



Council of the
European Union

Brussels, 11 November 2019
(OR. en)

5952/2/19
REV 2

FAUXDOC 7
COMIX 55

NOTE

From: General Secretariat of the Council

To: Delegations

No. prev. doc.: 5952/1/19 REV 1

Subject: List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

AUT - Österreich
BEL - België / Belgique / Belgien
BGR - България
CYP - Κύπρος
CZE - Česko
DEU - Deutschland
DNK - Danmark
EST - Eesti
ESP - España
FIN - Suomi ♦ Finland
FRA - France
GBR - United Kingdom
GRC - Ελλάς

HRV - Hrvatska
HUN - Magyarország
IRL - Éire / Ireland
ITA - Italia
LTU - Lietuva
LUX - Luxembourg / Luxemburg
LVA - Latvija
MLT - Malta
NLD - Nederland
POL - Polska
PRT - Portugal
ROU - România
SVK - Slovensko
SVN - Slovenija
SWE - Sverige

CHE - Schweiz / Suisse / Svizzera

ISL - Ísland
NOR - Norge
* * *

Associated Schengen country, not participating

LIE - Liechtenstein
* * *

Neighbouring countries

MDA - Moldova
UKR - Україна / Ukraine

AUT
REPUBLIK
ÖSTERREICH



08.00 Bundesministerium für Inneres
-
16.00 Herrengasse 7
CET Postfach 100
1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



Document numbers - ID documents:
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Koloniënstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):
Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

paspoort@diplobel.fed.be
passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA



08.30 Ministry of Interior
-
17.30 Identity Documents Directorate
EET 48, Maria Luiza Blvd.
1202 Sofia

int.151@mvr.bg

Tel.: +359 2 982 39 94

CYP
ΚΥΠΡΙΑΚΗ
ΔΗΜΟΚΡΑΤΙΑ /
KIBRIS CUMHURİYETİ
/
REPUBLIC OF
CYPRUS



1.

Cyprus Police
Forensic Document
Examination Laboratory
Criminalistic Services
Department
1478 Nicosia

cs.registry@police.gov.cy

FAX: +357 2 280 86 09

Σε αμφίβολες περιπτώσεις, να
αποτείνεστε στο τοπικό σας
αστυνομικό τμήμα.

Tel.: +357 2 280 84 26
+ 357 2 280 83 66

CZE
ČESKÁ REPUBLIKA



07.30
-
16.00
CET

Directorate of Foreign Police
Service, National Centre for
Documents Examination
Olšanská 2
130 51 Prague 3

V případě pochybností se obraťte na
místní policejní služebnu.

DEU
BUNDESREPUBLIK
DEUTSCHLAND



Mon-
Thu
07.00
-
17.00
Fri
07.00
-
15.00
CET

Bundespolizeipräsidium
Referat 33
Heinrich-Mann-Allee 103
14473 Potsdam

bpolp@polizei.bund.de

FAX: +49 331 97997 1010

Hotline der Bundespolizei für alle
Fälle:

In konkreten Zweifelsfällen wenden
Sie sich bitte an Ihre örtliche
Polizeidienststelle. Notruf 110.

Tel.: +49 331 979 970
+49 800 6 888 000

DNK
DANMARK



Danish National Police
Department for International
Communication
Ejby Industrivej 125 – 135
DK-2600 Glostrup

I tvivlstilfælde kontaktes det lokale
politi.

ESP
ESPAÑA



09.00
-
21.00
CET
COMISARÍA GENERAL DE
EXTRANJERÍA Y
FRONTERAS
Calle General Pardiñas 90
BIS°
28006 Madrid

En caso de duda, dirijase a las
autoridades policiales locales.

FIN
SUOMI ♦ FINLAND



07.00
-
24.00
EET
Border Guard - Gulf of Finland
Coast Guard District, Helsinki
Border Control Unit /
Document Examination
PO Box 12
01531 Vantaa

docu@raja.fi
FAX: +358 295 411 545

Tel.: +358 295 426 650

EST
EESTI



08.00
-
17.00
EET
Police and Border Guard
Board - Intelligence
Management Bureau,
Intelligence Analysis Division
Pärnu Mnt. 139
15060 Tallinn

pass@politsei.ee
Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198
+ 372 614 9147

FRA
RÉPUBLIQUE
FRANÇAISE



09:00
-
18:00
CET
Ministère de l'Intérieur,
Direction Centrale de la Police
Aux Frontières - DEFDI -
Division de l'Expertise en
Fraude Documentaire et à
l'Identité
27, cours des Petites Ecuries
77185 Lognes

