



Council of the
European Union

Brussels, 25 February 2020
(OR. en)


6277/20

FAUXDOC 16
COMIX 73

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5952/3/19 REV 3
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

<p>Participating countries</p> <p>AUT - Österreich BEL - België / Belgique / Belgien BGR - България CYP - Κύπρος CZE - Česko DEU - Deutschland DNK - Danmark EST - Eesti ESP - España FIN - Suomi ♦ Finland FRA - France GRC - Ελλάς HRV - Hrvatska</p>	<p>HUN - Magyarország IRL - Éire / Ireland ITA - Italia LTU - Lietuva LUX - Luxembourg / Luxemburg LVA - Latvija MLT - Malta NLD - Nederland POL - Polska PRT - Portugal ROU - România SVK - Slovensko SVN - Slovenija SWE - Sverige *</p>	<p>CHE - Schweiz / Suisse / Svizzera ISL - Ísland NOR - Norge * * * GBR - United Kingdom</p> <p><i>Associated Schengen country, not participating</i> LIE - Liechtenstein * * * <i>Neighbouring countries</i></p> <p>MDA - Moldova UKR - Україна / Ukraine</p>
<p>AUT REPUBLIK ÖSTERREICH</p> 	<p>08.00 - 16.00 CET</p>	<p>Bundesministerium für Inneres Herrngasse 7 Postfach 100 1014 Wien</p> <p>post@bmi.gv.at</p>

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



Document numbers - ID documents:
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Kolonienstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):

Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

paspoort@diplobel.fed.be
passeport@diplobel.fed.be

FAX: +32.2.507 89 58

Tel.: +32 2 501 81 11

BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA



Ministry of Interior
Identity Documents Directorate
48, Maria Luiza Blvd.
1202 Sofia

int.151@mvr.bg

Tel.: +359 2 982 39 94

CYP
ΚΥΠΡΙΑΚΗ
ΔΗΜΟΚΡΑΤΙΑ /
KIBRIS CUMHURİYETİ
/ REPUBLIC OF
CYPRUS



1.
Cyprus Police
Forensic Document
Examination Laboratory
Criminalistic Services
Department
1478 Nicosia

cs.registry@police.gov.cy

Tel.: +357 2 280 84 26

FAX: +357 2 280 86 09

Σε αμφίβολες περιπτώσεις, να
αποστείνετε στο τοπικό σας
αστυνομικό τμήμα.

CZE
ČESKÁ REPUBLIKA



07.30
-
16.00
CET

Directorate of Foreign Police
Service, National Centre for
Documents Examination
Olšanská 2
130 51 Prague 3

V případě pochybností se obraťte na
místní policejní služebnu.

DEU
BUNDESREPUBLIK
DEUTSCHLAND



Mon-
Thu
07.00
-
17.00
Fri
07.00
-
15.00
CET

Bundespolizeipräsidium
Referat 33
Heinrich-Mann-Allee 103
14473 Potsdam

bpolp@polizei.bund.de

FAX: +49 331 97997 1010

Hotline der Bundespolizei für alle
Fälle:
Tel.: +49 331 979 970
+49 800 6 888 000

In konkreten Zweifelsfällen wenden
Sie sich bitte an Ihre örtliche
Polizeidienststelle. Notruf 110.

DNK
DANMARK



Danish National Police
Department for International
Communication
Ejby Industrivej 125 – 135
DK-2600 Glostrup

I tvivlstilfælde kontaktes det lokale
polit.

ESP
ESPAÑA



09.00
-
21.00
CET

COMISARÍA GENERAL DE
EXTRANJERÍA Y
FRONTERAS
Calle General Pardiñas 90
BIS°
28006 Madrid

En caso de duda, dirijase a las
autoridades policiales locales.

FIN

SUOMI ♦ FINLAND



07.00
-
24.00
EET

Border Guard - Gulf of Finland
Coast Guard District, Helsinki
Border Control Unit /
Document Examination
PO Box 12
01531 Vantaa

docu@raja.fi

FAX: +358 295 411 545

Tel.: +358 295 426 650

EST
EESTI



08.00
-
17.00
EET

Police and Border Guard
Board - Intelligence
Management Bureau,
Intelligence Analysis Division
Pärnu Mnt. 139
15060 Tallinn

pass@politsei.ee

Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198
+ 372 614 9147

FRA
RÉPUBLIQUE
FRANÇAISE



09:00
-
18:00
CET

Ministère de l'Intérieur,
Direction Centrale de la Police
Aux Frontières - DEFDI -
Division de l'Expertise en
Fraude Documentaire et à
l'Identité
27, cours des Petites Ecuries
77185 Lognes

