



Council of the  
European Union

Brussels, 12 September 2019  
(OR. en)

5952/1/19  
REV 1

FAUXDOC 7  
COMIX 55

**NOTE**

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From: General Secretariat of the Council

To: Delegations

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No. prev. doc.: 5952/19

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Subject: List of national contact points available to the general public for information on identity and travel documents

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Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

**Participating countries**

AUT - Österreich  
BEL - België / Belgique / Belgien  
BGR - България  
CYP - Κύπρος  
CZE - Česko  
DEU - Deutschland  
DNK - Danmark  
EST - Eesti  
ESP - España  
FIN - Suomi ↔ Finland  
FRA - France  
GBR - United Kingdom  
GRC - Ελλάς

HRV - Hrvatska  
HUN - Magyarország  
IRL - Éire / Ireland  
ITA - Italia  
LTU - Lietuva  
LUX - Luxembourg / Luxemburg  
LVA - Latvija  
MLT - Malta  
NLD - Nederland  
POL - Polska  
PRT - Portugal  
ROU - România  
SVK - Slovensko  
SVN - Slovenija  
SWE - Sverige

**CHE - Schweiz / Suisse / Svizzera**

ISL - Ísland  
NOR - Norge  
\* \* \*

**Associated Schengen country, not participating**

LIE - Liechtenstein  
\* \* \*

**Neighbouring countries**

MDA - Moldova  
UKR - Україна / Ukraine

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00  
-  
16.00  
CET

Bundesministerium für Inneres  
Herrengasse 7  
Postfach 100  
1014 Wien

[post@bmi.gv.at](mailto:post@bmi.gv.at)

**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK BELGIË /  
KÖNIGREICH  
BELGIEN



*Document numbers - ID*

*documents:*

FOD Binnenlandse Zaken -  
Instellingen en Bevolking -  
Rijksregister \* SPF Intérieur -  
Institutions et Population -  
Registre National  
Park Atrium, Rue des colonies  
/ Kolonienstraat 11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)

<https://www.checkdoc.be/>

*Travel documents (passports):*

Federale Overheidsdienst  
Buitenlandse Zaken - Dienst  
reis- en identiteitsdocumenten  
\* Service public fédéral  
Affaires étrangères - Service  
documents de voyage et  
d'identité  
Rue des Petits Carmes /  
Karmelietenstraat 15  
1000 Bruxelles / Brussel

[paspoort@diplobel.fed.be](mailto:paspoort@diplobel.fed.be)  
[passeport@diplobel.fed.be](mailto:passeport@diplobel.fed.be)

FAX: +32.2.507 89 58

Tel.: +32 2 501 81 11

**BGR**  
РЕПУБЛИКА  
БЪЛГАРИЯ /  
REPUBLIC OF  
BULGARIA







08.30  
-  
17.30  
EET

Ministry of Interior  
Identity Documents Directorate  
48, Maria Luiza Blvd.  
1202 Sofia

[int.151@mvr.bg](mailto:int.151@mvr.bg)

Tel.: +359 2 982 39 94

<p><b>CYP</b> ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ / REPUBLIC OF CYPRUS</p> <p>1.</p>  <p>Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia</p> <p><a href="mailto:cs.registry@police.gov.cy">cs.registry@police.gov.cy</a> Tel.: +357 2 280 84 26 + 357 2 280 83 66 FAX: +357 2 280 86 09 Σε αμφίβολες περιπτώσεις, να αποστεινέστε στο τοπικό σας αστυνομικό τμήμα.</p>	<p><b>CZE</b> ČESKÁ REPUBLIKA</p>  <p>Directorate of Foreign Police Service, National Centre for Documents Examination Olšanská 2 130 51 Prague 3</p> <p>07.30 - 16.00 CET</p> <p>V případě pochybností se obraťte na místní policejní služebnu.</p>	<p><b>DEU</b> BUNDESREPUBLIK DEUTSCHLAND</p>  <p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p> <p>Mon- Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET</p> <p><a href="mailto:bpolp@polizei.bund.de">bpolp@polizei.bund.de</a> Tel.: +49 331 97997 1010 +49 800 6 888 000 FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeiienststelle. Notruf 110.</p>	<p><b>DNK</b> DANMARK</p>  <p>The National Commissioner of the Danish Police, National Forensic Services, Questioned Documents Units Polititorvet 14 DK- 1780 København V</p> <p>I tvivlstilfælde kontaktes det lokale politi.</p>
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**ESP**  
ESPAÑA



09.00  
-  
21.00  
CET

COMISARÍA GENERAL DE  
EXTRANJERÍA Y  
FRONTERAS  
Calle General Pardiñas 90  
BIS°  
28006 Madrid

En caso de duda, dirijase a las  
autoridades policiales locales.

