



Council of the
European Union

Brussels, 17 December 2019
(OR. en)

5952/3/19
REV 3

FAUXDOC 7
COMIX 55

NOTE

From: General Secretariat of the Council

To: Delegations

No. prev. doc.: 5952/2/19 REV 2

Subject: List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

[AUT](#) - [Österreich](#)

[BEL](#) - [België / Belgique / Belgien](#)

[BGR](#) - [България](#)

[CYP](#) - [Κύπρος](#)

[CZE](#) - [Česko](#)

[DEU](#) - [Deutschland](#)

[DNK](#) - [Danmark](#)

[EST](#) - [Eesti](#)

[ESP](#) - [España](#)

[FIN](#) - [Suomi / Finland](#)

[FRA](#) - [France](#)

[GBR](#) - [United Kingdom](#)

[GRC](#) - [Ελλάς](#)

[HRV](#) - [Hrvatska](#)

[HUN](#) - [Magyarország](#)

[IRL](#) - [Éire / Ireland](#)

[ITA](#) - [Italia](#)

[LTU](#) - [Lietuva](#)

[LUX](#) - [Luxembourg / Luxemburg](#)

[LVA](#) - [Latvija](#)

[MLT](#) - [Malta](#)

[NLD](#) - [Nederland](#)

[POL](#) - [Polska](#)

[PRT](#) - [Portugal](#)

[ROU](#) - [România](#)

[SVK](#) - [Slovensko](#)

[SVN](#) - [Slovenija](#)

[SWE](#) - [Sverige](#)

[CHE](#) - [Schweiz / Suisse / Svizzera](#)

[ISL](#) - [Ísland](#)

[NOR](#) - [Norge](#)

* * *

Associated Schengen country, not participating

[LIE](#) - [Liechtenstein](#)

* * *

Neighbouring countries

[MDA](#) - [Moldova](#)

[UKR](#) - [Україна / Ukraine](#)

AUT
REPUBLIK
ÖSTERREICH



08.00
-
16.00
CET

Bundesministerium für Inneres
Herrengasse 7
Postfach 100
1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



*Document numbers - ID
documents:*

FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Koloniënstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):

Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

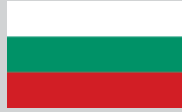
paspoort@diplobel.fed.be

passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA



08.30
-
17.30
EET

Ministry of Interior
Identity Documents Directorate
48, Maria Luiza Blvd.
1202 Sofia

int.151@mvr.bg

Tel.: +359 2 982 39 94

CYP
ΚΥΠΡΙΑΚΗ
ΔΗΜΟΚΡΑΤΙΑ /
KIBRIS CUMHURİYETİ
/
REPUBLIC OF
CYPRUS



Cyprus Police
Forensic Document
Examination Laboratory
Criminalistic Services
Department
1478 Nicosia

cs.registry@police.gov.cy

FAX: +357 2 280 86 09

Σε αμφίβολες περιπτώσεις, να
αποτείνεστε στο τοπικό σας
αστυνομικό τμήμα.

Tel.: +357 2 280 84 26
+ 357 2 280 83 66

CZE
ČESKÁ REPUBLIKA



07.30
-
16.00
CET

Directorate of Foreign Police
Service, National Centre for
Documents Examination

Olšanská 2
130 51 Prague 3

V případě pochybností se obraťte na
místní policejní služebnu.

DEU
BUNDESREPUBLIK
DEUTSCHLAND



Mon-
Thu
07.00
-
17.00
Fri
07.00
-
15.00
CET

Bundespolizeipräsidium
Referat 33
Heinrich-Mann-Allee 103
14473 Potsdam

bpolp@polizei.bund.de

FAX: +49 331 97997 1010

Tel.: +49 331 979 970

Hotline der Bundespolizei für alle
Fälle:

+49 800 6 888 000

In konkreten Zweifelsfällen wenden
Sie sich bitte an Ihre örtliche
Polizeidienststelle. Notruf 110.

DNK
DANMARK



Danish National Police
Department for International
Communication

I tvivlstilfælde kontaktes det lokale
politi.

Ejby Industrivej 125 – 135

DK-2600 Glostrup

ESP
ESPAÑA



09.00
-
21.00
CET

COMISARÍA GENERAL DE
EXTRANJERÍA Y
FRONTERAS
Calle General Pardiñas 90
BIS°
28006 Madrid

En caso de duda, dirijase a las
autoridades policiales locales.

FIN
SUOMI ♦ FINLAND



07.00 Border Guard - Gulf of Finland
- Coast Guard District, Helsinki
24.00 Border Control Unit /
EET Document Examination

PO Box 12

01531 Vantaa

docu@raja.fi

FAX: +358 295 411 545

Tel.: +358 295 426 650

EST
EESTI



08.00 Police and Border Guard
- Board - Intelligence
17.00 Management Bureau,
EET Intelligence Analysis Division

Pärnu Mnt. 139
15060 Tallinn

pass@politsei.ee

Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198

+ 372 614 9147

FRA
RÉPUBLIQUE
FRANÇAISE



09:00 Ministère de l'Intérieur,
- Direction Centrale de la Police
Aux Frontières - DEFDI -
18:00 Division de l'Expertise en
CET Fraude Documentaire et à
l'Identité
27, cours des Petites Ecuries
77185 Lognes

[dcpaf-defdi-
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

GBR

UNITED KINGDOM OF
GREAT BRITAIN AND
NORTHERN IRELAND



Local Police
or
UK Border Agency
Enforcement Offices

In case of doubt please contact your
local police.

