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DEVGEN 100
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RELEX 891
INTER-REP 67

NOTE

From:	General Secretariat of the Council
On:	19 June 2024
To:	Delegations

Subject:	Accountability to Affected People (AAP): Supporting donors' responsibility for greater AAP
	- presentation by ALNAP

Following the meeting of the Working Party on Humanitarian Aid and Food Aid (COHAFA) of 19-20 June 2024, delegations will find in Annex the presentation made by ALNAP¹².

¹ ALNAP, identification number in the EU Transparency Register: 624449992257-11.
² This document contains a presentation by an external stakeholder and the views expressed therein are solely those of the third party it originates from. This document cannot be regarded as stating an official position of the Council. It does not reflect the views of the Council or of its members.



Donor leadership in getting accountability right for improved humanitarian action

JENNIFER DOHERTY

BRUSSELS 19 JUNE 2024



System level activities have not led to improvements



57% of HCTs with AAP framework and 68% with a relevant working group

BUT

36% were communicated with well (↓ from 39%)

33% could provide feedback or complain (↓ from 36%)



Crisis affected communities want more influence



Evaluations negative on AAP progress

“When we complain to them about something, it takes **up to six months** to receive the response, people get tired of waiting, so they just **don't give any complaint and feedback.**”

Aid recipient, Bangladesh



Engagement improves... performance



Survey respondents consulted about the assistance they were receiving were:

2.2
times

more likely to say that
**aid addressed their
priority needs**

2.5
times

more likely to say that
**the amount of aid was
sufficient**

2.7
times

more likely to say to say that
**the aid they received
was of good quality**

Persistent challenges and growing issues



**Supply-driven nature
of the system**



**Pressures from the
changing global
context**



**Power in accountable
relationships**

1 Persistent challenges and growing issues



**Supply-driven nature
of the system**



**Pressures from the
changing global
context**



**Power in accountable
relationships**

Hard to listen...

- Time, skills, partners to support understanding

...even harder to respond

- Rigid systems and process limit adaptiveness

2

Persistent challenges and growing issues



Supply-driven nature
of the system



Pressures from the
changing global
context



Power in accountable
relationships

Protracted crises = longer-term priorities

- Stretching the remit?

Scarce funding = difficult prioritization choices

- Narrowing the remit?

3

Persistent challenges and growing issues



Supply-driven nature
of the system



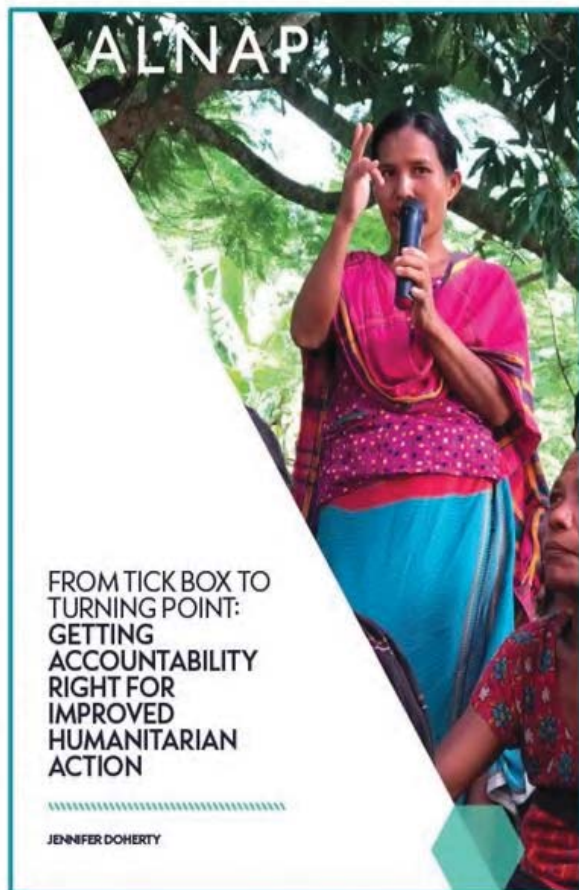
Pressures from the
changing global
context



Power in accountable
relationships

Missing ingredients for accountable relationships

- Lack of ability to sanction
- Limited recognised agency of people affected by crisis



- Core challenges and opportunities
- Promising practices to build on
- Donor leadership key to making shifts



To read paper: click [here](#)

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