**FIN**  
SUOMI • FINLAND



07.00  
-  
24.00  
EET

Border Guard - Gulf of Finland  
Coast Guard District, Helsinki  
Border Control Unit /  
Document Examination  
PO Box 12  
01531 Vantaa

[docu@raja.fi](mailto:docu@raja.fi)

FAX: +358 295 411 545

Tel.: +358 295 426 650

**EST**  
EESTI



08.00  
-  
17.00  
EET

Police and Border Guard  
Board - Intelligence  
Management Bureau,  
Intelligence Analysis Division  
Pärnu Mnt. 139  
15060 Tallinn

[pass@politsei.ee](mailto:pass@politsei.ee)

Kahtluse korral pöörduge palun oma  
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198  
+ 372 614 9147

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



09:00  
-  
18:00  
CET

Ministère de l'Intérieur,  
Direction Centrale de la Police  
Aux Frontières - DEFDI -  
Division de l'Expertise en  
Fraude Documentaire et à  
l'Identité  
27, cours des Petites Ecuries  
77185 Lognes

[dcpaf-defdi-  
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le  
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

**GBR**

UNITED KINGDOM OF  
GREAT BRITAIN AND  
NORTHERN IRELAND



Local Police  
or  
UK Border Agency  
Enforcement Offices

In case of doubt please contact your  
local police.

**GRC**

ΕΛΛΗΝΙΚΗ  
ΔΗΜΟΚΡΑΤΙΑ



07.30  
-  
15.00  
EET  
  
Hellenic Police Headquarters  
Forensic Science Division  
Counterfeit and Forgery  
Section  
Antigonis Str. 2-6 & Leoforos  
Athinon  
10442 Athens

[forgelab@astynomia.gr](mailto:forgelab@astynomia.gr)

FAX: +30 210 5103 261

Tel.: +30 210 5103 268  
+30 210 5103 249

**HRV**

REPUBLIKA  
HRVATSKA



08.00  
-  
16.00  
CET  
  
Ministry of Interior  
General Police Directorate  
Forensic Science Centre „Ivan  
Vucetic“  
Ilica 335  
10 000 Zagreb

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

**HUN**

MAGYARORSZÁG







07.30  
-  
16.00  
CET  
  
Országos Rendőr-  
főkapitányság  
Rendészeti Főigazgatóság  
Hátárrendészeti Főosztály  
Documentációs Osztály

[dokumentacio@orfk.police.hu](mailto:dokumentacio@orfk.police.hu)

FAX: +36 1 4435 452

Tel.: +36 1 4435 447

<p><b>IRL</b> ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p><b>GNIB_DV@garda.ie</b>  Tel.: +353 1 666 9100</p>
<p><b>ITA</b> REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p><b>LTU</b> LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 EET  00.00 - 24.00</p>	<p>State Border Guard Service - Border Guard School - Forensic Examination Unit  State Border Guard Service National Coordination Center</p>	<p><b>sbgs.docucentre@vrm.lt</b> Tel + FAX: +370 5 232 51 54  <b>vilnius.vsat.ob@vsat.vrm.lt</b> FAX: +370 5 271 93 06  Tel.: +370 5 219 82 22  Tel.: +370 5 271 93 05</p>
<p><b>LUX</b> GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p>	<p><b>service.passeports@mae.etat.lu</b> FAX: +352 220291  Tel.: +352 478 8300</p>

**LVA**  
LATVIJAS REPUBLIKA



Office of Citizenship and  
Migration Affairs -  
Identification Documents  
Department - Methodical  
Management Division  
(Pilsonības un migrācijas lietu  
pārvaldes - Pasu nodaļa)  
Čiekurkalna 1. Itnija 1, k-3  
Rīga LV-1026

08.00  
-  
16.30  
EET

[marina.svinka@pmlp.gov.lv](mailto:marina.svinka@pmlp.gov.lv)  
[dace.kupce@pmlp.gov.lv](mailto:dace.kupce@pmlp.gov.lv)

**MLT**  
MALTA



National Document  
Examination Unit

07.30  
-  
17.30  
CET  
Summer  
time:  
07:15  
-  
14.00

[doclab.police@gov.mt](mailto:doclab.police@gov.mt)

Tel.: +356 2294 2729

**NLD**  
KONINKRIJK DER  
NEDERLANDEN



Expertise Centre Identity  
Fraud and Documents  
Royal Marechaussee Schiphol  
- Ministry of Defense  
Postbus 90615  
2509 LP Den Haag  
MPC 51 B

07:00  
-  
16:00  
CET

[ECID.FADO@mindef.nl](mailto:ECID.FADO@mindef.nl)

Tel.: +31 20 603 97 83



**POL**  
RZECZPOSPOLITA  
POLSKA



08:15  
-  
16:15  
CET

Border Guard Headquarters  
Forensic Laboratory of Border  
Guard  
ul. 17-go Stycznia 23  
02-148 Warsaw

W razie wątpliwości należy  
skontaktować się z miejscową  
policją.

