise text on the abovementioned proposal. With respect to the Commission proposal (document ST10654/17), the new text is marked in **underlined bold** and deletions are indicated in ~~striketrough~~. The [square brackets] highlight the parts of the text where only typos have been corrected and amendments directly related to provisions in the PEPP Regulation subject to amendments proposed by the Presidency have been introduced in order to ensure the consistency with the drafted Articles.

Proposal for a

REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL

on a pan-European Personal Pension Product (PEPP)

(Text with EEA relevance)

THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty on the Functioning of the European Union, and in particular Article 114 thereof,

Having regard to the proposal from the European Commission,

After transmission of the draft legislative act to the national parliaments,

Having regard to the opinion of the European Economic and Social Committee¹,

Acting in accordance with the ordinary legislative procedure,

Whereas:

- [(1) EU households are amongst the highest savers in the world, but the bulk of these savings are held in bank accounts with short maturities. More investment into capital markets can help meet the challenges posed by population ageing and low interest rates.
- (2) Personal pensions are important in linking long-term savers with long-term investment opportunities. A larger, European market for personal pensions will support the supply of funds for institutional investors and investment into the real economy.

¹ OJ C , , p. .

- (3) Currently, the functioning of the internal market for personal pensions is impeded by the high degree of fragmentation between national markets and the limited degree of portability of personal pension products. This can result in difficulties for individuals to make use of their basic freedoms. For instance, they may be prevented from taking up a job or retiring in another Member State. In addition, the possibility for providers to use the freedom of establishment and the freedom to provide services is hampered by the lack of standardisation of existing personal pension products.
- (4) The Capital Markets Union (CMU) will help mobilise capital in Europe and channel it to all companies, including small and medium enterprises, infrastructure and long term sustainable projects that need it to expand and create jobs. One of the main objectives of the CMU is to increase investment and choices for retail investors by putting European savings to better use.
- (5) As announced in the Commission's Action Plan on building a CMU², in September 2015, "the Commission will assess the case for a policy framework to establish a successful European market for simple, efficient and competitive personal pensions, and determine whether EU legislation is required to underpin this market."
- (6) In its Resolution of 19 January 2016³, the European Parliament stressed that "an environment must be fostered that stimulates financial product innovation, creating more diversity and benefits for the real economy and providing enhanced incentives for investments, and that may also contribute to the delivery of adequate, safe and sustainable pensions, such as, for example, the development of a pan-European Pension Product (PEPP), with a simple transparent design".

² Action Plan on Building a Capital Markets Union, European Commission, 30 September 2015 (COM(2015) 468 final).

³ European Parliament, Resolution of 19 January 2016 on stocktaking and challenges of the EU Financial Services Regulation: impact and the way forward towards a more efficient and effective EU framework for Financial Regulation and a Capital Markets Union, 2015/2106(INI), point 20.

- (7) In its conclusions of 28 June 2016⁴, the European Council called for "swift and determined progress to ensure easier access to finance for business and to support investment in the real economy by moving forward with the Capital Markets Union agenda".
- (8) In its Communication of 14 September 2016 Capital Markets Union – Accelerating Reform⁵, the Commission announced that it "will consider proposals for a simple, efficient and competitive EU personal pension product [...] Options under consideration include a possible legislative proposal which could be tabled in 2017."
- (9) In its Communication Mid-Term Review of the Capital Markets Union Action Plan⁶, the Commission announced "a legislative proposal on a pan-European Personal Pension Product (PEPP) by end June 2017. This will lay the foundations for a safer, more cost-efficient and transparent market in affordable and voluntary personal pension savings that can be managed on a pan-European scale. It will meet the needs of people wishing to enhance the adequacy of their retirement savings, address the demographical challenge, complement the existing pension products and schemes, and support the cost-efficiency of personal pensions by offering good opportunities for long-term investment of pension savings".
- (10) Among personal pension products, the development of a PEPP will contribute to increasing choices for retirement saving and establish an EU market for PEPP providers. It will provide households with better options to meet their retirement goals.

⁴ European Council Conclusions of 28 June 2016, EUCO 26/16, point 11.

⁵ COM(2016) 601 final, p. 4.

⁶ COM(2017) 292 final, p. 6.

- (11) A legislative framework for a PEPP will lay the foundations for a successful market in affordable and voluntary retirement-related investments that can be managed on a pan-European scale. By complementing the existing pension products and schemes, it will contribute to meeting the needs of people wishing to enhance the adequacy of their retirement savings, addressing the demographical challenge and providing a powerful new source of private capital for long-term investment. This framework will not replace or harmonise existing national personal pension **products or** schemes.
- (12) The Regulation harmonises a set of core features for the PEPP, which concern key elements such as distribution, investment policy, provider switching, or cross-border provision and portability. The harmonisation of these core features will improve the level playing field for personal pension providers at large and help boost the completion of the CMU and the integration of the internal market for personal pensions. It will lead to the creation of a largely standardised pan-European product, available in all Member States, empowering consumers to make full use of the internal market by transferring their pension rights abroad and offering a broader choice between different types of providers, including in a cross-border way. As a result of fewer barriers to the provision of pension services across borders, a pan-European Personal Pension Product will increase competition between providers on a pan-European basis and create economies of scale that should benefit savers.
- (13) Article 114 TFEU allows the adoption of acts both in the shape of Regulations or Directives. The adoption of a Regulation has been preferred as it would become directly applicable in all Member States. Therefore, a Regulation would allow a quicker uptake of the PEPP and contribute more rapidly to address the need for more pension savings and investments in the CMU context. Since this Regulation is harmonising the core features of the PEPPs, they do not have to be subject to specific national rules, so a Regulation appears better suited than a Directive in this case. On the contrary, the features which are out of the scope of the Regulation (e.g. accumulation phase conditions) are subject to national rules.

- (14) PEPP providers should have access to the whole Union market with one single product authorisation issued by the European Insurance and Occupational Pensions Authority ("EIOPA"), on the basis of a single set of rules.
- (15) The single PEPP passport will ensure the creation of a single market for PEPP.
- (16) In order to ensure a high quality of service and effective consumer protection, home and host Member States should closely cooperate in the enforcement of the obligations set out in this Regulation. Where PEPP providers and distributors pursue business in different Member States under the freedom to provide services, the competent authority~~y~~ies of the home Member State should be responsible for ensuring compliance with the obligations set out in this Regulation, because of ~~its~~their closer links with the PEPP provider. In order to ensure fair sharing of responsibilities between the competent authorities from the home and the host Member States, if the competent authority~~y~~ies of a host Member State becomes aware of any breaches of obligations occurring within ~~its~~their territory, ~~it~~they should inform the competent authority~~y~~ies of the home Member State which should then be obliged to take the appropriate measures. Moreover, the competent authority~~y~~ies of the host Member State should be entitled to intervene if the home Member State fails to take appropriate measures or if the measures taken are insufficient.

- (17) In the case of the establishment of a branch or a permanent presence in another Member State, it is appropriate to distribute responsibility for enforcement between home and host Member States. While responsibility for compliance with obligations affecting the business as a whole – such as the rules on professional requirements – should remain with the competent authority~~ies~~ of the home Member State under the same regime as in the case of provision of services, the competent authority~~ies~~ of the host Member State should assume responsibility for enforcing the rules on information requirements and conduct of business with regard to the services provided within ~~its~~ **their** territory. However, where the competent authority~~ies~~ of a host Member State becomes aware of any breaches of obligations occurring within ~~its~~**their** territory with respect to which this ~~Directive~~ **Regulation** does not confer responsibility on the host Member State, a close cooperation demands that that authority~~ies~~ informs the competent authority~~ies~~ of the home Member State so that the latter takes the appropriate measures. Such is the case in particular as regards breaches of the rules on good repute, professional knowledge and competence requirements. Moreover, in view of protecting consumers, the competent authority~~ies~~ of the host Member State should be entitled to intervene if the home Member State fails to take appropriate measures or if the measures taken are insufficient.
- (18) The competent authorities of the Member States should have at their disposal all means necessary to ensure the orderly pursuit of business by PEPP providers and distributors throughout the Union, whether pursued in accordance with the freedom of establishment or the freedom to provide services. In order to ensure the effectiveness of supervision, all actions taken by the competent authorities should be proportionate to the nature, scale and complexity of the risks inherent in the business of a particular provider or distributor, regardless of the importance of the provider or distributor concerned for the overall financial stability of the market.

- (19) The pan-European dimension of the PEPP can be developed not only at the level of the provider, through the possibilities for its cross-border activity, but also at the level of the PEPP saver – through the portability of the PEPP **and the switching service**, thus contributing to the safeguarding of personal pension rights of persons exercising their right to free movement under Articles 21 and 45 TFEU. Portability involves the PEPP saver changing residence to another Member State without changing PEPP providers, whereas the switching of PEPP providers does not necessarily involve a change of residence.
- (20) A PEPP should comprise national compartments, each of them accommodating personal pension product features allowing that ~~it would make it possible for~~ contributions to the PEPP ~~to~~ qualify for incentives **if available in the Member States in relation to which a compartment is made available by PEPP provider**. At the level of the individual PEPP saver, a first compartment should be created upon opening of a PEPP.
- (21) In order to allow a smooth ~~transition for~~ **provision of** PEPPs ~~providers~~, the **PEPP providers should be** ~~obligation~~ **ed of to** ~~providing~~ PEPPs ~~comprising~~ compartments for each **at least a certain number of** Member States. ~~will apply three years after the entry into force of this Regulation. However, u~~ Upon launching a PEPP, the provider should provide information on which ~~national~~ compartments are ~~immediately~~ available, in order to avoid a possible misleading of consumers. **If a PEPP saver moves to another Member State and if no compartment for that Member State is available, the PEPP provider should make it possible for the PEPP saver to switch free of charge to another PEPP provider which provides a compartment for that Member State.**

- (22) Taking into account the nature of the pension ~~scheme~~ **product** established and the administrative burden involved, PEPP providers and distributors should provide clear and adequate information to potential PEPP savers and PEPP beneficiaries to support their decision-making about their retirement. For the same reason, PEPP providers and distributors should equally ensure a high level of transparency throughout the various phases of a ~~scheme~~ **product including** ~~comprising~~ pre-enrolment, membership (including pre-retirement) and post-retirement. In particular, information concerning accrued pension entitlements, projected levels of **PEPP** retirement benefits, risks and guarantees, and costs should be given. Where projected levels of **PEPP** retirement benefits are based on economic scenarios, that information should also include an unfavourable scenario, which should be extreme but **realistic** ~~plausible~~.
- (23) Before joining a PEPP ~~scheme~~, potential PEPP savers should be given all the necessary information to make an informed choice.
- (24) In order to ensure optimal product transparency, PEPP manufacturers should draw up the PEPP key information document for the PEPPs that they manufacture before the product can be distributed to PEPP savers. They should also be responsible for the accuracy of the PEPP key information document. The PEPP key information document should replace and adapt the key information document for packaged retail and insurance-based investment products under Regulation (EU) No 1286/2014 of the European Parliament and of the Council⁷ which would not have to be provided for PEPPs.
- (25) In order to ensure widespread dissemination and availability of PEPP key information documents, this Regulation should provide for publication by the PEPP manufacturer of PEPP key information documents on its website.

⁷ Regulation (EU) No 1286/2014 of the European Parliament and of the Council of 26 November 2014 on key information documents for packaged retail and insurance-based investment products (PRIIPs), OJ L 352, 9.12.2014, p. 1.

- (26) Pension product calculators are already being developed at national level. However, in order for the calculators to be as useful as possible to consumers, they should cover the costs and fees charged by the various PEPP manufacturers, together with any further costs or fees charged by intermediaries or other parts of the investment chain not already included by the PEPP manufacturers.
- (27) The details of the information to be included in the PEPP key information document in addition to elements already provided for in the key information document for packaged retail and insurance-based investment products under Regulation (EU) No 1286/2014 and the presentation of this information should be further harmonised through regulatory technical standards that complement the regulatory technical standards laid down by Commission delegated Regulation of 8 March 2017⁸, taking into account existing and ongoing research into consumer behaviour, including results from testing the effectiveness of different ways of presenting information with consumers.
- (28) The PEPP key information document should be clearly distinguishable and separate from any marketing communications.
- (29) PEPP providers should draw up a Pension Benefit Statement addressed to PEPP savers, in order to present them with key personal and generic data about the PEPP ~~scheme~~ and to ensure continuous information on it. The Pension Benefit Statement should be clear and comprehensive and should contain relevant and appropriate information to facilitate the understanding of pension entitlements over time and across ~~schemes~~ **pension products** and serve labour mobility.

⁸ Commission Delegated Regulation of 8 March 2017 supplementing Regulation (EU) No 1286/2014 of the European Parliament and of the Council of 26 November 2014 on key information documents for packaged retail and insurance-based investment products (PRIIPs) by laying down regulatory technical standards with regard to the presentation, content, review and revision of key information documents and the conditions for fulfilling the requirement to provide such documents.

