



Council of the
European Union

Brussels, 6 April 2021
(OR. en)

5069/2/21
REV 2

FAUXDOC 4
COMIX 9


NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5069/1/21 REV 1
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Please provide missing and updated information to helpline.PRADO@consilium.europa.eu.

1. Participating countries		
2. AUT - Österreich		
3. BEL - België / Belgique / Belgien		
4. BGR - България		
5. CYP - Κύπρος		
6. CZE - Česko		
7. DEU - Deutschland		
8. DNK - Danmark		
9. EST - Eesti		
10. ESP - España		
11. FIN - Suomi		
12. FRA - France		
13. GRC - Ελλάς		
14. HRV - Hrvatska		
15. HUN - Magyarország		
16. IRL - Éire / Ireland		
17. ITA - Italia		
18. LTU - Lietuva		
19. LUX - Luxembourg		
20. LVA - Latvija		
21. MLT - Malta		
22. NLD - Nederland		
23. POL - Polska		
24. PRT - Portugal		
25. ROU - România		
26. SVK - Slovensko		
27. SVN - Slovenija		
28. SWE - Sverige		
29. *		
30. CHE - Schweiz / Suisse / Svizzera		
31. ISL - Ísland		
32. NOR - Norge / Noreg		
33. * * *		
34. Associated Schengen country, not participating		
35. LIE - Liechtenstein		
* * *		
36.		
37. Neighbouring countries		
38. MDA - Moldova		
39. UKR - Україна / Ukraine		

AUT REPUBLIK ÖSTERREICH					
		08.00	Bundesministerium für Inneres		post@bmi.gv.at
		-	Herrengasse 7		
		16.00	Postfach 100		
		CET	1014 Wien, Austria		

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



*BEL document numbers -
ID documents:*
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister / SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Kolonienstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

BEL travel documents:
Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reisen identiteitsdocumenten /
Service public fédéral Affaires
étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel,
Belgium

paspoort@diplobel.fed.be
passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

Foreign security documents:
DJT.cdbv-
ocrf.d@police.belgium.eu

BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA



08.30
-
17.30
EET

Ministry of Interior
Identity Documents Directorate
48, Maria Luiza Blvd.
1202 Sofia, Bulgaria

int.151@mvr.bg

Tel.: +359 2 982 39 94



40.

CYP

ΚΥΠΡΙΑΚΗ
ΔΗΜΟΚΡΑΤΙΑ /
KIBRIS CUMHURİYETİ



Cyprus Police
Forensic Document
Examination Laboratory
Criminalistic Services
Department
1478 Nicosia, Cyprus

cs.registry@police.gov.cy

FAX: +357 2 280 86 09

Σε αμφίβολες περιπτώσεις, να
αποτεινεστε στο τοπικό σας
αστυνομικό τμήμα.

Tel.: +357 2 280 84 26
+ 357 2 280 83 66

CZE

ČESKÁ REPUBLIKA



Directorate of Foreign Police
Service, National Centre for
Documents Examination
Olšanská 2
130 51 Prague 3, Czechia

rscp.doklady@pcr.cz
scp.r.sekret.od@pcr.cz

FAX: +420 974 841 038

V případě pochybností se obraťte na
místní policejní služebnu.

Tel.: +420 974 841 324

DEU

BUNDESREPUBLIK
DEUTSCHLAND



Mon-
Thu
07.00
-
17.00
Fri
07.00
-
15.00
CET

Bundespolizeipräsidium
Referat 33
Heinrich-Mann-Allee 103
14473 Potsdam, Germany

bpolp@polizei.bund.de

FAX: +49 331 97997 1010

Hofline der Bundespolizei für alle
Fälle:

In konkreten Zweifelsfällen wenden
Sie sich bitte an Ihre örtliche
Polizeiienststelle
Notruf 1 10.

Tel.: +49 331 979 970
+49 800 6 888 000

DNK

DANMARK
+ FÆRØERNE /
FØROYAR
+ GRØNLAND /
KALAALLIT NUNAAAT



Danish National Police
Department for International
Communication
Ejby Industrivej 125 – 135
DK-2600 Glostrup, Denmark

I tvivlstilfælde kontaktes det lokale
politi.

ESP
ESPAÑA



09.00
-
21.00
CET

Policía Nacional
Sección de Investigación de
Fraude Documental
Calle General Pardiñas 90, P
5º
28006 Madrid, Spain

cgef.ucrifsifd@policia.es

En caso de duda, dirijase a las
autoridades policiales locales.

EST
EESTI



08.00
-
17.00
EET

Police and Border Guard
Board - Intelligence
Management Bureau,
Intelligence Analysis Division
Pärnu Mnt. 139
15060 Tallinn, Estonia

pass@politsei.ee

Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198
+ 372 614 9147

FIN
SUOMI



07.00
-
24.00
EET

Border Guard - Gulf of Finland
Coast Guard District, Helsinki
Border Control Unit /
Document Examination
PO Box 12
01531 Vantaa, Finland

docu@raja.fi

FAX: +358 295 411 545

Tel.: +358 295 426 650

FRA
RÉPUBLIQUE
FRANÇAISE



09:00
-
18:00
CET

Ministère de l'Intérieur,
Direction Centrale de la Police
Aux Frontières - DEFDI -
Division de l'Expertise en
Fraude Documentaire et à
l'Identité
27, cours des Petites Ecuries
77185 Lognes, France

dcpaf-defdi-expertise@interieur.gouv.fr

En cas de doute, veuillez contacter le
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61