GRC

ΕΛΛΗΝΙΚΗ
ΔΗΜΟΚΡΑΤΙΑ



07.30
-
15.00
EET
Hellenic Police Headquarters
Forensic Science Division
Counterfeit and Forgery
Section
Antigonis Str. 2-6 & Leoforos
Athinon
10442 Athens

forgelab@astynomia.gr

Tel.: +30 210 5103 268

FAX: +30 210 5103 261

+30 210 5103 249

HRV

REPUBLIKA
HRVATSKA



08.00
-
16.00
CET
Ministry of Interior
General Police Directorate
Forensic Science Centre „Ivan
Vucetic“
Ilica 335
10 000 Zagreb

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

HUN

MAGYARORSZÁG



07.30
-
16.00
CET
Országos Rendőr-
főkapitányság
Rendészeti Főigazgatóság
Határrendészeti Főosztály
Documentációs Osztály

dokumentacio@orfk.police.hu

Tel.: +36 1 4435 447

FAX: +36 1 4435 452

IRL
ÉIRE / IRELAND



09.00 Garda National Immigration
Bureau
-
17.00 13-14 Burgh Quay
WET Dublin 2
(GMT)

GNIB_DV@garda.ie

Tel.: +353 1 666 9100

ITA
REPUBBLICA
ITALIANA



08.00 Direzione Centrale Anticrimine
- Servizio Polizia Scientifica,
14.00 Divisione II Sezione III, Identità
+ Grafica e Falso Documentale
15:00
- Via Tuscolana 1548
18:00 00173 Roma
CET

In caso di dubbio si prega di
contattare il locale ufficio di polizia.

LTU
LIETUVOS
RESPUBLIKA



08.00 State Border Guard Service
- Criminal Investigation Board,
17.00 Forensic Science Unit
EET

sbgs.docucentre@vrm.lt

Tel.: +370 5 219 8222

24/7 State Border Guard Service
National Coordination Center

vilnius.vsatsat.ob@vsat.vrm.lt

FAX: +370 5 271 9306

Tel.: +370 5 271 9305

LUX
GRAND-DUCHÉ DE
LUXEMBOURG



09.00
-
11.30
+
13.00
-
16.30
CET

Ministère des Affaires
Étrangères et de l'Immigration
- Bureau des
passeports, Visas et
Légalisations-

service.passeports@mae.etat.lu

Tel.: +352 478 8300

LVA
LATVIJAS REPUBLIKA



08.00
-
16.30
EET

Office of Citizenship and
Migration Affairs -
Identification Documents
Department - Methodical
Management Division
(Pilsonības un migrācijas lietu
pārvaldes - Pasu nodaļa)

marina.svinka@pmlp.gov.lv

dace.kupce@pmlp.gov.lv

Čiekurkalna 1. līnija 1, k-3
Rīga LV-1026

MLT
MALTA



07.30
-
17.30
CET
Summer
time:
07:15
-
14.00

National Document
Examination Unit

doclab.police@gov.mt

Tel.: +356 2294 2729

NLD
KONINKRIJK DER
NEDERLANDEN



07:00
-
16:00
CET

Expertise Centre Identity
Fraud and Documents
Royal Marechaussee Schiphol
- Ministry of Defense

Postbus 90615
2509 LP Den Haag
MPC 51 B

ECID.FADO@mindef.nl

Tel.: +31 20 603 97 83

POL
RZECZPOSPOLITA
POLSKA



08:15
-
16:15
CET

Border Guard Headquarters
Forensic Laboratory of Border
Guard

ul. Komitetu Obrony
Robotników 23,
02-148 Warsaw

W razie wątpliwości należy
skontaktować się z miejscową
policją.

PRT
PORTUGAL



08.30
-
20.00
WET

Serviço de Estrangeiros e
Fronteiras
DCID-UCPAT

PRADO@sef.pt

Tel.: +351 214 236 200

ROU
ROMÂNIA



08.00
-
16.00
EET

ID documents:

Ministry of Internal Affairs,
Directorate for Persons
Records and Databases
Management

operator1.depabd@mai.gov.ro

Tel.: +40 21 746 3049

FAX: +40 21 4134849

Str.Obcina Mare nr. 2, sector 6
București

Other documents:

Ministry of Internal Affairs
General Inspectorate of
Romanian Border Police

d1.b1.igpf@mai.gov.ro

Tel.: +40 21 408 7401

Bd. Geniului, nr. 42 C, sector 6
București

SVK
SLOVENSKÁ
REPUBLIKA



Bureau of Border and Foreign
Police of the Presidium of the
Police Force

V prípade pochybností kontaktujte
svoj miestny policajný zbor.

Tel.: +421 9610 50 726

Tel.: +421 9610 50 774

oacd@minv.sk

Ružinovská 1/B
812 72 Bratislava

FAX: +421 9610 59 115

FAX: +421 9610 59 074

SVN
REPUBLIKA
SLOVENIJA



08.00 Ministry of Interior Republic of
- Slovenia
16.00
CET Stefanova ul. 2
1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



Police Authority
National Operations
Department - Border Policing
Section

Om tveksamhet råder vänligen
kontakta närmaste polisstation.

utl-cge.rkp@polisen.se

PO Box 122 56
102 26 Stockholm

* * *

CHE

CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



08.00 Bundesamt für Polizei fedpol
- Document Authentication
16.30 Domain (ADoc)
CET Nussbaumstrasse 29
3003 Bern

adoc@fedpol.admin.ch

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL
ÍSLAND /
ICELAND /
ISLANDE



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -

LSS.docu@police.is

Tel.: +354 444 2200

Brekkustíg 39
260 Reykjanesbæ

NOR
NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik

helen.saxer@lv.li

Tel.: +354 420 182

Gewerbeweg 4
9490 Vaduz

FAX: +354 425 0952

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua

shpak@dmsu.gov.ua

+ 38 044 279 05 31