



Council of the
European Union

052444/EU XXVI. GP
Eingelangt am 01/02/19

Brussels, 1 February 2019
(OR. en)

5952/19

FAUXDOC 7
COMIX 55

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	7398/2/18 REV 2 FAUXDOC 17 COMIX 147
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

[AUT - Österreich](#)

[BEL - België / Belgique / Belgien](#)

[BGR - България](#)

[CYP - Κύπρος](#)

[CZE - Česko](#)

[DEU - Deutschland](#)

[DNK - Danmark](#)

[EST - Eesti](#)

[ESP - España](#)

[FIN - Suomi ♦ Finland](#)

[FRA - France](#)

[GBR - United Kingdom](#)

[GRC - Ελλάς](#)

[HRV - Hrvatska](#)

[HUN - Magyarország](#)

[IRL - Éire / Ireland](#)

[ITA - Italia](#)

[LTU - Lietuva](#)

[LUX - Luxembourg / Luxemburg](#)

[LVA - Latvija](#)

[MLT - Malta](#)

[NLD - Nederland](#)

[POL - Polska](#)

[PRT - Portugal](#)

[ROU - România](#)

[SVK - Slovensko](#)

[SVN - Slovenija](#)

[SWE - Sverige](#)

[CHE - Schweiz / Suisse / Svizzera](#)

[ISL - Ísland](#)

[NOR - Norge](#)

* * *

Associated Schengen country, not participating

[LIE - Liechtenstein](#)

* * *

Neighbouring countries

[MDA - Moldova](#)

[UKR - Україна / Ukraine](#)

AUT
REPUBLIK
ÖSTERREICH



08.00
-
16.00
CET

Bundesministerium für Inneres
Herrengasse 7
Postfach 100
1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



*Document numbers - ID
documents:*

FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Koloniënstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):

Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

paspoort@diplobel.fed.be

passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

BGR

РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA



08.30
-
17.30
EET

Ministry of Interior
Identity Documents Directorate
48, Maria Luiza Blvd.
1202 Sofia

int.151@mvr.bg

Tel.: +359 2 982 39 94

CYP

ΚΥΠΡΙΑΚΗ
ΔΗΜΟΚΡΑΤΙΑ /
KIBRIS CUMHURİYETİ
/
REPUBLIC OF
CYPRUS



Cyprus Police
Forensic Document
Examination Laboratory
Criminalistic Services
Department
1478 Nicosia

cs.registry@police.gov.cy

FAX: +357 2 280 86 09

Tel.: +357 2 280 84 26
+ 357 2 280 83 66

Σε αμφίβολες περιπτώσεις, να
αποτείνεστε στο τοπικό σας
αστυνομικό τμήμα.

CZE

ČESKÁ REPUBLIKA



07.30
-
16.00
CET

Directorate of Alien Police
Forgery Section
Olšanská 2
130 51 Prague 3

V případě pochybností se obraťte na
místní policejní služebnu.

DEU
BUNDESREPUBLIK
DEUTSCHLAND



Mon-
Thu
07.00
-
17.00
Fri
07.00
-
15.00
CET

Bundespolizeipräsidium
Referat 33
Heinrich-Mann-Allee 103
14473 Potsdam

bpolp@polizei.bund.de

FAX: +49 331 97997 1010

Tel.: +49 331 979 970

Hotline der Bundespolizei für alle
Fälle:

+49 800 6 888 000

In konkreten Zweifelsfällen wenden
Sie sich bitte an Ihre örtliche
Polizeidienststelle. Notruf 110.

DNK
DANMARK



The National Commissioner of
the Danish Police, National
Forensic Services, Questioned
Documents Units

I tvivlstilfælde kontaktes det lokale
politi.

Polititorvet 14
DK- 1780 København V

ESP
ESPAÑA



09.00
-
21.00
CET

COMISARÍA GENERAL DE
EXTRANJERÍA Y
FRONTERAS
Calle General Pardiñas 90
BIS°
28006 Madrid

En caso de duda, diríjase a las
autoridades policiales locales.

FIN
SUOMI ♦ FINLAND



07.00 Border Guard - Gulf of Finland
- Coast Guard District, Helsinki
24.00 Border Control Unit /
EET Document Examination

PO Box 12
01531 Vantaa

docu@raja.fi

FAX: +358 295 411 545

Tel.: +358 295 426 650

EST
EESTI



08.00 Police and Border Guard
- Board - Intelligence
17.00 Management Bureau,
EET Intelligence Analysis Division

Pärnu Mnt. 139
15060 Tallinn

pass@politsei.ee

Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198

+ 372 614 9147

FRA
RÉPUBLIQUE
FRANÇAISE



09:00 Ministère de l'Intérieur,
- Direction Centrale de la Police
18:00 Aux Frontières - DEFDI -
CET Division de l'Expertise en
Fraude Documentaire et à
l'Identité
27, cours des Petites Ecuries
77185 Lognes

[dcpaf-defdi-
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

GBR
UNITED KINGDOM OF
GREAT BRITAIN AND
NORTHERN IRELAND



Local Police
or
UK Border Agency
Enforcement Offices

In case of doubt please contact your
local police.