**PRT**  
PORTUGAL







08.30  
-  
20.00  
WET

Serviço de Estrangeiros e  
Fronteiras  
DCID-UCPAT

**PRADO@sef.pt**  
FAX: +351 21 42 36 634

Tel.: +351 21 42 36 200

<p><b>ROU</b> ROMÂNIA</p> 	<p><u>ID documents:</u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str. Obcina Mare nr. 2, sector 6 București</p>	<p>08.00 - 16.00 EET</p>	<p><a href="mailto:operator1.depabd@mai.gov.ro">operator1.depabd@mai.gov.ro</a> Tel.: +40 21 7463049 FAX: +40 21 4134849</p>
<p><b>SVK</b> SLOVENSÁ REPUBLIKA</p> 	<p><u>Other documents:</u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 București</p>	<p>08.00 - 16.00 EET</p>	<p><a href="mailto:d1.b1.igpf@mira.gov.ro">d1.b1.igpf@mira.gov.ro</a> Tel.: +40 21 408 74 01</p>
<p><b>SVN</b> REPUBLIKA SLOVENIJA</p> 	<p>Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava</p>	<p>08.00 - 16.00 CET</p>	<p>V prípade pochybností kontaktujte svoj miestny policajný zbor. <a href="mailto:oacd@minv.sk">oacd@minv.sk</a> Tel.: +421 9610 50 726 Tel.: +421 9610 50 774 FAX: +421 9610 59 115 FAX: +421 9610 59 074</p>
<p><b>SVN</b> REPUBLIKA SLOVENIJA</p> 	<p>Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana</p>	<p>08.00 - 16.00 CET</p>	<p><a href="mailto:gp.mnz@gov.si">gp.mnz@gov.si</a> Tel.: +386 1 428 40 00</p>

**SWE -**  
SVERIGE

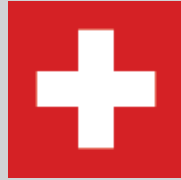


Police Authority  
National Operations  
Department - Border Policing  
Section

PO Box 122 56  
102 26 Stockholm

Om tveksamhet råder vänligen  
kontakta närmaste polisstation.  
[utl-cge.rkp@polisen.se](mailto:utl-cge.rkp@polisen.se)

**CHE**  
CONFÉDÉRATION  
SUISSE / SCHWEIZ /  
SVIZZERA /  
SVIZRA /  
SWITZERLAND



Bundesamt für Polizei fedpol  
Document Authentication  
Domain (ADoc)  
Nussbaumstrasse 29  
3003 Bern

08.00 - 16.30 CET  
[adoc@fedpol.admin.ch](mailto:adoc@fedpol.admin.ch)  
Tel.: +41 58 46 48 700  
FAX: +41 58 46 41 410

**ISL**  
ÍSLAND /  
ICELAND /  
ISLANDE



Document Center - Borderpolice  
at Keflavik Airport -  
Brekkestíg 39  
260 Reykjanesbæ

05.30 - 17.30 WET  
[LSS.docu@police.is](mailto:LSS.docu@police.is)  
Tel.: +354 444 2200

**NOR**  
NORGE /  
NOREG /  
NORWAY



Please contact your local police.

**LIE**  
FÜRSTENTUM  
LIECHTENSTEIN



Landespolizei Kriminalpolizei -  
Kommissariat Kriminaltechnik  
Gewerbeweg 4  
9490 Vaduz

[helen.saxer@llv.li](mailto:helen.saxer@llv.li)

Tel.: +354 420 182

FAX: +354 425 0952

\* \* \*

### Neighbouring countries

**MDA**  
REPUBLICA  
MOLDOVA



Ministry of Internal Affairs of the  
Republic of Moldova,  
Department of the Border Police,  
Document Expertise Directorate

08.00  
-  
17.00  
EET

[docsec@border.gov.md](mailto:docsec@border.gov.md)

Tel.: +373 22 259 634

MD 2012, mun. Chişină, str.  
Petricani 19

**UKR**  
УКРАЇНА /  
UKRAINE



State Migration Service of Ukraine

[relations@dmsu.gov.ua](mailto:relations@dmsu.gov.ua)

[shpak@dmsu.gov.ua](mailto:shpak@dmsu.gov.ua)

+ 38 044 279 05 31