- (30) PEPP providers should inform PEPP savers sufficiently in advance before retirement about their pay-out options. Where the retirement benefit is not paid out as a lifetime annuity, members approaching retirement should receive information about the benefit payment products available, in order to facilitate financial planning for retirement.
- (31) During the phase when retirement benefits are paid, PEPP beneficiaries should continue to receive information on their benefits and corresponding pay-out options. This is particularly important when a significant level of investment risk is borne by PEPP beneficiaries in the pay-out phase. PEPP beneficiaries should also be informed of any reduction in the level of benefits due, prior to the application of any such reduction, after a decision which will result in a reduction has been taken. As a matter of best practice, PEPP providers are recommended to consult PEPP beneficiaries in advance of any such decision.
- (32) In order to protect adequately the rights of PEPP savers and PEPP beneficiaries, PEPP providers should be able to opt for an asset allocation that suits the precise nature and duration of their liabilities. Therefore, efficient supervision is required as well as an approach to investment rules that allows PEPP providers sufficient flexibility to decide on the most secure and efficient investment policy, while obliging them to act prudently. Compliance with the prudent person rule therefore requires an investment policy geared to the customers' structure of the individual PEPP provider.
- (33) By setting the prudent person rule as the underlying principle for capital investment and making it possible for PEPP providers to operate across borders, the redirection of savings into the sector of personal retirement provision is encouraged, thereby contributing to economic and social progress.

- (34) This Regulation should ensure an appropriate level of investment freedom for PEPP providers. As very long-term investors with low liquidity risks, PEPP providers are in a position to contribute to the development of the CMU by investing in non-liquid assets such as shares and in other instruments that have a long-term economic profile and are not traded on regulated markets, multilateral trading facilities (MTFs) or organised trading facilities (OTFs) within prudent limits. They can also benefit from the advantages of international diversification. Investments in shares in currencies other than those of the liabilities and in other instruments that have a long-term economic profile and are not traded on regulated markets, MTFs or OTFs should therefore not be restricted, in line with the prudent person rule so as to protect the interest of PEPP savers and PEPP beneficiaries, except on prudential grounds.
- (35) In the context of deepening the CMU, the understanding of what constitutes instruments with a long-term economic profile is broad. Such instruments are non-transferable securities and therefore do not have access to the liquidity of secondary markets. They often require fixed term commitments which restrict their marketability and should be understood to include participation and debt instruments in, and loans provided to, non-listed undertakings. Non-listed undertakings include infrastructure projects, unlisted companies seeking growth, real estate or other assets that could be suitable for long term investment purposes. Low carbon and climate resilient infrastructure projects are often non-listed assets and rely on long term credits for project financing. Considering the long-term nature of their liabilities, PEPP providers are encouraged to allocate a sufficient part of their asset portfolio to sustainable investments in the real economy with long-term economic benefits, in particular to infrastructure projects and corporates.
- (36) Environmental, social and governance factors, as referred to in the United Nations-supported Principles for Responsible Investment, are important for the investment policy and risk management systems of PEPP providers. PEPP providers should be encouraged to consider such factors in investment decisions and to take into account how they form part of their risk management system.

- (37) In ensuring compliance with their obligation to develop an investment policy in accordance with the prudent person rule, PEPP providers should be prevented ~~to~~ **from investing** in high-risk and non-cooperative jurisdictions identified by the Financial Action Task Force.
- (38) In view of the long-term retirement objective of the PEPP, the investment options granted to the PEPP savers should be framed, covering the elements which allow investors to make an investment decision, including the number of investment options they can choose from. After the initial choice made upon the subscription of a PEPP, the PEPP saver should have the possibility to modify this choice at reasonable intervals (**after a minimum of every five years from the subscription of a PEPP or in case of subsequent modification, from the most recent modification of the investment option**), so that sufficient stability is offered to providers for their long-term investment strategy whilst at the same time investor protection is ensured. **However, the PEPP providers might allow PEPP savers to modify the chosen pay-out option more frequently.**
- (39) **PEPP providers should be entitled to provide capital guarantees for the PEPP savers or to apply an investment strategy directed at preserving the invested capital, as** ~~The default investment option should allow the PEPP saver to recoup the invested capital. The PEPP providers could~~ **use life-cycling strategies or in addition also** include an inflation indexation mechanism to at least partly cover inflation.
- (40) The competent authority~~ies~~ should exercise ~~its~~ **their** powers having as ~~its~~ **their** prime objectives the protection of the rights of PEPP savers and PEPP beneficiaries and the stability and soundness of PEPP providers.

- (41) Where the PEPP provider is an institution for occupational retirement provision ~~or an investment firm~~, it should appoint a depositary in relation to the safe-keeping of its assets. This is necessary for protecting consumers, since the sectorial legislation applicable to institutions for occupational retirement provision ~~and investment firms~~ does not provide for the appointment of a depositary.
- (42) Transparency of costs and fees is essential to develop PEPP savers' trust and allow them to make informed choices. Accordingly, the use of non-transparent pricing methods should be prohibited.
- (43) In order to fulfil the objectives set out in this Regulation, the power to adopt acts in accordance with Article 290 of the Treaty on the Functioning of the European Union should be delegated to the Commission in respect of specifying the conditions for the exercise of intervention powers by EIOPA and the competent authorities. It is of particular importance that the Commission carry out appropriate consultations during its preparatory work. The Commission, when preparing and drawing up delegated acts, should ensure a simultaneous, timely and appropriate transmission of relevant documents to the European Parliament and to the Council.

- (44) The Commission should adopt draft implementing technical standards developed by the **European Supervisory Authorities ("ESAs")**, through the Joint Committee, with regard to the presentation and the content of specific elements the PEPP key information document not covered by the [PRIIPs KID RTS] in accordance with Articles 10 to 14 of Regulation (EU) No 1093/2010 of the European Parliament and of the Council⁹, of Regulation (EU) No 1094/2010 of the European Parliament and of the Council¹⁰ and of Regulation (EU) No 1095/2010 of the European Parliament and of the Council¹¹. The Commission should complement the technical work of the ESAs by conducting consumer tests of the presentation of the key information document as proposed by the ESAs.
- (45) Without prejudice to the right of PEPP customers to bring action in the courts, easily accessible, adequate, independent, impartial, transparent and effective alternative dispute resolution (ADR) procedures should be established between PEPP providers or distributors and PEPP customers for resolving disputes arising from the rights and obligations set out in this Regulation.
- (46) With a view to establishing an efficient and effective dispute resolution procedure, PEPP providers and distributors should put in place an effective complaints procedure that can be followed by their customers before the dispute is referred to be resolved in an ADR procedure or before a court. The complaints procedure should contain short and clearly defined timeframes within which the PEPP provider or distributor should reply to a complaint. ADR entities should have sufficient capacity to engage in an adequate and efficient way in cross-border cooperation with regard to disputes concerning rights and obligations pursuant to this Regulation.

⁹ Regulation (EU) No 1093/2010 of the European Parliament and of the Council of 24 November 2010 establishing a European Supervisory Authority (European Banking Authority), amending Decision No 716/2009/EC and repealing Commission Decision 2009/78/EC (OJ L 331, 15.12.2010, p. 12).

¹⁰ Regulation (EU) No 1094/2010 of the European Parliament and of the Council of 24 November 2010 establishing a European Supervisory Authority (European Insurance and Occupational Pensions Authority), amending Decision No 716/2009/EC and repealing Commission Decision 2009/79/EC (OJ L 331, 15.12.2010, p. 48).

¹¹ Regulation (EU) No 1095/2010 of the European Parliament and of the Council of 24 November 2010 establishing a European Supervisory Authority (European Securities and Markets Authority), amending Decision No 716/2009/EC and repealing Commission Decision 2009/77/EC (OJ L 331, 15.12.2010, p. 84).

- (47) In order to find better conditions for their investments, thus also stimulating the competition among PEPP providers, PEPP savers should have the right to switch **to a different providers located in the same or another Member State** during the accumulation and the decumulation phases, through a clear, quick and safe procedure. **For the forms of out-payments other than lifetime annuities, the switching should be provided also during the decumulation phase.**
- (48) The switching process should be straightforward for the PEPP saver. Accordingly, the receiving PEPP provider should be responsible for initiating and managing the process on behalf of the PEPP saver **and upon his request**. PEPP providers should be able to use additional means, such as a technical solution, on a voluntary basis when establishing the switching service.
- (49) ~~Before giving the authorisation for switching takes place,~~ **The PEPP provider shall inform** the PEPP saver ~~should be informed of all the steps of the procedure necessary to complete the switching,~~ **in order to enable the PEPP saver to make an informed decision about the switching service.**
- (50) The cooperation of the transferring PEPP provider is necessary in order for the switching to be successful. Therefore, the receiving PEPP provider should be provided by the transferring PEPP provider with all the information necessary to reinstate the payments on the other PEPP account. However, such information should not exceed what is necessary in order to carry out the switching.
- (51) ~~In order to facilitate cross-border switching, the PEPP saver should be allowed to ask the new PEPP provider to provide the PEPP saver with information giving details of the new PEPP account, preferably within a single meeting with the new PEPP provider.~~

- (52) PEPP savers should not be subject to financial losses, including charges and interest, caused by any mistakes made by either of the PEPP providers involved in the switching process. In particular, PEPP savers should not bear any financial loss deriving from the payment of additional fees, interest or other charges as well as fines, penalties or any other type of financial detriment due to delay in the execution of the switching.
- (53) PEPP savers should be given the freedom to decide upon subscription of a PEPP about their pay-out choice (annuities, lump sum, or other) in the decumulation phase, but with a possibility to revise their choice after a minimum of ~~once every five years thereafter~~ **from the subscription of a PEPP or, in case of subsequent changes, from the most recent change of the pay-out form, but also upon starting decumulation,** in order to be able to best adapt their pay-out choice to their needs when they near retirement. **The PEPP provider might allow the PEPP saver to modify the chosen pay-out option more frequently.**
- (54) PEPP providers should be allowed to make available to PEPP savers a wide range of decumulation options. This approach would achieve the goal of enhanced take-up of the PEPP through increased flexibility and choice for PEPP savers. It would allow providers to design their PEPPs in the most cost-effective way. It is coherent with other EU policies and politically feasible, as it preserves enough flexibility for Member States to decide about which decumulation options they wish to encourage.
- (55) Full transparency on costs and fees related to the investment in a PEPP should be guaranteed. A level-playing field between providers would be established, whilst ensuring consumer protection. Comparative information would be available between different products, thus incentivising competitive pricing.
- (56) Although the ongoing supervision of PEPP providers is to be exercised by the respective **national** competent ~~national~~ authorities, EIOPA should coordinate the supervision with regards to PEPPs, in order to guarantee the application of a unified supervisory methodology, contributing in this way to the pane-European nature of the pension product.

- (57) EIOPA should cooperate with national competent authorities and facilitate cooperation between them. In this respect, EIOPA should play a role in the power of **national** competent ~~national~~ authorities to apply supervisory measures by providing evidence about PEPP-related infringements. EIOPA should also provide binding mediation in the event of disagreement between competent authorities in cross-border situations.
- (58) In order to ensure compliance with the provisions of this Regulation by financial undertakings that manufacture PEPPs, as well as by financial undertakings and persons that distribute PEPPs, and to ensure that they are subject to similar treatment across the Union, administrative sanctions and other measures which are effective, proportionate and dissuasive should be provided.
- (59) In line with the Commission Communication of 8 December 2010 "Reinforcing sanctioning regimes in the financial services sector"¹² and in order to ensure that the requirements of this Regulation are fulfilled, it is important that Member States take necessary steps to ensure that infringements of this Regulation are subject to appropriate administrative penalties and measures.
- (60) Although Member States may lay down rules for administrative and criminal penalties for the same infringements, Member States should not be required to lay down rules for administrative penalties for the infringements of this Regulation which are subject to national criminal law. However, the maintenance of criminal penalties instead of administrative penalties for infringements of this Regulation should not reduce or otherwise affect the ability of competent authorities to cooperate, access and exchange information in a timely way with competent authorities in other Member States for the purposes of this Regulation, including after any referral of the relevant infringements to the competent judicial authorities for criminal prosecution.

¹² Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions "Reinforcing sanctioning regimes in the financial services sector", 8 December 2010, COM(2010) 716 final.

- (61) Competent authorities should be empowered to impose pecuniary sanctions which are sufficiently high to offset the actual or potential profits, and to be dissuasive even for larger financial undertakings and their managers.
- (62) In order to ensure a consistent application of sanctions across the Union, the competent authorities should take into account all relevant circumstances when determining the type of administrative sanctions or other measures and the level of administrative pecuniary sanctions.
- (63) In order to ensure that decisions on breaches and penalties by competent authorities have a dissuasive effect on the public at large and to strengthen consumer protection by warning them about PEPPs distributed in infringement of this Regulation, those decisions should be published, provided that the time period for lodging an appeal has passed and no appeal was lodged, unless such disclosure jeopardises the stability of financial markets or an ongoing investigation.
- (64) In order to detect potential breaches, the competent authorities should have the necessary investigatory powers, and should establish effective mechanisms, to enable reporting of potential or actual breaches.
- (65) This Regulation should be without prejudice to any provisions in the laws of Member States in respect of criminal offences.
- (66) Any processing of personal data carried out within the framework of this Regulation, such as the exchange or transmission of personal data by the competent authorities should be undertaken in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council¹³ and any exchange or transmission of information by the ESAs should be undertaken in accordance with Regulation (EC) No 45/2001 of the European Parliament and of the Council¹⁴.