GRC
ΕΛΛΗΝΙΚΗ
ΔΗΜΟΚΡΑΤΙΑ



07.30 Hellenic Police Headquarters
- Forensic Science Division
15.00 Counterfeit and Forgery
EET Section
Antigonis Str. 2-6 & Leoforos
Athinon
10442 Athens

forgelab@astynomia.gr

FAX: +30 210 5103 261

Tel.: +30 210 5103 268

+30 210 5103 249

HRV
REPUBLIKA
HRVATSKA



08.00 Ministry of Interior
- General Police Directorate
16.00 Forensic Science Centre „Ivan
CET Vucetic“
Ilica 335
10 000 Zagreb

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

HUN
MAGYARORSZÁG



07.30 Országos Rendőr-
- főkapitányság
16.00 Rendészeti Főigazgatóság
CET Határrendészeti Főosztály
Documentációs Osztály

dokumentacio@orfk.police.hu

FAX: +36 1 4435 452

Tel.: +36 1 4435 447

IRL
ÉIRE / IRELAND



09.00 Garda National Immigration
- Bureau
17.00 13-14 Burgh Quay
WET Dublin 2
(GMT)

GNIB_DV@garda.ie

Tel.: +353 1 666 9100

<p>ITA REPUBBLICA ITALIANA</p> 	<p>08.00 Direzione Centrale Anticrimine - Servizio Polizia Scientifica, 14.00 Divisione II Sezione III, Identità + Grafica e Falso Documentale 15:00 - Via Tuscolana 1548 18:00 00173 Roma CET</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p>LTU LIETUVOS RESPUBLIKA</p> 	<p>08.00 - State Border Guard Service - 17.00 Border Guard School - EET Forensic Examination Unit 00.00 - State Border Guard Service National Coordination Center 24.00</p>	<p>sbgs.docucentre@vrm.lt Tel.: +370 5 219 82 22 Tel + FAX: +370 5 232 51 54 vilnius.vsat.ob@vsat.vrm.lt Tel.: +370 5 271 93 05 FAX: +370 5 271 93 06</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p> 	<p>09.00 - 11.30 Ministère des Affaires + Etrangères et de l'Immigration 13.00 - Bureau des - passeports, Visas et Légalisations- 16.30 CET</p>	<p>service.passeports@mae.etat.lu Tel.: +352 478 8300 FAX: +352 220291</p>

<p>LVA LATVIJAS REPUBLIKA</p> 	<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa)</p> <p>Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>	
<p>MLT MALTA</p> 	<p>07.30 - 17.30 CET Summer time: 07:15 - 14.00</p>	<p>National Document Examination Unit</p>	<p>doclab.police@gov.mt</p>	<p>Tel.: +356 2294 2729</p>
<p>NLD KONINKRIJK DER NEDERLANDEN</p> 	<p>07:00 - 16:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense</p> <p>Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p>ECID.FADO@mindef.nl FAX: +31 20 603 9752</p>	<p>Tel.: +31 20 603 97 83</p>

POL
RZECZPOSPOLITA
POLSKA



08:15
-
16:15
CET

Border Guard Headquarters
Forensic Laboratory of Border
Guard

ul. Komitetu Obrony
Robotników 23
02-145 Warsaw

W razie wątpliwości należy
skontaktować się z miejscową
policją.

PRT
PORTUGAL



08.30
-
20.00
WET

Serviço de Estrangeiros e
Fronteiras
DCID-UCPAT

PRADO@sef.pt

FAX: +351 21 42 36 634

Tel.: +351 21 42 36 200

ROU
ROMÂNIA



08.00
-
16.00
EET

ID documents:

Ministry of Internal Affairs,
Directorate for Persons
Records and Databases
Management

operator1.depabd@mai.gov.ro

Tel.: +40 21 7463049

FAX: +40 21 4134849

Str.Obcina Mare nr. 2, sector 6
București

Other documents:

Ministry of Internal Affairs
General Inspectorate of
Romanian Border Police

d1.b1.igpf@mira.gov.ro

Tel.: +40 21 408 74 01

Bd. Geniului, nr. 42 C, sector 6
București

SVK
SLOVENSKÁ
REPUBLIKA



Bureau of Border and Foreign
Police of the Presidium of the
Police Force

V prípade pochybností kontaktujte
svoj miestny policajný zbor.

Tel.: +421 9610 50 726

Tel.: +421 9610 50 774

oacd@minv.sk

Ružinovská 1/B
812 72 Bratislava

FAX: +421 9610 59 115

FAX: +421 9610 59 074

SVN
REPUBLIKA
SLOVENIJA



08.00 Ministry of Interior Republic of
- Slovenia
16.00
CET Stefanova ul. 2
1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



Police Authority
National Operations
Department - Border Policing
Section

Om tveksamhet råder vänligen
kontakta närmaste polisstation.

utl-cge.rkp@polisen.se

PO Box 122 56
102 26 Stockholm

* * *

CHE
CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



08.00 Bundesamt für Polizei fedpol
- Document Authentication
16.30 Domain (ADoc)
CET Nussbaumstrasse 29
3003 Bern

adoc@fedpol.admin.ch

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL
ÍSLAND /
ICELAND /
ISLANDE



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -

LSS.docu@police.is

Tel.: +354 444 2200

Brekkustíg 39
260 Reykjanesbæ

NOR
NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik

helen.saxer@llv.li

Tel.: +354 420 182

Gewerbeweg 4
9490 Vaduz

FAX: +354 425 0952

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua

shpak@dmsu.gov.ua

+ 38 044 279 05 31