



Council of the
European Union

Brussels, 7 January 2021
(OR. en)

5069/21

FAUXDOC 4
COMIX 9

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	6277/20
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Please provide missing and updated information to helpline.PRADO@consilium.europa.eu.

Participating countries

AUT - Österreich
BEL - België / Belgique / Belgien
BGR - България
CYP - Κύπρος
CZE - Česko
DEU - Deutschland
DNK - Danmark
EST - Eesti
ESP - España
FIN - Suomi ♦ Finland
FRA - France
GRC - Ελλάς
HRV - Hrvatska

HUN - Magyarország
IRL - Éire / Ireland
ITA - Italia
LTU - Lietuva
LUX - Luxembourg / Luxemburg
LVA - Latvija
MLT - Malta
NLD - Nederland
POL - Polska
PRT - Portugal
ROU - România
SVK - Slovensko
SVN - Slovenija
SWE - Sverige *

CHE - Schweiz / Suisse / Svizzera
ISL - Ísland
NOR - Norge
* * * *
Associated Schengen country, not participating
LIE - Liechtenstein
* * * *
Neighbouring countries
MDA - Moldova
UKR - Україна / Ukraine

AUT
REPUBLIK
ÖSTERREICH



08.00
-
16.00
CET
Bundesministerium für Inneres
Herrengasse 7
Postfach 100
1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH







Document numbers - ID
documents:
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Kolonienstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

<p>BELGIEN</p>	<p>BGR РЕПУБЛИКА БЪЛГАРИЯ / REPUBLIC OF BULGARIA</p> 	<p>08.30 - 17.30 EET</p> <p>1.</p> <p>CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ / REPUBLIC OF CYPRUS</p> 	<p>BELGIEN</p> <p><i>Travel documents (passports):</i> Federale Overheidsdienst Buitenlandse Zaken - Dienst reis- en identiteitsdocumenten * Service public fédéral Affaires étrangères - Service documents de voyage et d'identité Rue des Petits Carmes / Karmelietenstraat 15 1000 Bruxelles / Brussel</p> <p>paspoort@diplobel.fed.be passeport@diplobel.fed.be</p> <p>Tel.: +32 2 501 81 11</p> <p>FAX: +32.2.507 89 58</p>
<p>BULGARIA</p>	<p>Ministry of Interior Identity Documents Directorate 48, Maria Luiza Blvd. 1202 Sofia</p>	<p>08.30 - 17.30 EET</p> <p>1.</p> <p>CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ / REPUBLIC OF CYPRUS</p> 	<p>BULGARIA</p> <p>int.151@mvr.bg</p> <p>Tel.: +359 2 982 39 94</p>
<p>CYPRUS</p>	<p>Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia</p>	<p>07.30 - 16.00 CET</p> <p>1.</p> <p>CZE ČESKÁ REPUBLIKA</p> 	<p>CYPRUS</p> <p>cs.registry@police.gov.cy</p> <p>FAX: +357 2 280 86 09</p> <p>Tel.: +357 2 280 84 26 + 357 2 280 83 66</p> <p>Σε αμφίβολες περιπτώσεις, να αποστεινείτε στο τοπικό σας αστυνομικό τμήμα.</p>
<p>CZECH REPUBLIC</p>	<p>Directorate of Foreign Police Service, National Centre for Documents Examination Olšanská 2 130 51 Prague 3</p>	<p>07.30 - 16.00 CET</p> <p>1.</p> <p>CZE ČESKÁ REPUBLIKA</p> 	<p>ČESKÁ REPUBLIKA</p> <p>V případě pochybností se obraťte na místní policejní služebnu.</p>

<p>DEU BUNDESREPUBLIK DEUTSCHLAND</p> 	<p>Mon- Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET</p>	<p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p>	<p>bpolp@polizei.bund.de FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle. Notruf 110.</p> <p>Tel.: +49 331 979 970 +49 800 6 888 000</p>
<p>DNK DANMARK</p> 	<p>Danish National Police Department for International Communication Ejby Industrivej 125 – 135 DK-2600 Glostrup</p>	<p>I tvivlstilfælde kontaktes det lokale politi.</p>	
<p>ESP ESPAÑA</p> 	<p>COMISARÍA GENERAL DE EXTRANJERÍA Y FRONTERAS Calle General Pardiñas 90 BIS° 28006 Madrid</p>	<p>En caso de duda, dirijase a las autoridades policiales locales.</p>	
<p>FIN SUOMI ♦ FINLAND</p> 	<p>Border Guard - Gulf of Finland Coast Guard District, Helsinki Border Control Unit / Document Examination PO Box 12 01531 Vantaa</p>	<p>07.00 - 24.00 EET</p>	<p>docu@raja.fi FAX: +358 295 411 545 Tel.: +358 295 426 650</p>

EST
EESTI



08.00
-
17.00
EET

Police and Border Guard
Board - Intelligence
Management Bureau,
Intelligence Analysis Division
Pärnu Mnt. 139
15060 Tallinn

pass@politsei.ee
Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.
Tel.: + 372 614 9198
+ 372 614 9147

FRA
RÉPUBLIQUE
FRANÇAISE



09:00
-
18:00
CET

Ministère de l'Intérieur,
Direction Centrale de la Police
Aux Frontières - DEFDI -
Division de l'Expertise en
Fraude Documentaire et à
l'Identité
27, cours des Petites Ecuries
77185 Lognes