¹³ Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (OJ L 119, 4.5.2016, p. 1).

¹⁴ Regulation (EC) No 45/2001 of the European Parliament and of the Council of 18 December 2000 on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data (OJ L 8, 12.1.2001, p. 1).

- (67) Tax incentives can take different forms and play an important role in encouraging the take-up of personal pension products ~~((PPPs))~~ in a number of Member States. In many Member States the contributions paid for **personal pension products** ~~PPPs~~ qualify for some form of tax relief, be it explicit or implicit.
- (68) This Regulation should not be understood as obliging Member States to apply to PEPPs the same tax rules as they would apply to ~~comparable~~ personal pension products under their national laws. ~~However, in application of the national treatment principle, stemming from Articles 21 and 45 of the TFEU and interpreted by the Court of Justice of the European Union, it should be possible for a PEPP that is objectively comparable to a personal pension product (PPP) distributed in a given Member State to benefit from the same tax relief granted to the PPP in this Member State, if the PEPP saver there is subject to tax. This also applies if the PEPP is provided by a provider from another Member State.~~
- ~~(69) Following the launch of the PEPP, Member States are encouraged to take into consideration Commission Recommendation (EU) 2017/... and to extend the benefits of the tax advantages they grant to national PPPs also to the PEPP.~~
- (70) An evaluation of this Regulation is to be ~~be~~ carried out, inter alia, by assessing market developments, such as the emergence of new types of PEPPs, as well as developments in other areas of Union law and the experiences of Member States.
- (71) This Regulation respects fundamental rights and observes the principles recognised in particular by the Charter of the Fundamental Rights of the European Union, in particular the right to the protection of personal data, the right to property, the freedom to conduct a business, the principle of equality between men and women and the principle of a high level of consumer protection.

(72) Since the objectives of this Regulation, namely to enhance PEPP saver protection and improve PEPP saver confidence in PEPPs, including where those products are distributed cross-border, cannot be sufficiently achieved by the Member States but can rather, by reason of its effects, be better achieved at Union level the Union may adopt measures, in accordance with principle of subsidiarity as set out in Article 5 of the Treaty of the European Union. In accordance with the principle of proportionality, as set out in that Article, this Regulation does not go beyond what is necessary in order to achieve those objectives.┘

HAVE ADOPTED THIS REGULATION:

[CHAPTER I GENERAL PROVISIONS

Article 1

Subject matter

This Regulation lays down uniform rules on the authorisation, manufacturing, distribution and supervision of personal pension products that are distributed in the Union under the designation "pan-European Personal Pension product" or "PEPP".

Article 2

Definitions

For the purposes of this Regulation, the following definitions apply:

- (1) "personal pension product" means a product which:
 - (a) is based on a contract between an individual saver and an entity on a voluntary basis;
 - (b) has an explicit retirement objective;
 - (c) provides for capital accumulation until retirement with only limited possibilities for early withdrawal before retirement;
 - (d) provides an income on retirement;
- (2) "pan-European Personal Pension Product (PEPP)" means a long-term savings personal pension product, which is **offered**~~provided under an agreed PEPP scheme by a regulated financial undertaking authorised under Union law to manage collective or individual investments or savings~~**by a PEPP provider or distributor**, and subscribed to voluntarily by an individual PEPP saver in view of retirement, with no or strictly limited redeemability;

- (3) "PEPP saver" means a natural person who subscribes to a PEPP with a PEPP provider;
- (a) — a retail client as defined in point (11) of Article 4(1) of Directive 2014/65/EU of the European Parliament and of the Council⁴⁵;
- (b) — a customer within the meaning of Directive 2002/92/EC of the European Parliament and of the Council⁴⁶, where that customer would not qualify as a professional client as defined in point (10) of Article 4(1) of Directive 2014/65/EU;
- (4) — "PEPP scheme" means a contract, an agreement, a trust deed or rules stipulating which retirement benefits are granted and under which conditions on the basis of an individual retirement savings plan agreed with a PEPP provider;
- (5) "PEPP account" means a personal pension account held in the name of a PEPP saver or a PEPP beneficiary which is used for the ~~execution~~ recording of transactions allowing the PEPP saver to contribute periodically sums towards his retirement and the PEPP beneficiary to receive his retirement benefits;
- (6) "PEPP provision" means the manufacturing and distribution of a PEPP;
- (7) "PEPP beneficiary" means a person receiving PEPP retirement benefits;

⁴⁵ — Directive 2014/65/EU of the European Parliament and of the Council of 15 May 2014 on markets in financial instruments and amending Directive 2002/92/EC and Directive 2011/61/EU (OJ L 173 12.6.2014, p. 349).

⁴⁶ — Directive 2002/92/EC of the European Parliament and of the Council of 9 December 2002 on insurance mediation (OJ L 009 15.1.2003, p. 3).

- (8) "PEPP distribution" means the activities of advising on, proposing, or carrying out other work preparatory to the conclusion of contracts for providing a PEPP, of concluding such contracts, or of assisting in the administration and performance of such contracts, including the provision of information concerning one or more pension contracts in accordance with criteria selected by PEPP customers through a website or other media and the compilation of a pension product ranking list, including price and product comparison, or a discount on the price of a pension contract, when the PEPP customer is able to directly or indirectly conclude a pension contract using a website or other media;
- (9) "PEPP retirement benefits" means benefits paid by reference to reaching, or the expectation of reaching, retirement. These benefits may take the form of payments for life, payments made for a temporary period, a lump sum, or any combination thereof;
- (10) "accumulation phase" means the period during which assets (in-payments) are accumulated in a PEPP account and normally runs until the age at which ~~of retirement of the PEPP beneficiary~~ **may start decumulating the PEPP;**
- (11) "decumulation phase" means the period during which assets accumulated in a PEPP account are drawn upon to fund retirement or other income requirements;
- (12) "annuity" means a sum payable at specific intervals over a period, such as the PEPP beneficiary's life or a certain number of years, in return for an investment;
- (13) "drawdown payments" means the possibility for the PEPP beneficiaries to draw discretionary amounts, up to a certain limit on a periodic basis;
- (14) "provider of a PEPP" or "PEPP provider" means a financial undertaking authorised to manufacture a PEPP and to ~~distributing~~ it;

- (15) "distributor of a PEPP" or "PEPP distributor" means a financial undertaking authorised to distribute PEPPs not manufactured by it, as well as an insurance, ~~reinsurance or ancillary insurance~~ intermediary;
- (16) "durable medium" means any instrument which:
- (a) enables a PEPP customer to store information addressed personally to that customer in a way accessible for future reference and for a period of time adequate for the purposes of the information; and
 - (b) allows the unchanged reproduction of the information stored;
- (17) "competent authorities" of the PEPP providers means the national authorities designated by each Member State to supervise PEPP providers;
- (18) "home Member State of the PEPP provider" means the Member State in which the PEPP provider has its registered office;
- (19) "host Member State of the PEPP provider" means a Member State, other than the home Member State, in which a PEPP provider manufactures or distributes PEPPs;
- (20) "compartment" means a **national** section which is opened within each individual PEPP account and which corresponds to the legal requirements and conditions for using incentives fixed at national level for investing in a PEPP by the Member State of the PEPP saver's domicile. Accordingly, an individual may be a PEPP saver or a PEPP beneficiary in each compartment, depending on the respective legal requirements for the accumulation and decumulation phases;
- (21) "capital" means aggregate capital contributions and uncalled committed capital, calculated on the basis of amounts investible after deduction of all fees, charges and expenses that are directly or indirectly borne by investors;

- (22) "financial instrument" means those instruments specified in Section C of Annex I of Directive 2014/65/EU¹⁷;
- (23) "depository" means an institution charged with the safe-keeping of assets and oversight of compliance with the fund rules and applicable law;
- ~~(24) "default investment option" means an investment strategy option that is made available for applied when the PEPP savers by every PEPP provider has not provided instructions on how to invest the funds accumulating in his PEPP account;~~
- (25) "risk mitigation techniques" means techniques for a systematic reduction in the extent of exposure to a risk and/or the likelihood of its occurrence;
- (25a) "biometric risks" mean risks linked to longevity, disability and or death;-**
- (26) "switching providers" means, upon a PEPP ~~customer~~**saver**'s request, transferring from one PEPP provider to another any positive balance from one PEPP account to the other, **and** ~~with or without~~ closing the former PEPP account;
- (27) "advice" means the provision of a personal recommendation to a PEPP ~~saver~~**customer**, either upon his request or at the initiative of the PEPP provider or distributor, in respect of one or more contracts for subscribing **a** PEPP;
- (28) "PEPP customer" means a PEPP saver, a prospective PEPP saver and/or a PEPP beneficiary.

Article 3

Applicable rules

The provision of PEPPs shall be subject to:

- (a) this Regulation,

¹⁷ **Directive 2014/65/EU of the European Parliament and of the Council of 15 May 2014 on markets in financial instruments and amending Directive 2002/92/EC and Directive 2011/61/EU (OJ L 173 12.6.2014, p. 349).**

- (b) where authorised by this Regulation, the provisions of the contract for the provision of a PEPP concluded between a PEPP saver and a PEPP provider,
- (c) in the case of matters not regulated by this Regulation or, where matters are partly regulated by it, of those aspects not covered by it, by:
 - (i) the provisions of laws adopted by Member States in implementation of EU measures relating specifically to the PEPP;
 - (ii) the provisions of Member States' laws which would apply to a comparable personal pension product manufactured and distributed in accordance with the law of the Member State in which the manufacturer has its registered office.】

[CHAPTER II AUTHORISATION

Article 4

Authorisation

1. A PEPP may only be manufactured and distributed in the Union where it has been authorised by EIOPA in accordance with this Regulation.
2. Authorisation of a PEPP shall be valid in all Member States. It entitles the authorisation holder to manufacture and distribute the PEPP as authorised by EIOPA.

Article 5

Application for authorisation of a PEPP

1. Only the following financial undertakings **authorised under Union law to manage collective or individual investments or savings** may apply for authorisation of a PEPP:
 - (a) credit institutions authorised in accordance with Directive 2013/36/EU of the European Parliament and of the Council¹⁸;
 - (b) insurance undertakings authorised in accordance with Directive 2009/138/EC of the European Parliament and of the Council¹⁹, engaged in direct life insurance according to Article 2(3) and Annex II of Directive 2009/138/EC;
 - (c) institutions for occupational retirement provision **(“IORP”)** registered or authorised in accordance with Directive 2016/2341/EU of the European Parliament and of the Council²⁰ **which do not provide a coverage against biometric risks and do not guarantee an investment performance or a given level of benefits**;
 - (d) investment firms authorised in accordance with Directive 2014/65/EU, engaged in portfolio management ~~or investment advice~~;
 - (e) investment companies or management companies authorised in accordance with Directive 2009/65/EC of the European Parliament and of the Council²¹;

¹⁸ Directive 2013/36/EU of the European Parliament and of the Council of 26 June 2013 on access to the activity of credit institutions and the prudential supervision of credit institutions and investment firms, amending Directive 2002/87/EC and repealing Directives 2006/48/EC and 2006/49/EC (OJ L 176, 27.6.2013, p. 338).

¹⁹ Directive 2009/138/EC of the European Parliament and of the Council of 25 November 2009 on the taking-up and pursuit of the business of Insurance and Reinsurance (Solvency II) (OJ L 335, 17.12.2009, p. 1).

²⁰ Directive 2016/2341/EU of the European Parliament and of the Council of 14 December 2016 on the activities and supervision of institutions for occupational retirement provision (IORPs) (recast) (OJ L 354, 23.12.2016, p. 37).

²¹ Directive 2009/65/EC of the European Parliament and of the Council of 13 July 2009 on the coordination of laws, regulations and administrative provisions relating to undertakings for collective investment in transferable securities (UCITS) (recast) (OJ L 302, 17.11.2009, p. 32).

(f) alternative investment fund ("AIF") managers authorised in accordance with Directive 2011/61/EU of the European Parliament and of the Council²².

2. Financial undertakings listed in paragraph 1 shall submit their applications for authorisation of a PEPP to EIOPA. The application shall include the following:

- (a) information on standard contract terms to be proposed to PEPP savers;
- (b) information on the identity of the applicant and its current and previous financial experience and history;
- (c) the identity of the persons who effectively conduct the business of manufacturing and/or distributing the PEPP;
- (d) information on arrangements regarding portfolio and risk management and administration with regard to the PEPP;
- (e) information about the investment strategies, the risk profile and other characteristics of the PEPP;
- (f) a list of Member States where the applicant PEPP intends to market the PEPP;
- (g) information on the identity of the depositary, if applicable;
- (h) a description of the information to be made available to PEPP savers, including a description of the arrangements for dealing with complaints submitted by PEPP savers;
- (i) proof of the authorisation or registration of the applicant in accordance with the applicable Union legislative act referred to in paragraph 1 and information on the identity of the competent authority which granted it.

