



Parliament
Austria

Barrier-free guided tours



Parliament for everyone

Barrier-free guided tours

Key facts

- ♦ **Wheelchair accessible:** All guided tours are wheelchair accessible and suitable for people with reduced mobility. Feedback from participants with disabilities is regularly collected to continuously improve the tour experience.
- ♦ **Employee training and awareness:** Staff receive regular training to enhance positive attitudes towards visitors with disabilities, understand their needs, and provide respectful, appropriate support.
- ♦ **Small group sizes:** Comfortable group sizes ensure individual support and mobility.
- ♦ **Multi-sensory principle:** All key information is available through at least two sensory channels – for example, tactile and audible – to ensure inclusive access for all visitors.

- ◆ **Inductive hearing systems:**

Mobile induction loops are available.

- ◆ **Orientation station:** The Visitor

Center „Demokratikum – Experience Parliament“ has a tactile orientation station that provides information in Austrian Sign Language, plain language, and tactile formats.

- ◆ **Headphones:** Headphones are

compatible with hearing aids and support T-coil (telecoil) functionality for optimal sound quality.

- ◆ **Users' perspective inclusion:** People with disabilities are actively involved in the design and evaluation of barrier-free guided tours to ensure that the accessibility meets their needs.

- ◆ **Targeted tours:** Guided tours are tailored to the specific needs and interests of different visitor groups.

Barrier-free guided tours

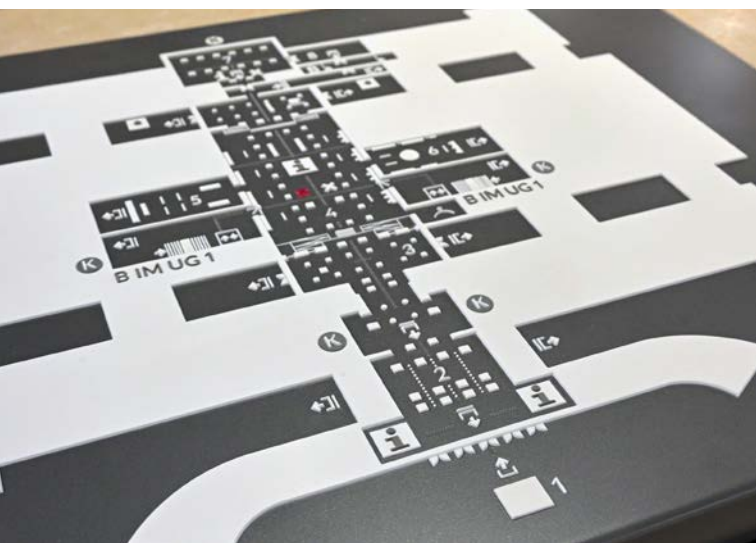
Formats

Tactile tours for groups

To ensure barrier-free access, the Austrian Parliament has developed tactile maps and reliefs to enable blind and visually impaired visitors to fully experience guided tours. These tactile tools allow guests to explore key architectural features and national symbols – such as the federal eagle – through touch, offering an inclusive and engaging way to connect with the history and architecture of the Austrian Republic.

Duration: 85 minutes

Maximum group size: 10 people
and their accompanying persons



Guided tours for groups in Austrian Sign Language

In this tour, the contents of the standard tour are simultaneously translated by an Austrian Sign Language (ÖGS) interpreter. Austrian Sign Language is recognised as an independent language.

Duration: 55 minutes

Maximum group size: 30 people



Guided tours for groups in plain language

Guided tours of Parliament for adults are offered in plain language to facilitate access to democracy and parliamentarism. Guides explain the content clearly in easy-to-understand language and lead visitors through key rooms such as the Colonnaded Hall, the National Council Chamber and the Federal Council Chamber.

Duration: 85 minutes

Language: German

Maximum group size: 30 people


(if there are more than 30 people, the group will be split into several groups)




How can I book a guided tour?

Groups of more than 10 people can request a private group tour, which is free of charge.

How to reach us:

 [www.parlament.gv.at/en/
experience/guided-tours/](http://www.parlament.gv.at/en/experience/guided-tours/)



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