[dcpaf-defdi-
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)
En cas de doute, veuillez contacter le
bureau de police le plus proche.
Tel.: +33 1 60 37 17 61





GRC
ΕΛΛΗΝΙΚΗ
ΔΗΜΟΚΡΑΤΙΑ



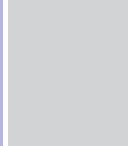







07.30
-
15.00
EET

Hellenic Police Headquarters,
Forensic Science Division -
Counterfeit and Forgery
Section
Αρχηγείο Ελληνικής
Αστυνομίας, Διεύθυνση
Εγκληματολογικών Ερευνών -
Εργαστήριο Διερεύνησης
Παραχάραξης Κιβδηλείας και
Πλαστούτητας Εντύπων και
Αξιών
Antigonis Str. 2-6 & Leoforos
Athinon
10442 Athens

forgefab@astynomia.gr
FAX: +30 210 5103 261
Tel.: +30 210 5103 268
+30 210 5103 249

<p>HRV REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET</p>	<p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p>	<p>FAX: + 385 1 37 88 051</p> <p>Tel.: +385 1 37 88 165</p>	
<p>HUN MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p>	<p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p>dokumentacio@orfk.police.hu FAX: +36 1 4435 452</p> <p>Tel.: +36 1 4435 447</p>	
<p>IRL ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p>GNIB_DV@garda.ie</p> <p>Tel.: +353 1 666 9100</p>	
<p>ITA REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>	
<p>LTU</p>		<p>08.00 - 17.00 EET</p>	<p>State Border Guard Service Criminal Investigation Board, Forensic Science Unit</p>	<p>sbgs.docucentre@vrm.lt</p> <p>Tel.: +370 5 219 8222</p>	

<p>LIETUVOS RESPUBLIKA</p> 	<p>24/7</p>	<p>State Border Guard Service National Coordination Center</p> <p>vilnius.vsat.ob@vsat.vrm.lt FAX: +370 5 271 9306</p> <p>Tel.: +370 5 271 9305</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p> 	<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p> <p>service.passeports@mae.etat.lu</p> <p>Tel.: +352 478 8300</p>
<p>LVA LATVIJAS REPUBLIKA</p> 	<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. Ilnija 1, k-5 Rīga LV-1026</p> <p>marina.svinka@pmp.gov.lv</p>
<p>MLT MALTA</p> 	<p>07.30 - 17.30 CET Summer time: 07:15 - 14.00</p>	<p>National Document Examination Unit</p> <p>doclab.police@gov.mt</p> <p>Tel.: +356 2294 2729</p>

<p>NLD KONINKRIJK DER NEDERLANDEN</p>		<p>07:00 - 16:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p>ECID.FADO@mindef.nl Tel.: +31 20 603 97 83</p>
<p>POL RZECZPOSPOLITA POLSKA</p>		<p>08:15 - 16:15 CET</p>	<p>Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw</p>	<p>W razie wątpliwości należy skontaktować się z miejscową policją.</p> <p>PRADO@sef.pt Tel.: +351 214 236 200</p>
<p>PRT PORTUGAL</p>		<p>08.30 - 20.00 WET</p>	<p>Serviço de Estrangeiros e Fronteiras DCID-UCPAT</p>	<p>operator1.depabd@mai.gov.ro FAX: +40 21 4134849 Tel.: +40 21 746 3049</p>
<p>ROU ROMÂNIA</p>		<p>08.00 - 16.00 EET</p>	<p><u>ID documents:</u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 Bucureşti</p>	<p>d1.b1.igpf@mai.gov.ro Tel.: +40 21 408 7401</p>
			<p><u>Other documents:</u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 Bucureşti</p>	

SVK
SLOVENSKÁ
REPUBLIKA



Bureau of Border and Foreign
Police of the Presidium of the
Police Force
Ružinovská 1/B
812 72 Bratislava

V prípade pochybností
kontaktujte svoj miestny
policačný zbor.
oaacd@minv.sk
FAX: +421 9610 59 115
FAX: +421 9610 59 074

Tel.: +421 9610 50 726
Tel.: +421 9610 50 774

SVN
REPUBLIKA
SLOVENIJA



08.00
-
16.00
CET

Ministry of Interior Republic of
Slovenia
Stefanova ul. 2
1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



Police Authority
National Operations Department
- Border Policing Section
PO Box 122 56
102 26 Stockholm

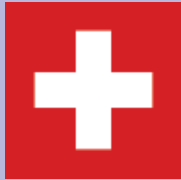
Om tveksamhet råder
vänligen kontakta
närmaste polisstation.

granspolissektionen.noa@polisen.se

* * *

CHE

CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



08.00
-
16.30
CET

Bundesamt für Polizei fedpol
Document Authentication
Domain (ADoc)
Nussbaumstrasse 29
3003 Bern

adoc@fedpol.admin.ch

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL

ÍSLAND /
ICELAND /
ISLANDE



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -
Brekkestíg 39
260 Reykjanesbæ

LSS.docu@police.is

Tel.: +354 444 2200

NOR

NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE

FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik
Gewerbeweg 4
9490 Vaduz

helen.saxer@llv.li

FAX: +354 425 0952

Tel.: +354 420 182

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua
shpak@dmsu.gov.ua

+ 38 044 279 05 31