²² Directive 2011/61/EU of the European Parliament and of the Council of 8 June 2011 on Alternative Investment Fund Managers and amending Directives 2003/41/EC and 2009/65/EC and Regulations (EC) No 1060/2009 and (EU) No 1095/2010 (OJ L 174, 1.7.2011, p. 1).

3. EIOPA may request clarification and additional information as regards the documentation and information provided under paragraph ~~1~~2.
4. EIOPA may ask the competent authorityies of the financial undertaking applying for the authorisation for clarification and information as regards the documentation referred to in paragraph 2. The competent authorityies shall reply to the request within 10 working days from the date on which it has received the request submitted by EIOPA.
5. Any subsequent modifications to the documentation and information referred to in paragraphs ~~1~~ and 2 shall be immediately notified to EIOPA.

Article 6

Conditions for granting authorisation of PEPPs

1. Within two months from the date of submission of a complete application, EIOPA shall grant authorisation of the PEPP only where EIOPA is fully satisfied that the following conditions are met:
 - (a) the applicant complies with this Regulation;
 - (b) the applicant is authorised by its competent authorityies to manufacture products that follow investment strategies of the type covered by this Regulation;
 - (c) the proposed PEPP meets all the requirements of this Regulation;
 - (d) the proposed PEPP is based on an investment strategy that allows for the retirement outcome contained in the proposed contractual rules.
2. Before taking a decision on the application, EIOPA shall consult the competent authorityies of the applicant.
3. EIOPA shall communicate to the applicant the reasons for any refusal to grant authorisation of a PEPP.

4. EIOPA shall withdraw the authorisation of a PEPP in the event that the conditions for granting this authorisation are no longer fulfilled.
5. EIOPA shall, on a quarterly basis, inform the competent authorities of the financial undertakings listed in Article 5(1) of decisions to grant, refuse or withdraw authorisations pursuant to this Regulation.
6. EIOPA shall ensure co-ordination with and transmit information for the purposes of the exercise of their respective tasks to the European Supervisory Authority (European Banking Authority) established by Regulation (EU) No 1093/2010 and the European Supervisory Authority (European Securities and Markets Authority) established by Regulation (EU) No 1095/2010.

Article 7

Designation and conversion

1. The designation "PEPP" or "pan-European Personal Pension Product" in relation to a personal pension product may only be used where the personal pension product has been authorised by EIOPA to be distributed under the designation "PEPP" in accordance with this Regulation.
2. Existing personal pension products may be converted into "PEPPs" following authorisation by EIOPA.
3. PEPP providers shall not convert "PEPPs" into personal pension products that are not covered by this Regulation.

Article 8

Distribution of PEPP

1. Financial undertakings referred to in Article 5(1) may distribute PEPPs which they have not manufactured upon receiving authorisation for distribution by the competent authorities of their home Member State.
2. Insurance intermediaries registered in accordance with Directive 2016/97/EU of the European Parliament and of the Council²³ **and investment firms authorised in accordance with Directive 2014/65/EU to engage in investment advice** are entitled to distribute PEPPs which they have not manufactured.

Article 9

Prudential regime applicable to different types of providers

PEPP providers and PEPP distributors shall comply at all times with the provisions of this Regulation, as well as with the relevant prudential regime applicable to them in accordance with the legislative acts referred to in Article 5(1) **and Article 8(2)**.

Article 10

Central public register

EIOPA shall keep a central public register identifying each PEPP authorised under this Regulation, the provider of this PEPP and the competent authority^{ies} of the PEPP provider. The register shall be made publicly available in electronic format.]

²³ Directive (EU) 2016/97 of the European Parliament and of the Council of 20 January 2016 on insurance distribution (OJ L 26, 2.2.2016, p. 19).

CHAPTER III

CROSS-BORDER PROVISION AND PORTABILITY OF PEPP

SECTION I

FREEDOM TO PROVIDE SERVICES AND FREEDOM OF ESTABLISHMENT

Article 11

Exercise of the freedom to provide services and freedom of establishment by PEPP providers and distributors

PEPP providers may provide and PEPP distributors may distribute PEPPs within the territory of a host Member State under the freedom to provide services or the freedom of establishment, provided they do so in compliance with the relevant rules and procedures established by or under the Union legislative acts applicable to them as referred to in Article 5(1) or 8(2).

SECTION II

PORTABILITY

Article 12

The portability service

1. The portability service allows PEPP savers to continue contributing to the PEPP which they have already contracted with its provider, while changing their domicile by moving to another Member State.

2. **Without prejudice to Articles 13 and 14,** in case of using the portability service, PEPP savers are entitled to retain all advantages and incentives granted by the PEPP provider and connected with continuous investment in the ~~same~~ PEPP.

Article 13

Provision of the portability service

1. PEPP providers shall provide the portability service to PEPP savers holding a PEPP account with them and requesting this service.
2. When proposing a PEPP, the PEPP provider or PEPP distributor shall provide potential PEPP savers with information on which compartments are ~~immediately~~ available.
3. ~~Three years at the latest after the entry into application of this Regulation, e~~Each PEPP shall offer ~~national~~ compartments for **at least [10]** all Member States ~~upon request addressed to the PEPP provider.~~

Article 14

Compartments of the PEPP

1. PEPP providers shall ensure that within each individual PEPP account a new compartment could be opened, corresponding to the legal requirements and conditions for using incentives fixed at national level for the PEPP by the Member State to which the PEPP saver moves.

PEPP providers may also ensure compliance with the requirements referred to in the first subparagraph through cooperation with other PEPP providers or other entities. Notwithstanding these cooperation arrangements, the PEPP provider shall remain liable for its responsibilities under this section.

2. **A PEPP saver shall only contribute to the compartment corresponding to the legal requirements and conditions for using incentives of the Member State in which the PEPP saver is domiciled when the contribution is made.**

3. Where the PEPP saver changes his domicile by moving to a Member State for which the PEPP provider is not able to offer a compartment, the PEPP saver shall be able to switch PEPP provider free of charge upon his change of domicile, notwithstanding the provisions of Articles 45 paragraph 2 and 48 paragraph 3.

Article 15

Opening of a new compartment

1. ~~Without prejudice to the deadline under Article 13(3),~~ Immediately after being informed about the PEPP saver's intention to exercise his right of mobility between Member States, the PEPP provider shall inform the PEPP saver about the possibility to open a new compartment within the PEPP saver's individual **PEPP** account and about the ~~deadline~~ **timeframe** within which such **a** compartment could be opened, **or, where no such compartment is available, about the possibility to switch provider in accordance with the conditions referred to in Article 14(3).**
2. **If the PEPP saver intends to** ~~To~~ make use of ~~the~~ **is** possibility **to open a** compartment, the PEPP saver shall send to the PEPP provider a request, which shall include the following information:
 - (a) the PEPP saver's new Member State of domicile;
 - (b) the date from which the ~~investments~~ **contributions** should be directed to the newly-opened compartment;
 - (c) any relevant information about ~~possible modifications in the adopted investment strategy or other~~ **conditions for the PEPP elements.**
3. Not later than three months following the reception of the request under paragraph 2, the PEPP provider shall provide the PEPP saver with complete information free of charge and advice under Chapter IV, Sections II and III regarding the conditions applicable to the new compartment.

4. The new compartment shall be opened by signing a new contract, or amending the existing one, between the PEPP saver and the PEPP provider, in compliance with the applicable contract law. The date of opening shall be defined in the contract or, in the absence of such stipulation, the new compartment shall be deemed opened at the date of signing the contract or the amendment thereto.

Article 16

Transfer of accumulated rights between the compartments of the PEPP

1. ~~At the request of the PEPP saver, the PEPP provider shall propose to the PEPP saver to arrange for transfer of accumulated assets between different compartments of the individual PEPP account, so that all assets could be consolidated in one compartment.~~
2. ~~The transfer of assets under paragraph 1 shall be made possible without redemption in kind of these assets.~~

Article 17

Provision of information on portability to the national authorities

1. ~~All contractual arrangements for providing the portability service shall be notified by the PEPP provider to the respective national authority exercising prudential supervision over it.~~
2. **The** ~~The~~ information under paragraph 1 shall be filed electronically in a central database held with the **PEPP provider shall notify its national supervisory authorities about opening new compartments for other Member States for the first time.** ~~within one month of opening the new compartment and shall contain at least:~~
- (a) ~~identification of the compartment (name of the PEPP saver; applicable national legislation; date of opening the compartment);~~
 - (b) ~~amount of the transferred assets, if any;~~
 - (c) ~~way of transfer (with or without redemption in kind of the transferred assets).~~

[CHAPTER IV DISTRIBUTION AND INFORMATION REQUIREMENTS

SECTION I GENERAL PROVISIONS

Article 18

General principle

When carrying out distribution activities for PEPPs, PEPP providers and PEPP distributors shall always act honestly, fairly and professionally in accordance with the best interests of their customers.

Article 19

Distribution regime applicable to different types of PEPP providers and distributors

For the distribution of PEPPs, the different types of PEPP providers and distributors shall comply with the following rules:

- (a) insurance distributors as defined in point (8) of Article 2(1) of Directive (EU) 2016/97 shall comply with the applicable national laws giving effect to the rules set out in Chapters V and VI of that Directive for the distribution of insurance-based investment products, with any directly applicable Union legislation adopted under those rules with respect to the distribution of such products and with the provisions of Articles 18, 19, 21 to 23, and 27 to 32 of this Chapter;

- (b) investment firms as defined in point (1) of Article 4(1) of Directive 2014/65/EU shall comply with the applicable national legislation laws giving effect to the rules on marketing and distribution of financial instruments set out in the first subparagraph of Article 16(3) of that Directive, in Articles 23, 24 and 25 of that Directive, with any directly applicable Union legislation adopted under those provisions, and with the provisions of Articles 18, 19, 21 to 23, and 27 to 32 of this Chapter;
- (c) all other PEPP providers and distributors shall comply with ~~the~~ all the provisions of this Chapter.

Article 20

Inducements

With regard to the payment or reception of fees or commissions or the provision or reception of non-monetary benefits in connection with the distribution of a PEPP to or by any party except the PEPP saver or a person acting on behalf of the PEPP saver, PEPP providers or distributors referred to in Article 19(c) of this Regulation shall comply with the applicable national laws giving effect to the rules set out for investment firms in Article 24(7)(b) and (9) of Directive 2014/65/EU. For the purposes of this Article, the reference in Article 24(9) of Directive 2014/65/EC to Article 23 of that Directive shall be read as a reference to Article 18 of this Regulation.

Article 21

Electronic distribution and other durable mediums

All documents and information under this Chapter shall be provided to PEPP customers electronically, provided that the PEPP customer is enabled to store such information in a way accessible for future reference and for a period of time adequate for the purposes of the information and that the tool allows the unchanged reproduction of the information stored. Upon request, PEPP providers and distributors shall provide free of charge those documents and information also on another durable medium.

Article 22

Product oversight and governance requirements

1. PEPP providers shall maintain, operate and review a process for the approval of each PEPP, or significant adaptations of an existing PEPP, before it is distributed to PEPP customers.

The product approval process shall be proportionate and appropriate to the nature of the PEPP.

The product approval process shall specify an identified target market for each PEPP, ensure that all relevant risks to such identified target market are assessed and that the intended distribution strategy is consistent with the identified target market, and take reasonable steps to ensure that the PEPP is distributed to the identified target market.

The PEPP provider shall understand and regularly review the PEPPs it provides, taking into account any event that could materially affect the potential risk to the identified target market, to assess at least whether the PEPPs remain consistent with the needs of the identified target market and whether the intended distribution strategy remains appropriate.

PEPP providers shall make available to PEPP distributors all appropriate information on the PEPP and the product approval process, including the identified target market of the PEPP.

PEPP distributors shall have in place adequate arrangements to obtain the information referred to in the fifth subparagraph and to understand the characteristics and identified target market of each PEPP.

2. The policies, processes and arrangements referred to in this Article shall be without prejudice to all other requirements under or applying by virtue of this Regulation including those relating to disclosure, suitability or appropriateness, identification and management of conflicts of interest, and inducements.

SECTION II

PRE-CONTRACTUAL INFORMATION

Article 23

PEPP key information document

1. Before a PEPP is proposed to PEPP savers, the PEPP provider shall draw up for that product a PEPP key information document in accordance with the requirements of this Chapter and shall publish the document on its website.
2. PEPP providers and PEPP distributors shall comply with Articles 5(2), and 6 to 18 of Regulation (EU) No 1286/2014.
3. In addition to the information set out in Article 8(3)(c) of Regulation (EU) No 1286/2014, the section titled “What is this product?” shall contain the following information:

(0i) a clear statement whether the default investment option provides a guarantee on the capital invested or takes the form of an investment strategy directed at preserving the invested capital. Such a statement shall also clearly explain the difference between these types of default investment options;

(i) a description of the **PEPP** retirement benefits and the extent to which they are guaranteed, **if applicable**;

(ia) the possible forms of out-payments and the right to change the form of out-payment during the accumulation phase and at the beginning of decumulation, if applicable and without prejudice of the provisions of Article 52(2b);

(ii) any minimum or maximum period for belonging to the PEPP-scheme;

(iii) the **minimum**-retirement age **to start the decumulation**;

(iv) general information on the portability service, including information on the compartments **available to the PEPP saver**;

(v) general information on the switching service, ~~and~~ a reference to the specific information about the switching service available under Article 50 **and information about the specific switching conditions in the circumstances referred to in Article 14(3)**;

(vi) available information related to the performance of the investment policy in terms of environmental, social and governance factors;

(vii) the law applicable to the PEPP contract where the parties do not have a free choice of law or, where the parties are free to choose the applicable law, the law that the PEPP provider proposes to choose.