[dcpaf-defdi-
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

<p>GBR UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND</p>		<p>Local Police or UK Border Agency Enforcement Offices</p>	<p>In case of doubt please contact your local police.</p>
<p>GRC ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p>		<p>07.30 - 15.00 EET</p> <p>Hellenic Police Headquarters Forensic Science Division Counterfeit and Forgery Section Antigonis Str. 2-6 & Leoforos Athinon 10442 Athens</p>	<p>forgelab@astynomia.gr FAX: +30 210 5103 261</p> <p>Tel.: +30 210 5103 268 +30 210 5103 249</p>
<p>HRV REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET</p> <p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p>	<p>FAX: + 385 1 37 88 051</p> <p>Tel.: +385 1 37 88 165</p>
<p>HUN MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p> <p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p>dokumentacio@orfk.police.hu FAX: +36 1 4435 452</p> <p>Tel.: +36 1 4435 447</p>

<p>IRL ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p>GNIB_DV@garda.ie</p>	<p>Tel.: +353 1 666 9100</p>
<p>ITA REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>	
<p>LTU LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 EET 24/7</p>	<p>State Border Guard Service Criminal Investigation Board, Forensic Science Unit State Border Guard Service National Coordination Center</p>	<p>sbgs.docucentre@vrm.lt vilnius.vsat.ob@vsat.vrm.lt FAX: +370 5 271 9306</p>	<p>Tel.: +370 5 219 8222 Tel.: +370 5 271 9305</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p>	<p>service.passeports@mae.etat.lu FAX: +352 22 0291</p>	<p>Tel.: +352 478 8300</p>

<p>LVA LATVIJAS REPUBLIKA</p>		<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>	
<p>MLT MALTA</p>		<p>07.30 - 17.30 CET Summer time: 07:15 - 14.00</p>	<p>National Document Examination Unit</p>	<p>doclab.police@gov.mt</p>	<p>Tel.: +356 2294 2729</p>
<p>NLD KONINKRIJK DER NEDERLANDEN</p>		<p>07:00 - 16:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p>ECID.FADO@mindef.nl</p>	<p>Tel.: +31 20 603 97 83</p>

<p>POL RZECZPOSPOLITA POLSKA</p>		<p>08:15 - 16:15 CET</p>	<p>Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw</p>	<p>W razie wątpliwości należy skontaktować się z miejscową policją.</p>	
<p>PRT PORTUGAL</p>		<p>08.30 - 20.00 WET</p>	<p>Serviço de Estrangeiros e Fronteiras DCID-UCPAT</p>	<p>PRADO@sef.pt FAX: +351 21 42 36 634</p>	<p>Tel.: +351 21 42 36 200</p>
<p>ROU ROMÂNIA</p>		<p>08.00 - 16.00 EET</p>	<p><u>ID documents:</u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 Bucureşti</p>	<p>operator1.depabd@mai.gov.ro FAX: +40 21 4134849</p>	<p>Tel.: +40 21 746 3049</p>
			<p><u>Other documents:</u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 Bucureşti</p>	<p>d1.b1.igpf@mai.gov.ro</p>	<p>Tel.: +40 21 408 7401</p>
<p>SVK SLOVENSKÁ REPUBLIKA</p>			<p>Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava</p>	<p>V prípade pochybností kontaktujte svoj miestny policajný zbor. oacd@minv.sk FAX: +421 9610 59 115 FAX: +421 9610 59 074</p>	<p>Tel.: +421 9610 50 726 Tel.: +421 9610 50 774</p>

SVN
REPUBLIKA
SLOVENIJA



08.00
-
16.00
CET

Ministry of Interior Republic of
Slovenia
Stefanova ul. 2
1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



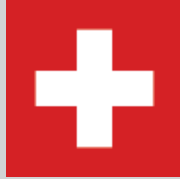
Police Authority
National Operations
Department - Border Policing
Section
PO Box 122 56
102 26 Stockholm

Om tveksamhet råder vänligen
kontakta närmaste polisstation.

utl-cge.rkp@polisen.se

* * *

CHE
CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



08.00
-
16.30
CET

Bundesamt für Polizei fedpol
Document Authentication
Domain (ADoc)
Nussbaumstrasse 29
3003 Bern

adoc@fedpol.admin.ch
FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL
ÍSLAND /
ICELAND /
ISLANDE



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -
Brekkestíg 39
260 Reykjanesbæ

LSS.docu@police.is

Tel.: +354 444 2200

NOR
NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik
Gewerbeweg 4
9490 Vaduz

helen.saxer@llv.li
FAX: +354 425 0952

Tel.: +354 420 182

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua

shpak@dmsu.gov.ua

+ 38 044 279 05 31