[dcpaf-defdi-
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

GRC
ΕΛΛΗΝΙΚΗ
ΔΗΜΟΚΡΑΤΙΑ



07.30
-
15.00
EET

Hellenic Police Headquarters,
Forensic Science Division -
Counterfeit and Forgery
Section
Αρχηγείο Ελληνικής
Αστυνομίας, Διεύθυνση
Εγκληματολογικών Ερευνών -
Εργαστήριο Διερεύνησης
Παραχάραξης Κιβδηλίας και
Πλαστικότητας Εντύπων και
Αξιών
Antigonis Str. 2-6 & Leoforos
Athinon
10442 Athens

forgelab@astynomia.gr
FAX: +30 210 5103 261

Tel.: +30 210 5103 268
+30 210 5103 249

HRV
REPUBLIKA
HRVATSKA



08.00
-
16.00
CET

Ministry of Interior
General Police Directorate
Forensic Science Centre „Ivan
Vucetic“
Ilica 335
10 000 Zagreb

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

HUN
MAGYARORSZÁG



07.30
-
16.00
CET

Országos Rendőr-
főkapitányság
Rendészeti Főigazgatóság
Határrendészeti Főosztály
Documentációs Osztály

dokumentacio@orfk.police.hu
FAX: +36 1 4435 452

Tel.: +36 1 4435 447

IRL
ÉIRE / IRELAND











09.00
-
17.00
WET
(GMT)





Garda National Immigration
Bureau
13-14 Burgh Quay
Dublin 2

GNIB_DV@garda.ie

Tel.: +353 1 666 9100

<p>ITA REPUBBLICA ITALIANA</p> 	<p>08.00 - 14.00 + 15:00 - 18:00 CET</p> <p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p>LTU LIETUVOS RESPUBLIKA</p> 	<p>08.00 - 17.00 EET</p> <p>State Border Guard Service Criminal Investigation Board, Forensic Science Unit</p>	<p>sbgs.docucentre@vrm.lt Tel.: +370 5 219 8222</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p> 	<p>09.00 - 11.30 + 13.00 - 16.30 CET</p> <p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p>	<p>service.passeports@mae.etat.lu Tel.: +352 478 8300</p>
<p>LVA LATVIJAS REPUBLIKA</p> 	<p>08.00 - 16.30 EET</p> <p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>

<p>MLT MALTA</p> 	<p>07.30 - 17.30 CET National Document Examination Unit Summary time: 07:15 - 14.00</p>	<p>doclab.police@gov.mt</p> <p>Tel.: +356 2294 2729</p>
<p>NLD KONINKRIJK DER NEDERLANDEN</p> 	<p>07:00 - 16:00 CET Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p>ECID.FADO@mindef.nl</p> <p>Tel.: +31 20 603 97 83</p>
<p>POL RZECZPOSPOLITA POLSKA</p> 	<p>08:15 - 16:15 CET Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw</p>	<p>W razie wątpliwości należy skontaktować się z miejscową policją.</p>
<p>PRT PORTUGAL</p> 	<p>08.30 - 20.00 WET Serviço de Estrangeiros e Fronteiras DCID-UCPAT</p>	<p>PRADO@sef.pt</p> <p>Tel.: +351 214 236 200</p>

<p>ROU ROMÂNIA</p> 	<p>08.00 - 16.00 EET</p>	<p><i>ID documents:</i> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str. Obcina Mare nr. 2, sector 6 Bucureşti</p> <p><i>Other documents:</i> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 Bucureşti</p>	<p>operator1.depabd@mai.gov.ro Tel.: +40 21 746 3049 FAX: +40 21 4134849</p>
<p>SVK SLOVENSKÁ REPUBLIKA</p> 		<p>Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava</p>	<p>V prípade pochybností kontaktujte svoj miestny policačný zbor. oacd@minv.sk FAX: +421 9610 59 115 FAX: +421 9610 59 074</p>
<p>SVN REPUBLIKA SLOVENIJA</p> 	<p>08.00 - 16.00 CET</p>	<p>Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana</p>	<p>gp.mnzs@gov.si Tel.: +386 1 428 40 00</p>
<p>SWE - SVERIGE</p> 		<p>Police Authority National Operations Department - Border Policing Section PO Box 122 56 102 26 Stockholm</p>	<p>Om tveksamhet råder vänligen kontakta närmaste polisstation. utli-cge.rkp@polisen.se</p>

* * *

CHE

CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



Bundesamt für Polizei fedpol
Document Authentication
Domain (ADoc)
Nussbaumstrasse 29
3003 Bern

08.00
-
16.30
CET

adoc@fedpol.admin.ch

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL

ÍSLAND /
ICELAND /
ISLANDE



Document Center - Borderpolice
at Keflavik Airport -
Brekkuftíg 39
260 Reykjanesbæ

05.30
-
17.30
WET

LSS.docu@police.is

Tel.: +354 444 2200

NOR

NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE

FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik
Gewerbeweg 4
9490 Vaduz

helen.saxer@llv.li

FAX: +354 425 0952

Tel.: +354 420 182

* * *

GBR

UNITED KINGDOM OF
GREAT BRITAIN AND
NORTHERN IRELAND



Local Police
or
UK Border Agency Enforcement
Offices

In case of doubt please
contact your local police.

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate
MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua
shpak@dmsu.gov.ua

+ 38 044 279 05 31