4. In addition to the PEPP key information document, PEPP providers and PEPP distributors shall provide potential PEPP savers with references to any reports on the solvency and financial condition of the PEPP provider, allowing them easy access to this information.
5. Potential PEPP savers shall also be provided with information on the past performance of investments related to the PEPP ~~scheme~~ covering a minimum of five years, or, **in cases** where the ~~scheme~~ **PEPP** has been ~~operating~~ **provided** for fewer than five years, covering all the years that the ~~scheme~~ **PEPP** has been ~~operating~~ **provided**, as well as with information on the structure of costs borne by PEPP savers and PEPP beneficiaries.
6. In order to ensure consistent application of this Article, the European Supervisory Authorities (European Banking Authority, European Securities and Markets Authority and EIOPA) ("ESAs") shall, through the Joint Committee of the ESAs, develop draft implementing technical standards specifying the details of the presentation and the content of each of the elements of information referred to in paragraphs 3 and 4, together with the requirements needed to present that information in a standardised format allowing for comparison.

When developing the draft implementing technical standards the ESAs shall take into account the various types of PEPPs, the differences between them and the capabilities of PEPP savers as well as the features of the PEPPs so as to allow the PEPP saver to select between different underlying investments or other options provided for by the product, including where this selection can be undertaken at different points in time, or changed in the future.

The ESAs shall submit those draft implementing technical standards to the Commission by

Power is conferred to the Commission to adopt the implementing technical standards referred to in the first subparagraph in accordance with Article 15 of Regulation (EU) No 1093/2010, of Regulation (EU) No 1094/2010 and of Regulation (EU) No 1095/2010.

Article 24

Disclosure of information related to distribution

1. In good time before the conclusion of a PEPP-related contract, PEPP providers or distributors referred to in Article 19(c) of this Regulation shall provide PEPP savers or potential PEPP savers with at least the information in relation to the PEPP contract and themselves set out in Article 19 and in points (a) and (c) of the first subparagraph of Article 29(1) of Directive (EU) 2016/97 in relation to insurance contracts and insurance intermediaries.
2. The information referred to in this paragraph 1 shall be provided in a standardised format allowing for comparison and in a comprehensible form in such a manner that PEPP savers are reasonably able to understand the nature and risks concerning the PEPP offered and, consequently, to take investment decisions on an informed basis.
3. The Commission shall be empowered to adopt delegated acts in accordance with Article 62 in order to specify the criteria on which the standardised format referred to in paragraph 2 shall be based.

SECTION III

ADVICE AND STANDARDS FOR SALES WHERE NO ADVICE IS GIVEN

Article 25

Specification of demands and needs and provision of advice

1. Prior to the conclusion of a PEPP-related contract, the PEPP provider or distributor referred to in Article 19(c) of this Regulation shall specify, on the basis of information obtained from the PEPP saver, the retirement-related demands and the needs of that PEPP saver and shall provide the PEPP saver with objective information about the PEPP in a comprehensible form to allow that PEPP saver to make an informed decision.

Any contract proposed shall be consistent with the PEPP savers's retirement demands and needs.
2. Where advice is provided prior to the conclusion of any specific contract, the PEPP provider or distributor referred to in Article 19(c) of this Regulation shall provide the PEPP saver with a personalised recommendation explaining why a particular PEPP would best meet the PEPP savers's demands and needs.
3. When providing advice on PEPPs, the PEPP provider or distributor referred to in Article 19(c) of this Regulation shall comply with the applicable national laws giving effect to the rules set out in Article 25(2) of Directive 2014/65/EU and with any directly applicable Union legislation adopted under Article 25(8) of that Directive relating to those rules.

4. Where a PEPP provider or distributor referred to in Article 19(c) of this Regulation informs the PEPP saver that it gives its advice on an independent basis, it shall give that advice on the basis of an analysis of a sufficiently large number of personal pension products available on the market to enable it to make a personal recommendation, in accordance with professional criteria, regarding which the PEPP-related contract would be adequate to meet the PEPP saver's needs. Such advice must not be limited to PEPP-related contracts provided by the PEPP provider or distributor itself, by entities having close links with the PEPP provider or distributor or by other entities with which the PEPP provider or distributor has close legal or economic relationships, including contractual relationships, as to pose a risk of impairing the independent basis of the advice provided.
5. PEPP providers and distributors referred to in Article 19(c) of this Regulation shall ensure and demonstrate to competent authorities on request that natural persons giving advice on PEPPs possess the necessary knowledge and competence to fulfil their obligations under this Chapter. Member States shall publish the criteria to be used for assessing such knowledge and competence.

Article 26

Concluding a contract for a PEPP without advice

1. Without prejudice to Article 25(1), the PEPP saver may waive his right to receive advice in relation to concluding a contract for the default investment option.

Where the PEPP saver waives his right to receive advice, PEPP providers or distributors referred to in Article 19(c) of this Regulation shall, when carrying out PEPP distribution activities, ask the PEPP saver or potential PEPP saver to provide information regarding that person's knowledge and experience in the investment field relevant to the PEPP offered or demanded so as to enable the PEPP provider or distributor to assess whether the PEPP envisaged is appropriate for the PEPP saver.

Where the PEPP provider or distributor referred to in Article 19(c) of this Regulation considers, on the basis of the information received under the first subparagraph, that the product is not appropriate for the PEPP saver or potential PEPP saver, the PEPP provider or distributor shall warn the PEPP saver or potential PEPP saver to that effect. That warning may be provided in a standardised format.

Where PEPP savers or potential PEPP savers do not provide the information referred to in the first subparagraph, or where they provide insufficient information regarding their knowledge and experience, the PEPP provider or distributor shall warn them that it is not in a position to determine whether the PEPP envisaged is appropriate for them. That warning may be provided in a standardised format.

2. Without prejudice to Article 25(1), where the PEPP saver has waived his right to receive advice in relation to the default investment option, the PEPP provider or distributor referred to in Article 19(c) of this Regulation may carry out PEPP distribution activities without the need to obtain the information or make the determination provided for in paragraph 1 of this Article where all the following conditions are met:
 - (a) the activities relate to PEPP contracts concerning the default investment option which only provide investment exposure to the financial instruments deemed non-complex under Article 25(4)(a) of Directive 2014/65/EU and do not incorporate a structure which makes it difficult for the PEPP saver to understand the risks involved;
 - (b) the distribution of the PEPP is at the initiative of the PEPP saver or potential PEPP saver;

- (c) the PEPP saver or potential PEPP saver has been clearly informed that, in the provision of the PEPP distribution activity, the PEPP provider or distributor is not required to assess the appropriateness of the PEPP or PEPP distribution activity provided or offered and that the PEPP saver or potential PEPP saver does not benefit from the corresponding protection of the relevant conduct of business rules. Such a warning may be provided in a standardised format;
 - (d) the PEPP provider or distributor complies with its obligations under the rules applicable to it, in accordance with this Chapter, concerning conflicts of interest in relation to PEPP distribution activities.
3. The Commission shall be empowered to adopt delegated acts in accordance with Article 62 to further specify how PEPP providers or distributors referred to in Article 19(c) of this Regulation are to comply with the principles set out in this Article when carrying out PEPP distribution activities, including with regard to the information to be obtained when assessing the appropriateness of PEPPs for their customers and the criteria to assess non-complex PEPP-related contracts for the purposes of point (ii) of paragraph 2(a) of this Article. Those delegated acts shall take into account:
- (a) the nature of the services offered or provided to the PEPP saver or potential PEPP saver, having regard to the type, object, size and frequency of the transactions; and
 - (b) the nature of the products being offered or considered, including different types of financial instruments.

SECTION IV

INFORMATION DURING THE TERM OF THE CONTRACT

Article 27

General provisions

1. PEPP providers shall draw up a concise personalised document containing key information for each PEPP saver taking into consideration the specific nature of national pension systems and of relevant national social, labour and tax law (“PEPP Benefit Statement”). The title of the document shall contain the words “PEPP Benefit Statement”.
2. For the exact date to which the information in the PEPP Benefit Statement refers to, the format of information contained in the PEPP Benefit Statement, and the treatment of any material change to the information, Article 38, paragraphs 2-4 of Directive 2016/2341/EU shall be applied accordingly, where for the purposes of this Regulation "Pension Benefit Statement" means PEPP Benefit Statement.
3. In addition, the PEPP saver shall be kept informed throughout the term of the contract of any change concerning the following information:
 - (a) the policy conditions, both general and special;
 - (b) the name of the PEPP provider’s undertaking, its legal form or the address of its head office and, where appropriate, of the branch which concluded the contract;
 - (c) all the information referred to in Article 23(2) to (5) in the event of a change in the PEPP conditions or amendment of the law applicable to the PEPP-related contract;
 - (d) information on how the investment policy takes into account environmental, social and governance factors.

PEPP Benefit Statement

1. The PEPP Benefit Statement shall include, at least, the following key information for PEPP savers:
 - (a) personal details of the PEPP saver, name of the PEPP provider, information on pension benefit projections, information on accrued entitlements or accumulated capital, and contributions paid by the PEPP saver or any third party and information on the funding level of the PEPP ~~scheme~~, for which Article 39, paragraphs 1(a), (b), (d), (e), (f) and (h) of Directive 2016/2341/EU shall be applied, where the "member" means the PEPP saver, the "IORP" means the PEPP provider, the "pension scheme" means the PEPP contract ~~scheme~~ and "the sponsoring undertaking" means any third party for the purposes of this Regulation;
 - (b) the Member State in which the PEPP provider is authorised or registered and the names of the competent authorities;
 - (c) where applicable, information on full or partial guarantees under the PEPP ~~scheme~~ and if relevant, the nature of the guarantee and mechanisms protecting accrued individual entitlements;
 - (d) information on the past performance of the PEPP ~~scheme~~ as a whole or, where relevant, of the PEPP saver's investment option presented in a chart covering performance for any years available and up to the last ten years;
 - (e) a breakdown of the costs deducted by the PEPP provider at least over the last 12 months, indicating the costs of administration, costs of safekeeping of assets, costs related to portfolio transactions and other costs, as well as an estimation of the impact of the costs on the final benefits.

2. The Commission shall adopt delegated acts in accordance with Article 62 setting out rules to determine the assumptions on pension benefit projections referred to in point (a) of paragraph 1. Those rules shall be applied by PEPP providers to determine, where relevant, the annual rate of nominal investment returns, the annual rate of inflation and the trend of future wages.
3. In accordance with Article 55, Member States shall exchange best practices with regard to the format and the content of the PEPP Benefit Statement.

Article 29

Supplementary information

1. The PEPP Benefit Statement shall specify where and how to obtain supplementary information including:
 - (a) further practical information as set out in Article 40, paragraph 1(a) of Directive 2016/2341/EU;
 - (b) information on the annual accounts and annual reports of the PEPP provider, taking into account each PEPP ~~scheme~~ operated by that provider, and, where applicable, annual accounts and annual reports for each PEPP ~~scheme~~;
 - (c) a written statement of the PEPP provider's investment-policy principles, containing at least such matters as the investment risk measurement methods, the risk-management processes implemented and the strategic asset allocation with respect to the nature and duration of PEPP liabilities, as well as how the investment policy takes environmental, social and governance factors into account;
 - (d) where applicable, information about the assumptions used for amounts expressed in annuities, in particular with respect to the annuity rate, the type of PEPP provider and the duration of the annuity;
 - (e) information on the level of benefits, in case of early redemption.

2. ~~For PEPP schemes with~~ **W**here PEPP savers bear investment risk and where an investment option is imposed on the PEPP saver by a specific rule specified in the PEPP scheme **contract**, the PEPP Benefit Statement shall indicate where additional information is available.
3. EIOPA, after consulting national authorities and after consumer testing, shall develop draft implementing technical standards specifying the details of the presentation of the information referred to in Article 28 and in this Article.

EIOPA shall submit those draft implementing technical standards to the Commission by ... [within 9 months after the entry into force of the Regulation].

Power is conferred on the Commission to adopt the implementing technical standards referred to in the first subparagraph in accordance with Article 15 of Regulation (EU) No 1094/2010.