07.30
-
15.00
EET

Hellenic Police Headquarters

- **Αρχηγείο Ελληνικής Αστυνομίας -**

- *Greek passports:* National Passport & Security Documents Division / Διεύθυνση Διαβατηρίων και Εγγράφων Ασφαλείας

contact@passport.gov.gr

Tel.: +30 210 7298 000

dka4tayt@astynomia.gr

Tel.: +30 210 6924 991

- *Greek ID cards:* Security Branch, State Security Division, Identity Cards & Archives Section / Κλάδος Ασφάλειας, Διεύθυνση Κρατικής Ασφάλειας, Τμήμα Ταυτοτήτων και Αρχείων

forgeLAB@astynomia.gr

Tel.: +30 210 5103 268
+30 210 5103 257

- *Foreign security documents:* Forensic Science Division, False Documents Examination Laboratory / Διεύθυνση Εγκληματολογικών Ερευνών, Εργαστήριο Διερεύνησης Παραχάραξης Κιβδηλείας και Πλαστούργων Εντύπων και Αξιών











08.00
-
16.00
CET





Ministry of Interior
General Police Directorate
Forensic Science Centre „Ivan Vucetic“
Ilica 335
10 000 Zagreb, Croatia





FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

<p>HUN MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p>	<p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p>dokumentacio@orfk.police.hu</p>	<p>Tel.: +36 1 4435 447</p>
<p>IRL ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2, Ireland</p>	<p>GNIB_DV@garda.ie</p>	<p>Tel.: +353 1 666 9100</p>
<p>ITA REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma, Italy</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>	
<p>LTU LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 EET 24/7</p>	<p>State Border Guard Service Criminal Investigation Board, Forensic Science Unit State Border Guard Service National Coordination Center</p>	<p>sbgs.docucentre@vrm.lt vilnius.vsat.ob@vsat.vrm.lt</p>	<p>Tel.: +370 5 219 8222 Tel.: +370 5 271 9305 FAX: +370 5 271 9306</p>

<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations</p>	<p>service.passeports@mae.etat.lu Tel.: +352 478 8300</p>
<p>LVA LATVIJAS REPUBLIKA</p>		<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. Ilnija 1, k-5 Rīga LV-1026, Latvia</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>
<p>MLT MALTA</p>		<p>07.30 - 17.30 CET Summer time: 07:15 - 14.00</p>	<p>National Document Examination Unit</p>	<p>doclab.police@gov.mt Tel.: +356 2294 2729</p>
<p>NLD KONINKRIJK DER NEDERLANDEN</p>		<p>07:00 - 16:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B, Netherlands</p>	<p>ECID.FADO@mindef.nl Tel.: +31 88 953 1686</p>

<p>POL RZECZPOSPOLITAPO LSKA</p>		<p>08:15 - 16:15 CET</p>	<p>Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw, Poland</p>	<p>W razie wątpliwości należy skontaktować się z miejscową policją.</p>
<p>PRT PORTUGAL</p>		<p>08.30 - 20.00 WET</p>	<p>Serviço de Estrangeiros e Fronteiras DCID-UCPAT</p>	<p>Tel.: +351 214 236 200 PRADO@sef.pt</p>
<p>ROU ROMÂNIA</p>		<p>08.00 - 16.00 EET</p>	<p><u>ID documents:</u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 Bucureşti, Romania</p>	<p>Tel.: +40 21 440 2440 - extension 25230 operator1.depabd@mai.gov.ro</p>
<p>SVK SLOVENSKÁ REPUBLIKA</p>			<p><u>All other documents:</u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 Bucureşti, Romania</p>	<p>Tel.: +40 21 408 7401 d1.b1.igpf@mai.gov.ro</p>
			<p>Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava, Slovakia</p>	<p>Tel.: +421 9610 50 726 Tel.: +421 9610 50 774 V prípade pochybností kontaktujte svoj miestny policajný zbor. oacd@minv.sk FAX: +421 9610 59 115 FAX: +421 9610 59 074</p>

<p>SVN REPUBLIKA SLOVENIJA</p>		<p>08.00 - 16.00 CET</p>	<p>Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana, Slovenia</p>	<p>gp.mnz@gov.si</p>	<p>Tel.: +386 1 428 40 00</p>
<p>SWE - SVERIGE</p>			<p>Police Authority National Operations Department (NOA) - Border Policing Section Kv. Kronoberg 106 75 Stockholm, Sweden</p>	<p>Om tveksamhet råder vänligen kontakta närmaste polisstation. granspolissektionen.noa@polisen.se</p>	
<p>* * *</p>					
<p>CHE CONFÉDÉRATION SUISSE / SCHWEIZ / SVIZZERA / SVIZRA</p>		<p>08.00 - 16.30 CET</p>	<p>Bundesamt für Polizei fedpol Document Authentication Domain (ADoc) Nussbaumstrasse 29 3003 Bern, Switzerland</p>	<p>adoc@fedpol.admin.ch</p>	<p>Tel.: +41 58 46 48 700 FAX: +41 58 46 41 410</p>
<p>ISL ÍSLAND</p>		<p>05.30 - 17.30 WET</p>	<p>Document Center - Borderpolice at Keflavik Airport - Brekkuftig 39 260 Reykjanesbæ, Iceland</p>	<p>LSS.docu@police.is</p>	<p>Tel.: +354 444 2200</p>



NOR
KONGERIKET NORGE
/ KONGERIKET
NOREG / NORGGA
GONAGASRIIKA

Please contact your local police.



LIE
FÜRSTENTUM
LIECHTENSTEIN

Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik
Gewerbeweg 4
9490 Vaduz, Liechtenstein

Tel.: +354 420 182

helen.saxer@lv.li

FAX: +354 425 0952

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19, Moldova

docsec@border.gov.md

Tel.: +373 22 259 634



UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua

shpak@dmsu.gov.ua

+ 38 044 279 05 31