Article 30

Information to be given to PEPP savers during the pre-retirement phase and to PEPP beneficiaries during the decumulation phase

1. PEPP savers shall receive information during the pre-retirement phase as set out in Article 42 of Directive 2016/2341/EU.
2. PEPP providers shall periodically provide PEPP beneficiaries with information, as set out in Article 43 of Directive 2016/2341/EU, where the "pay-out" means the decumulation for the purposes of this Regulation.

Article 31

Additional information to be given on request to PEPP savers and PEPP beneficiaries

At the request of a PEPP saver or a PEPP beneficiary or their representatives, the PEPP provider shall provide the following additional information:

- (a) the annual accounts and the annual reports referred to in point (b) of Article 29(1) or, where a PEPP provider is responsible for more than one PEPP-scheme, the accounts and reports relating to their particular PEPP-scheme;
- (b) the statement of investment-policy principles, referred to in point (c) of Article 29(1);
- (c) any further information about the assumptions used to generate the projections referred to in point (a) of Article 28(1).

SECTION V

REPORTING TO NATIONAL AUTHORITIES

Article 32

General provisions

1. PEPP providers shall submit to the competent authorities the information which is necessary for the purposes of supervision. That information shall include at least the information necessary to carry out the following activities when performing a supervisory review process:
 - (a) to assess the system of governance applied by the PEPP providers, the business they are pursuing, the valuation principles applied for solvency purposes, the risks faced and the risk-management systems, and their capital structure, needs and management;
 - (b) to make any appropriate decisions resulting from the exercise of their supervisory rights and duties.

2. The competent authorities shall have the following powers:
 - (a) to determine the nature, the scope and the format of the information referred to in paragraph 1 which they require PEPP providers to submit at the following points in time:
 - (i) at predefined periods;
 - (ii) upon occurrence of predefined events;
 - (iii) during enquiries regarding the situation of a PEPP provider;
 - (b) to obtain from the PEPP providers any information regarding contracts which are held by PEPP providers or regarding contracts which are entered into with third parties; and
 - (c) to require information from external experts, such as auditors and actuaries.
3. The information referred to in paragraphs 1 and 2 shall comprise the following:
 - (a) qualitative or quantitative elements, or any appropriate combination thereof;
 - (b) historic, current or prospective elements, or any appropriate combination thereof;
 - (c) data from internal or external sources, or any appropriate combination thereof.
4. The information referred to in paragraphs 1 and 2 shall:
 - (a) reflect the nature, scale and complexity of the business of the PEPP provider concerned, and in particular the risks inherent in that business;
 - (b) be accessible, complete in all material respects, comparable and consistent over time;
 - (c) be relevant, reliable and comprehensible.

5. PEPP providers shall have appropriate systems and structures in place to fulfil the requirements laid down in paragraphs 1 to 4 as well as a written policy, approved by the administrative, management or supervisory body of the PEPP provider, ensuring the ongoing appropriateness of the information submitted.
6. Upon request ~~addressed~~ to the competent authorities, EIOPA shall have access to the information submitted by PEPP providers.
7. The Commission shall adopt delegated acts in accordance with Article 62 specifying the information referred to in paragraphs 1 to 4, with a view to ensuring to the appropriate extent convergence of supervisory reporting.

EIOPA, after consulting national authorities and after consumer testing, shall develop draft implementing technical standards regarding the format of supervisory reporting.

EIOPA shall submit those draft implementing technical standards to the Commission by ... [within 9 months after the entry into force of the Regulation].

Power is conferred on the Commission to adopt the implementing technical standards referred to in the second subparagraph in accordance with Article 15 of Regulation (EU) No 1094/2010.]

CHAPTER V

ACCUMULATION PHASE

SECTION I

INVESTMENT RULES FOR PEPP PROVIDERS

Article 33

Investment rules

1. PEPP providers shall invest in accordance with the "prudent person" rule and in particular in accordance with the following rules:
 - (a) the assets shall be invested in the best long-term interests of PEPP savers as a whole. In the case of a potential conflict of interest, a PEPP provider, or the entity which manages its portfolio, shall ensure that the investment is made in the sole interest of PEPP savers;
 - (b) the assets shall be invested in such a manner as to ensure the security, quality, liquidity and profitability of the portfolio as a whole;
 - (c) the assets shall be predominantly invested on regulated markets. Investment in assets which are not admitted to trading on a regulated financial market must in any event be kept to prudent levels;
 - (d) investment in derivative instruments shall be possible insofar as such instruments contribute to a reduction in investment risks or facilitate efficient portfolio management. Those instruments shall be valued on a prudent basis, taking into account the underlying asset, and included in the valuation of a PEPP provider's assets. PEPP providers shall also avoid excessive risk exposure to a single counterparty and to other derivative operations;

- (e) the assets shall be properly diversified in such a way as to avoid excessive reliance on any particular asset, issuer or group of undertakings and accumulations of risk in the portfolio as a whole. Investments in assets issued by the same issuer or by issuers belonging to the same group shall not expose a PEPP provider to excessive risk concentration;
 - (f) the assets shall not be invested in a high-risk and non-cooperative jurisdiction identified by the Financial Action Task Force;
 - (g) the PEPP provider shall not expose himself to risks stemming from excessive leverage and excessive maturity transformation.
2. The rules set out in points (a) to (g) of paragraph 1 apply only to the extent that there is no more stringent provision in the relevant sectorial legislation applicable to the PEPP provider.

SECTION II

INVESTMENT ~~RULES~~ OPTIONS FOR PEPP SAVERS

Article 34

General provisions

1. PEPP providers shall offer up to five investment options to PEPP savers.
2. The investment options shall include a default investment option and may include alternative investment options.
3. All investment options shall be designed by PEPP providers on the basis of ~~proven~~ risk-mitigation techniques which shall ensure sufficient protection for PEPP savers.

Article 35

Choice of investment option by the PEPP saver

The PEPP saver shall opt for an investment option upon conclusion of the PEPP contract.

Article 36

Conditions for modification of the chosen investment option

1. **If the PEPP provider provides alternative investment options, the PEPP saver, while accumulating in the PEPP, shall be able to opt for a different investment option after a minimum of ~~once every~~ five years from the conclusion of the PEPP contract and, in case of subsequent changes, after five years from the most recent change of the investment option of accumulation in the PEPP. The PEPP provider may allow the PEPP saver to modify the chosen investment option more frequently.**
2. The modification of the investment option shall be free of charge for the PEPP saver.

Article 37

Default investment option

1. The default investment option shall **take the form of either an investment strategy directed at preserving the invested capital** ~~ensure capital protection for the PEPP saver, on the basis of a risk-mitigation technique,~~ **or a guarantee on the capital invested** ~~that results in a safe investment strategy.~~
2. ~~Capital protection shall allow the PEPP saver to recoup the capital invested.~~ **Provision of guarantees on the capital invested shall be subject to the relevant sectorial legislation applicable to the PEPP provider.**

- 3. PEPP providers referred to in Article 5(1)(c), (d), (e) and (f) may offer PEPPs with a guarantee on the capital invested, by cooperating with credit institutions or insurance undertakings that can provide such guarantees according to the sectorial legislation applicable to them. The latter shall be fully liable for the guarantee on the capital invested.**

Article 38

Alternative investment options

- ~~1. If PEPP providers offer alternative investment options, at least one of them shall offer a cost-effective investment option to PEPP savers.~~
- ~~2. The alternative investment options shall include risk-mitigation techniques to be defined by PEPP providers.~~

Article 39

~~Delegated act on the investment options~~**Risk mitigation techniques**

- 1. All risk mitigation techniques, whether applied under the default investment option or for the alternative investment options, shall be sound, robust and prudent in order to ensure sufficient protection for PEPP savers.**
- 2. The level of prudence of the risk mitigation techniques applied for the default investment option shall be consistent with the objective to preserve the capital invested.**

The level of prudence of the risk mitigation techniques applied for the alternative investment options shall be consistent with the risk profile of the corresponding investment option.

3. ~~The Commission shall be~~is empowered to adopt ~~a delegated act~~s in accordance with Article 62 to supplement this Regulation by specifying the minimum criteria that the instruments or asset liability management strategies have to satisfy to ensure the required level of prudence referred to in paragraph 2 for the following techniques:

- (a) ~~the risk-mitigation techniques to ensure capital protection~~be applied under~~for~~ the default investment options;
- (b) ~~the risk-mitigation techniques to be applied for the alternative investment options.~~

EIOPA, in coordination with the other ESAs, shall provide the Commission with a technical advice within the framework of this paragraph. When developing the technical advice, EIOPA shall take into account the various types of PEPPs and their specific features, as well as the various types of PEPP providers and the differences between their prudential regime.

SECTION III

OTHER ASPECTS OF THE ACCUMULATION PHASE

Article 40

Conditions related to the accumulation phase

1. ~~In accordance with Article 3(b),~~The PEPP conditions related to the accumulation phase shall be determined by Member States unless they are specified in this Regulation.

2. Such conditions may include in particular age limits for starting the accumulation phase, minimum duration of the accumulation phase, maximum and minimum amount of in-payments and their continuity, **exclusion of employer sponsored contributions**, as well as conditions for redemption before **the minimum** retirement age **for decumulation** in case of particular hardship.

CHAPTER VI

INVESTOR PROTECTION

Article 41

Depository

1. Where the PEPP provider is an institution for occupational retirement provision ~~or an investment firm~~ as referred to in Article 5(1)(c), it shall appoint one or more depositaries for the safe-keeping of assets and oversight duties.
2. For the appointment of the depository and the execution of its tasks Article 33(5), (6) and (7) of Directive 2016/2341/EU shall be applied accordingly.
3. For the safekeeping of assets and the liability of the depository Article 34(1) and (2) of Directive 2016/2341/EU shall be applied accordingly. The depository shall be liable to the PEPP provider and the PEPP savers for any loss suffered by them as a result of its unjustifiable failure to perform its obligations or its improper performance of them. The depositor's liability shall not be affected by the fact that it has entrusted to a third party all or some of the assets in its safe-keeping.

4. For the oversight duties of a depositary Article 35(1) of Directive 2016/2341/EU shall be applied accordingly.

Article 42

Coverage of biometric risks

1. PEPP providers may offer PEPPs with an option ensuring the coverage of the risk of biometric risks.
2. **Provision of the coverage of the biometric risks shall be subject to the relevant sectorial legislation applicable to the PEPP provider.**
3. **PEPP providers referred to in Article 5(1)(a), (c), (d), (e) and (f) may offer PEPPs with an option ensuring the coverage of biometric risks by cooperating with insurance undertakings that can cover these risks according to the sectorial legislation applicable to them. The latter shall be fully liable for the coverage of biometric risks.**

Article 43

Complaints

1. PEPP providers and distributors shall put in place and apply adequate and effective ~~complaint resolution~~ procedures for the settlement of complaints lodged by PEPP customers concerning their rights and obligations under this Regulation.
2. Those procedures shall be applied in every Member State where the PEPP provider or distributor offers its services and shall be available in an official language of the relevant Member State as chosen by the PEPP customer, or in another language if agreed between the PEPP provider or distributor and the PEPP customer.

3. PEPP providers and distributors shall make every possible effort to reply, **either electronically or in another durable medium in accordance with Article 21**~~on paper or, if agreed between the PEPP provider or distributor and the PEPP customer, on another durable medium~~, to the PEPP customers' complaints. The reply shall address all points raised, within an adequate timeframe and at the latest within 15 business days of receipt of the complaint. In exceptional situations, if the answer cannot be given within 15 business days for reasons beyond the control of the PEPP provider or distributor, it shall be required to send a holding reply, clearly indicating the reasons for a delay in answering to the complaint and specifying the deadline by which the PEPP customer will receive the final reply. In any event, the deadline for receiving the final reply shall not exceed 35 business days.
4. PEPP providers and distributors shall inform the PEPP customer about at least one alternative dispute resolution (ADR) entity which is competent to deal with disputes concerning PEPP customers' rights and obligations under this Regulation.
5. The information **on the procedures** referred to in paragraph ~~13~~ shall be mentioned in a clear, comprehensive and easily accessible way on the website of the PEPP provider or distributor, at the branch, and in the general terms and conditions of the contract between the PEPP provider or distributor and the PEPP customer. It shall specify how further information on the ADR entity concerned and on the conditions for using it can be accessed.
6. The competent authorities shall set up procedures which allow PEPP customers and other interested parties, including consumer associations, to submit complaints to the competent authorities with regard to PEPP providers' and distributors' alleged infringements of this Regulation. In all cases, complainants shall receive replies.

Article 44

Out-of-court redress

1. Adequate, independent, impartial, transparent and effective ADR procedures for the settlement of disputes between PEPP customers and PEPP providers or distributors concerning the rights and obligations arising under this Regulation shall be established in accordance with Directive 2013/11/EU of the European Parliament and the Council²⁴, using existing competent bodies where appropriate. Such ADR procedures shall be applicable, and the relevant ADR body's competence shall effectively extend, to PEPP providers or distributors against whom the procedures are initiated.
2. The bodies referred to in paragraph 1 shall cooperate effectively for the resolution of cross-border disputes concerning rights and obligations arising under this Regulation.

CHAPTER VII

SWITCHING OF PEPP PROVIDERS

Article 45

Provision of the switching service

1. PEPP providers shall provide a switching service transferring, upon a request of the PEPP saver, any positive balance from a PEPP account held with the transferring provider to a new PEPP account opened with the receiving provider, with closing the former PEPP account.

²⁴ Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013 on alternative dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC, OJ L 165, 18.6.2013, p. 63.

The PEPP saver may request to switch to a ~~The switching service may be provided by PEPP providers established in the same Member State (domestic switching) or in different Member States (cross-border switching).~~ **The PEPP saver may exercise the right to switch providers during the accumulation and the decumulation phase of the PEPP.**

- 1a. Notwithstanding the provisions of the previous paragraph, during the decumulation phase, PEPP providers shall provide the switching service for PEPPs, where savers are receiving outpayments in the form other than that in the form of lifetime annuities.**
2. The PEPP saver may switch PEPP providers **after a minimum of** ~~no more frequently than once every five years after~~ **from the** conclusion of the PEPP contract, **without prejudice to Article 14(3). The PEPP provider may allow the PEPP saver to switch PEPP providers more frequently.**

Article 46

The switching service

1. At the request of the PEPP saver, the switching service shall be initiated by the receiving PEPP provider. The switching service shall at least comply with paragraphs 2 to 5.
2. ~~The receiving PEPP provider shall initiate the switching service upon receipt of the authorisation from the PEPP saver.~~

The ~~authorisation~~ **request from the PEPP saver** shall be drawn up in an official language of the Member State where the switching service is being initiated or in any other language agreed between the parties.

While requesting the switching service,~~The authorisation shall allow the PEPP saver~~ **shall be allowed** ~~to provide~~ **give his** ~~specific consent to the performance by the transferring PEPP provider of each of the tasks referred to in paragraph 3 and to provide specific~~ **give his** ~~consent to the performance by the receiving PEPP provider of each of the tasks referred to in paragraph 5.~~

~~The authorisation shall allow the PEPP saver to specifically identify asset portfolios and/or amounts that are to be switched.~~ **While requesting the switching service,**~~The authorisation shall also allow~~ **the** ~~PEPP savers~~ **shall be allowed** to specify the date from which payments are to be executed to the PEPP account opened with the receiving PEPP provider. That date shall be at least six working days after the date on which the receiving PEPP provider receives the documents transferred from the transferring PEPP provider pursuant to paragraph 4. Member States may require the ~~authorisation~~ **request** from the PEPP saver to be in writing and that a copy of the ~~authorisation~~ **accepted request** be provided to the PEPP saver.

3. Within ~~two~~ **five** working days from receipt of the ~~request~~ **authorisation** referred to in paragraph 2, the receiving PEPP provider shall request the transferring PEPP provider to carry out the following tasks, if provided for in the PEPP saver's **request**'s authorisation:

(0a) provide the PEPP saver free of charge with available information about recurring incoming or outgoing payments to the PEPP saver's PEPP account in the previous 13 months;

- (a) transmit to the receiving PEPP provider and, if specifically requested by the PEPP saver ~~in the authorisation~~, to the PEPP saver, a list of the existing assets that are being switched;
- (b) transfer any remaining positive balance to the PEPP account ~~opened or held~~ with the receiving PEPP provider ~~on~~ **from** the date specified by the PEPP saver; and

- (c) close the PEPP account held with the transferring PEPP provider ~~on~~**from** the date specified by the PEPP saver.
4. Upon receipt of a request from the receiving PEPP provider, the transferring PEPP provider shall carry out the following tasks, ~~if provided for in the PEPP saver's authorisation~~:
- (a) send the receiving PEPP provider the information referred to in point (a) of paragraph 3 within five working days;
- (b) where the transferring PEPP provider does not provide a system for automated redirection of the incoming payments to the PEPP account opened by the PEPP saver with the receiving PEPP provider, stop accepting incoming payments on the PEPP account with effect from the date specified ~~in the authorisation~~ **by the PEPP saver**. Member States may require the transferring PEPP provider to inform the PEPP saver of the reason for not accepting the incoming payments;
- (c) transfer the remaining positive balance from the PEPP account to the new PEPP account opened with the receiving PEPP provider on the date specified ~~in the authorisation~~ **by the PEPP saver**;
- (d) close the PEPP account on the date specified **by the PEPP saver** ~~in the authorisation~~ if the PEPP saver has no outstanding obligations on that PEPP account and provided that the actions listed in points (a), (b) and (c) of this paragraph have been completed. The **transferring** PEPP provider shall immediately inform the PEPP saver where such outstanding obligations prevent the PEPP saver's account from being closed.
5. Within five working days of receipt of the information ~~requested from the transferring PEPP provider as referred to in paragraph 3~~, the receiving PEPP provider shall, as and if provided **in the request** ~~for in the authorisation~~ and to the extent that the information provided by the transferring PEPP provider or the PEPP saver enables the receiving PEPP provider to do so, carry out the following tasks:

- (a) make any necessary preparations to accept incoming payments and accept them with effect from the date specified ~~in the authorisation~~ **by the PEPP saver**;
- (b) inform payers specified **by the PEPP saver** ~~in the authorisation~~ of the details of the PEPP saver's PEPP account with the receiving PEPP provider and transmit to the payers a copy of the PEPP saver's **accepted request** ~~authorisation~~.

If the receiving PEPP provider does not have all the information it needs to inform the payers as referred to in point (b) of the first subparagraph, it shall ask the PEPP saver or the transferring PEPP provider to provide the missing information.

Where the PEPP saver chooses to personally provide the information referred to in point (b) of the first subparagraph to the payers rather than provide specific consent in accordance with paragraph 2 to the receiving PEPP provider to do so, the receiving PEPP provider shall provide the PEPP saver with standard letters providing details of the PEPP account and the starting date specified **by the PEPP saver** ~~in the authorisation~~ within the deadline referred to in the first subparagraph.

Article 47

Facilitation of domestic and cross-border switching for PEPP savers

1. ~~Where a PEPP saver indicates to his PEPP provider that he wishes to open a PEPP account with a PEPP provider located in the same or another Member State, the PEPP provider with which the PEPP saver holds a PEPP account shall on receipt of such request provide the following assistance to the PEPP saver:~~
 - ~~(a) provide the PEPP saver free of charge with available information about recurring incoming payments to the PEPP saver's PEPP account in the previous 13 months;~~
 - ~~(b) transfer the positive balance remaining on the PEPP account held by the PEPP saver to the PEPP account opened by the PEPP saver with the receiving PEPP provider, provided that the request includes full details allowing the receiving PEPP provider and the PEPP saver's PEPP account to be identified;~~

~~(c) — close the PEPP account held by the PEPP saver.~~

- ~~2. — If the PEPP saver has no outstanding obligations on the PEPP account, the PEPP provider with which the PEPP saver holds that PEPP account shall provide assistance referred to in points (a), (b) and (c) of paragraph 1 of this Article on the date specified by the PEPP saver, which shall be at least six business days after that PEPP provider receives the PEPP saver's request unless otherwise agreed between the parties. The PEPP provider shall immediately inform the PEPP saver where outstanding obligations prevent his PEPP account from being closed.~~

Article 48

Fees and charges connected with the switching service

1. PEPP savers shall be able to access free of charge their personal information held either by the transferring or by the receiving PEPP provider.
2. The transferring PEPP provider shall provide the information requested by the receiving PEPP provider pursuant to point (a) of Article 46(4) without charging the PEPP saver or the receiving PEPP provider.
3. The total fees and charges applied by the transferring PEPP provider to the PEPP saver for the closure of the PEPP account held with it shall be limited to no more than 1,5 % of the positive balance to be transferred to the receiving PEPP provider.
The transferring PEPP provider shall not charge any additional fees or charges to the receiving PEPP provider.
4. Fees and charges, if any, applied by the transferring or the receiving PEPP provider to the PEPP saver for any service provided under Article 46, other than those referred to in paragraphs 1, 2 and 3 of this Article, shall be reasonable and in line with the actual costs of that PEPP provider.

Article 49

Protection of PEPP savers against financial loss

1. Any financial loss, including fees, charges and interest, incurred by the PEPP saver and resulting directly from the non-compliance of a PEPP provider involved in the switching process with its obligations under Article 46 shall be refunded by that PEPP provider without delay.
2. Liability under paragraph 1 shall not apply in cases of abnormal and unforeseeable circumstances beyond the control of the PEPP provider pleading for the application of those circumstances, the consequences of which would have been unavoidable despite all efforts to the contrary, or where a PEPP provider is bound by other legal obligations covered by Union or national legislative acts.
3. Liability under paragraph 1 shall be established in accordance with the legal requirements applicable at national level.
4. The PEPP saver shall bear the costs and any risk of financial loss connected with the redemption in kind of the assets held in the PEPP account for the sake of their transfer from the transferring PEPP provider to the receiving PEPP provider.
5. The PEPP saver shall **not** bear the costs and any risk of financial loss connected with the capital protection provided by the transferring PEPP provider. This capital protection, ~~allowing the PEPP saver to recoup the capital invested and providing an inflation indexation mechanism,~~ shall be consumed at the moment of switching providers.

Article 50

Information about the switching service

1. PEPP providers shall give to PEPP savers the following information about the switching service **in order to provide the PEPP saver with sufficient time to make an informed decision:**

- (a) the roles of the transferring and receiving PEPP provider for each step of the switching process, as indicated in Article 46;
- (b) the time-frame for completion of the respective steps;
- (c) the fees and charges charged for the switching process;
- (d) any information that the PEPP saver will be asked to provide.

PEPP providers shall also give other information, including, where applicable, the information necessary for the identification of the deposit guarantee scheme, investor-compensation scheme or ~~pension~~ **insurance** protection scheme within the Union of which the PEPP provider is a member. ~~A "pension protection scheme" means an arrangement to pay compensation to PEPP savers or PEPP beneficiaries in the event of insolvency of the PEPP provider.~~

- 2. The information referred to in paragraph 1 shall be available in electronic form on the PEPP provider's website at all times, shall be made available free of charge on paper or another durable medium at the ~~all~~ PEPP provider's premises ~~accessible to PEPP savers~~, and shall be provided to PEPP savers on request.

CHAPTER VIII

DECUMULATION PHASE

Article 51

Conditions related to the decumulation phase

- 1. ~~In accordance with Article 3, t~~ The PEPP conditions related to the decumulation phase shall be determined by Member States unless they are specified in this Regulation.

2. Such conditions may include in particular the setting of the retirement age, of a mandatory link between reaching the retirement age and commencing the decumulation phase, of a minimum period of belonging to a PEPP-scheme, of a maximum period before reaching the retirement age for joining a PEPP-scheme, as well as conditions for redemption in case of particular hardship.

Article 52

Forms of out-payments

1. PEPP providers may make available to PEPP savers one or more of the following forms of out-payments:
 - (a) annuities;
 - (b) lump sum;
 - (c) drawdown payments;
 - (d) combinations of the above forms.
2. **PEPP savers shall choose**~~The choice of the form of out-payments for the decumulation phase when they shall be exercised by PEPP savers upon conclusion de of a PEPP contract.~~
 - 2a. **If the PEPP provider provides different forms of out-payments, the PEPP saver shall be allowed to modify the form of out-payments:**
 - (a) ~~and can be changed~~ **during the accumulation phase, after a minimum of once every five years thereafter from the conclusion of the PEPP contract and in case of subsequent modificationse, from the most recent modification of the form of out-payments** ~~during the accumulation phase, if applicable;~~
 - (b) **at the start of the decumulation phase.**

The PEPP provider may allow the PEPP saver to modify the form of out-payments more frequently.

The modification of the form of out-payments shall be free of charge for the PEPP saver.

The above provisions on the frequency of the PEPP saver's right to change his out-payment option are without prejudice of the change of out-payment option that can result implicitly from the PEPP saver's right to switch the PEPP provider under article 45.

2b. Without prejudice to paragraphs 1 and 2a as well as to Article 51, Member States may adopt measures to encourage particular forms of out-payments. Such measures may include quantitative limits for lump sum payments to further encourage the other forms of out-payments in paragraph 1. Such quantitative limits shall only apply to the out-payments corresponding to the capital accumulated in the PEPP compartment linked to the Member State whose legislation provides for quantitative limits on lump sums.

2c. Upon reception of a PEPP saver's request to change his form of out-payments, the PEPP provider shall provide the PEPP saver with information in a clear and understandable format about the financial implications of such change on the PEPP saver or PEPP beneficiary, in particular as regards any impact on the national incentives that might apply to the existing compartments of the PEPP saver's PEPP.

[CHAPTER IX SUPERVISION

Article 53

Supervision by the competent authorities and monitoring by EIOPA

1. The competent authority~~yies~~ of the PEPP provider shall supervise compliance with this Regulation on an ongoing basis. ~~It~~ **They** shall also be responsible for supervising compliance with the obligations set out in the rules or instruments of incorporation of the PEPP provider, and the adequacy of its arrangements and organisation with the tasks to be fulfilled when providing a PEPP.
2. EIOPA shall monitor pension schemes established or distributed in the territory of the Union to verify that they do not use the designation "PEPP" or suggest that they are a PEPP unless they are authorised under, and comply with, this Regulation.
3. In coordination with the other European Supervisory Authorities, EIOPA shall review the annual plans for supervision of the PEPP providers adopted by the competent authorities.

Article 54

Powers of competent authorities

Each Member State shall ensure that the competent authority~~yies~~ ~~has~~**ve** all supervisory and investigatory powers that are necessary for the exercise of their functions pursuant to this Regulation.

Cooperation between competent authorities and with EIOPA

1. EIOPA and the competent authorities^{ies} of the PEPP provider shall cooperate with each other and exchange information for the purpose of carrying out their duties under this Regulation.
2. The competent authorities shall cooperate with each other in accordance with Regulation 575/2013/EU of the European Parliament and of the Council²⁵, Directive 2009/138/EC, Directive 2016/2341/EU, Directive 2014/65/EU, Directive 2009/65/EC and Directive 2011/61/EU.
3. The competent authorities and EIOPA shall cooperate with each other for the purpose of carrying out their respective duties under this Regulation in accordance with Regulation (EU) No 1094/2010.
4. The competent authorities and EIOPA shall exchange all information and documentation necessary to carry out their respective duties under this Regulation in accordance with Regulation (EU) No 1094/2010, in particular to identify and remedy infringements of this Regulation.
5. In order to ensure consistent application of this Article, EIOPA shall develop draft implementing technical standards specifying the details of the mechanism for cooperation and exchange of information, together with the requirements needed to present the information above in a standardised format allowing for comparison.

EIOPA shall submit those draft implementing technical standards to the Commission by ... [within 9 months after the entry into force of the Regulation].

Power is conferred on the Commission to adopt the implementing technical standards referred to in the first subparagraph in accordance with Article 15 of Regulation (EU) No 1094/2010.

²⁵ Regulation (EU) No 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No 648/2012 (OJ L 176, 27.6.2013, p. 1).

Article 56

Settlement of disagreements between competent authorities in cross-border situations

1. — Where a competent authority of a PEPP provider or distributor disagrees about the procedure or content of an action or inaction of a competent authority of another Member State regarding the application of this Regulation, EIOPA, at the request of one or more of the competent authorities concerned, may assist the authorities in reaching an agreement in accordance with the procedure set out in paragraphs 2 to 4.

In cases involving cross-border situations, and where on the basis of objective criteria disagreement between competent authorities from different Member States can be identified, EIOPA may, on its own initiative or upon request of the European Supervisory Authority (European Banking Authority) or the European Supervisory Authority (European Securities and Markets Authority), assist the competent authorities in reaching an agreement in accordance with the procedure set out in paragraphs 2 to 4.

2. — EIOPA shall set a time limit for conciliation between the competent authorities taking into account any relevant time periods, as well as the complexity and urgency of the matter. At that stage EIOPA shall act as a mediator.

If the competent authorities concerned fail to reach an agreement within the conciliation phase referred to in paragraph 2, EIOPA may, in accordance with the procedure set out in the third and fourth subparagraph of Article 44(1) of Regulation (EU) No 1094/2010, take a decision requiring them to take specific action or to refrain from action in order to settle the matter, with binding effects for the competent authorities concerned, in order to ensure compliance with Union law.

3. ~~Without prejudice to the powers of the Commission under Article 258 TFEU, where a competent authority does not comply with the decision of EIOPA, and thereby fails to ensure that a PEPP provider or PEPP distributor complies with requirements directly applicable to it by virtue of this Regulation, EIOPA may adopt an individual decision addressed to the PEPP provider or PEPP distributor requiring the necessary action to comply with its obligations under Union law, including the cessation of any practice.~~
4. ~~Decisions adopted under paragraph 34 shall prevail over any previous decision adopted by the competent authorities on the same matter. Any action by the competent authorities in relation to facts which are subject to a decision pursuant to the second subparagraph of paragraph 23 or to paragraph 34 shall be compatible with those decisions.~~
5. ~~In the report referred to in Article 50(2) of Regulation (EU) No 1094/2010, the Chairperson of EIOPA shall set out the nature and type of disagreements between competent authorities, the agreements reached and the decisions taken to settle such disagreements.]~~

[CHAPTER X SANCTIONS

Article 57

Administrative sanctions and remedial measures

1. Without prejudice to the right for Member States to provide for and impose criminal sanctions, competent authorities may impose administrative sanctions and remedial measures applicable to situations where:

- (a) a financial undertaking as referred to in Article 5(1) has obtained an authorisation of a PEPP through false or misleading statements or any other irregular means in breach of Articles 5 and 6;
 - (b) a financial undertaking as referred to in Article 5(1) provides, respectively distributes, products bearing the designation "PEPP" or "pan-European Personal Pension Product" without the required authorisation;
 - (c) a PEPP provider has infringed Article 7(3), has not provided the portability service in breach of Article 13 or the information about that service required under Article 17, or has failed to meet the requirements and obligations set out in Chapter IV, Chapter V, Article 43 and Chapter VII;
 - (d) a depositary has failed to fulfil its oversight duties under Article ~~41~~².
2. Those sanctions and measures shall be effective, proportionate and dissuasive and shall include, at least the following:
- (a) a public statement, which indicates the identity of the natural or legal person and the nature of the infringement in accordance with Article 59;
 - (b) an order requiring the natural or legal person to cease the conduct and to desist from a repetition of that conduct;
 - (c) a temporary ban against any member of the financial undertaking's management body or any other natural person, who is held responsible, to exercise management functions in such undertakings;
 - (d) maximum administrative fines of at least EUR 5 000 000, or in the Member States whose currency is not the euro, the corresponding value in the national currency on [***date of entry into force of this Regulation***];

- (e) in the case of a legal person, the maximum administrative fines referred to in point (d) may be of up to 10 % of the total annual turnover according to the last available accounts approved by the management body; where the legal person is a parent undertaking or a subsidiary of the parent undertaking which has to prepare consolidated financial accounts in accordance with Directive 2013/34/EU of the European Parliament and of the Council²⁶, the relevant total annual turnover shall be the total annual turnover or the corresponding type of income in accordance with the relevant accounting legislative acts according to the last available consolidated accounts approved by the management body of the ultimate parent undertaking;
 - (f) maximum administrative fines of at least twice the amount of the benefit derived from the infringement where that benefit can be determined, even if that exceeds the maximum amounts in points (d) and (e).
3. Where the provisions referred to in the first paragraph apply to legal persons, the competent authorities shall apply the administrative sanctions and remedial measures set out in paragraph 2 to members of the management body, and to other individuals who under national law are responsible for the infringement.
4. Any decision imposing administrative sanctions or remedial measures set out in paragraph 2 shall be properly reasoned and subject to the right of appeal before a tribunal.

Article 58

Exercise of the power to impose administrative sanctions and remedial measures

1. The competent authorities shall exercise the powers to impose administrative sanctions and remedial measures referred to in Article 57 in accordance with their national legal frameworks:

²⁶ Directive 2013/34/EU of the European Parliament and of the Council of 26 June 2013 on the annual financial statements, consolidated financial statements and related reports of certain types of undertakings, amending Directive 2006/43/EC of the European Parliament and of the Council and repealing Council Directives 78/660/EEC and 83/349/EEC (OJ L 182, 29.6.2013, p. 19).

- (a) directly;
 - (b) in collaboration with other authorities;
 - (c) by application to the competent judicial authorities.
2. The competent authorities, when determining the type and level of an administrative sanction or remedial measure imposed under Article 57, shall take into account all relevant circumstances, including, where appropriate:
- (a) the materiality, gravity and the duration of the infringement;
 - (b) the degree of responsibility of the natural or legal person responsible for the infringement;
 - (c) the financial strength of the responsible natural or legal person, as indicated in particular by the total turnover of the responsible legal person or the annual income and net assets of the responsible natural person;
 - (d) the importance of profits gained or losses avoided by the responsible natural or legal person, insofar as they can be determined;
 - (e) the losses for third parties caused by the infringement, insofar as they can be determined;
 - (f) the level of cooperation of the responsible natural or legal person with the competent authority, without prejudice to the need to ensure disgorgement of profits gained or losses avoided by that person;
 - (g) previous infringements by the responsible natural or legal person.

Publication of administrative sanctions and remedial measures

1. The competent authorities shall publish without undue delay on their official websites any decision imposing an administrative sanction or remedial measure for infringement of this Regulation after the addressee of the sanction or measure of the sanction or measure has been notified of that decision.
2. The publication referred to in paragraph 1 shall include information on the type and nature of the infringement and the identity of the persons responsible and the sanctions or measures imposed.
3. Where the publication of the identity, in case of legal persons, or the identity and the personal data, in the case of natural persons is considered by the competent authority to be disproportionate following a case-by-case assessment, or where the competent authority considers that the publication jeopardises the stability of financial markets or an on-going investigation, competent authorities shall either:
 - (a) defer the publication of the decision imposing the administrative sanction or remedial measure until the moment where the reasons for non-publication cease to exist; or
 - (b) publish the decision imposing the administrative sanction or remedial measure, omitting for a reasonable period of time the identity and personal data of the addressee, if it is envisaged that within that period the reasons for anonymous publication shall cease to exist and provided that such anonymous publication ensures an effective protection of the personal data concerned; or
 - (c) not publish at all the decision to impose the administrative sanction or remedial measure in the event that the options set out in points (a) and (b) are considered to be insufficient to ensure:

- (i) that the stability of financial markets would not be put in jeopardy;
 - (ii) the proportionality of the publication of such decisions with regard to measures which are deemed to be of a minor nature.
- 4. In the case of a decision to publish a sanction or measure on an anonymous basis as referred to in paragraph 3(b), the publication of the relevant data may be postponed. Where a decision imposing an administrative sanction or remedial measure is subject to an appeal before the relevant judicial authorities, competent authorities shall also immediately add on their official website that information and any subsequent information on the outcome of such appeal. Any judicial decision annulling a decision imposing an administrative sanction or a remedial measure shall also be published.
- 5. The competent authorities shall ensure that any publication referred to in paragraphs 1 to 4 shall remain on their official website for at least five years after its publication. Personal data contained in the publication shall only be kept on the official websites of the competent authorities ies for the period which is necessary in accordance with the applicable data protection rules.

Article 60

Duty to submit information to EIOPA in relation to administrative sanctions and remedial measures

- 1. The competent authorities shall inform EIOPA of all administrative sanctions and other measures imposed but not published in accordance with Article 59(1).
- 2. The competent authorities shall provide EIOPA annually with aggregated information regarding all administrative sanctions and remedial measures imposed in accordance with Article 57.

EIOPA shall publish that information in an annual report.

3. Where the competent authority ~~ies~~ has ~~ve~~ disclosed an administrative sanction or other measure to the public, ~~it~~ they shall at the same time report that fact to EIOPA.]

CHAPTER XI

FINAL PROVISIONS

Article 61

Processing of personal data

With regard to the processing of personal data within the framework of this Regulation, PEPP providers and competent authorities shall carry out their tasks for the purpose of this Regulation in accordance with Regulation (EU) 2016/679. With regard to the processing of personal data by EIOPA within the framework of this Regulation, EIOPA shall comply with Regulation (EC) No 45/2001.

Article 62

Exercise of the delegation

1. The power to adopt delegated acts is conferred on the Commission subject to the conditions laid down in this Article.
2. The power to adopt delegated acts referred to in Article 24(3), Article 26(3), Article 28(2), Article 32(7) and Article 39 shall be conferred on the Commission for an indeterminate period of time from the date of entry into force of this Regulation.

3. The delegation of powers referred to in Article 24(3), Article 26(3), Article 28(2), Article 32(7) and Article 39 may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect the day following the publication of the decision in the *Official Journal of the European Union* or at a later date specified therein. It shall not affect the validity of any delegated acts already in force.
4. As soon as it adopts a delegated act, the Commission shall notify it simultaneously to the European Parliament and to the Council.
5. A delegated act adopted pursuant to Article 24(3), Article 26(3), Article 28(2), Article 32(7) and Article 39 shall enter into force only if no objection has been expressed either by the European Parliament or the Council within a period of three months of notification of that act to the European Parliament and the Council or if, before the expiry of that period, the European Parliament and the Council have both informed the Commission that they will not object. That period shall be extended by three months at the initiative of the European Parliament or the Council.

Article 63

Evaluation and report

Five years after the entry into ~~force~~**application** of this Regulation, the Commission shall carry out an evaluation of this Regulation and, and after consulting EIOPA, present a Report on the main findings to the European Parliament, the Council and the European Economic and Social Committee.

This evaluation shall in particular consider the functioning of the portability and switching services, including the compartments available to PEPP savers in the European Union.

Where the evaluation identifies important problems with the functioning of the Regulation, the Report should outline how the Commission is intending to address the identified problems, including steps and timings of the potential revision.

Article 64

Entry into force

This Regulation shall enter into force on the twentieth day following that of its publication in the Official Journal of the European Union.

It shall apply eighteen months after its entry into force.

This Regulation shall be binding in its entirety and directly applicable in all Member States.

Done at Brussels,

For the European Parliament
The President

For the Council
The President